

# Protecting Overseas Korean Nationals In Crisis



Ministry of Foreign Affairs and Trade  
Overseas Koreans and Consular Affairs Bureau



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# I . Current Situation

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### Increasing importance of work concerning Korean Nationals Protection

- ▶ Terrorism, War, Religious Conflicts, Weapons of Mass Destruction, Economic Crisis
- ▶ Climate Change, Natural Disasters(Earthquake, Tsunami, etc.), epidemics



### Rising Demand for Protection

- ▶ Growth of Koreans advancing abroad  
(7 million residents abroad, 13 million travellers each year)
- ▶ Incidents Abroad: Increasing in number and in complexity



### Changing Views on Consular work

- ▶ Growing importance of Korean Nationals Protection work
  - ※ Consular Affairs places an immediate connection between the Ministry and the people; therefore, people tend to evaluate the Ministry on the quality of its Consular Services
- ▶ Growing Expectations for Consular Services
  - ※ Concerns on Moral Hazards

## II . MOFAT System

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**MOFAT**

Overseas Korean Nationals Protection  
and Crisis Management Division

### **Response System**

- ▶ Consular Call Center
- ▶ Rapid Deployment Team
- ▶ Consular Assistants
- ▶ Rapid Overseas Remittance System
- ▶ Emergency Financial Assistance
- ▶ Legal Advisory Assistance
- ▶ Management of Detained Koreans Abroad

### **Prevention System**

- ▶ Travel Advisory System
- ▶ Travel Prohibition System
- ▶ Traveller Registration System
- ▶ Safety Information SMS
- ▶ Regional Conference of Consuls
- ▶ Inspection of Areas of Potential Danger
- ▶ Promoting "Safe Travel"

## II. MOFAT System - Response System



### Response System

- 01 Consular Call Center
- 02 Rapid Deployment Team
- 03 Consular Assistants
- 04 Rapid Overseas Remittance System
- 05 Emergency Financial Assistance
- 06 Legal Advisory Assistance
- 07 Management of Detained Koreans Abroad

### III. Case Study:

Evacuation of Koreans during the **Libyan crisis**



### III. Case of Libya



## Situation

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- **1460** Koreans in Libya
- Break-ins of local Libyans into Korean construction sites
- Only **9 staff** members at the Embassy

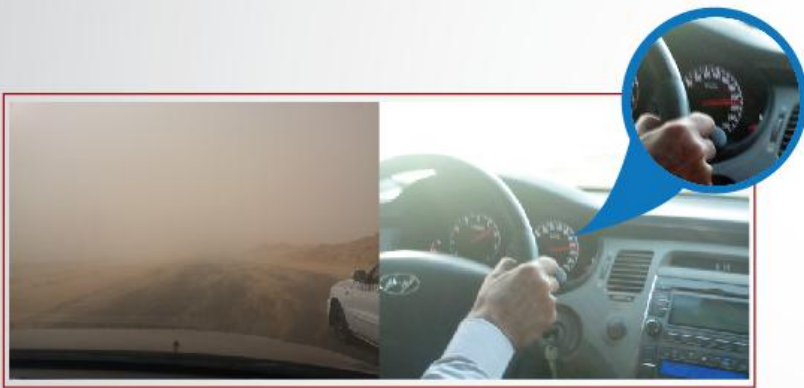
### III. Case of Libya

## Evacuation



## Transportation

- ▶ 2 charter planes
- ▶ 1 warship
- ▶ ...and countless vehicles and commercial ships from the private sector



## Arrangements

- ▶ **Embassy:** administrative procedures at harbours and airport
- ▶ **Rapid Deployment Team:** Passport/Travel Certificate Issuance, Distribution of Emergency Supplies
- ※ **Foreign workers:** evacuation of Korean company employees from Bangladesh, etc. (with the help of IOM)

### III. Case of Libya

## Questions Raised & Lessons Learned



- 01 What if a diplomatic mission had not existed?
- 02 What if similar incidents occur in countries without a Korean mission?
- 03 How can we simplify the administrative procedures in times of emergency?

## IV. MOU with IOM

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8 June 2012



This **MOU** provides a framework between the **MOFAT** and **IOM** for cooperation and facilitation of the emergency evacuation and related services of Korean nationals, including, but not limited to, locations where no MOFAT representation exists.

## IV. MOU with IOM



- 01 Arrangement of in-country transportation to the airport of departure
- 02 Organized international evacuation transportation by air, land or sea
- 03 Facilitation of travel documents and documentation for transit countries
- 04 Fitness to travel medical checks
- 05 Assistance to evacuees with departure formalities

※ MOFAT will reimburse IOM for all direct operational costs, and a service fee will be charged to each service request  
- MOFAT will then charge each national

## IV. MOU with IOM

### Significance



Bilateral < Multilateral

Professional Migration

Foothold for further cooperation





Thank you



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