THE INTERNATIONAL ORGANIZATION FOR MIGRATION AND IDENTITY MANAGEMENT

As the leading intergovernmental organization in the field of migration, IOM is increasingly called upon by States to assist in addressing complex border management challenges, including in the area of identity management. The IBM Team, consisting of a core group of specialists with substantial technical expertise and strong border management experience, posted to strategic locations in the field as well as in IOM headquarters, has been established to offer guidance and expertise to governments aspiring to improve their migration and border management and operational procedures.

IOM assists States in assessing and improving the integrity of their identity documents, especially travel documents, and related issuance and management systems, with a focus on effective, robust and internationally compliant processes. In partnership with relevant authorities, the IBM Team is committed to strengthening national identity management chains, from the delivery of reliable breeder documents such as birth certificates to the safe and reliable issuance of secure identity and travel documents.

IOM's Identity Management activities cover two main areas:

1) Travel document and related issuance systems: The IBM Team assists governments in assessing, planning and implementing improvements to their travel documents and related issuance systems, referencing the applicable travel document standards of the International Organization for Standardization (ISO) and the International Civil Aviation Organization (ICAO). In addition to participating in various ICAO working and consultative groups, IOM is actively supporting new developments in the field of identity management through its "Advanced Seminar on ICAO Compliant E-Travel Documents" as well as its online publication "Documents: the Developer's toolkit". A strong area of focus is the provision of commercially neutral technical expertise to address Member States' requests for travel document handling and issuance assessments, an audit tool developed and implemented as part of ICAO's Implementation and Capacity Building Working Group.

2) Travel document inspection: Border management officials in many countries also benefit from the IOM's specific training curriculum on travel document inspection and use of associated equipment, supported by IOM's flagship training tool in this field: the Passport Examination Procedures Manual, available in nine languages. Training delivery usually includes provision of inspection equipment, either for primary or secondary line, with the emphasis on strengthening institutional capacities for recurrent in-service training programmes. At the request of African Member States, Travel Document Inspection is a core activity of IOM's African Capacity Building Centre, based in Moshi, Tanzania.

OUR OBJECTIVE

" SUPPORT STATES IN THEIR EFFORTS TO IMPROVE THE INTEGRITY OF TRAVEL DOCUMENTS AND RELATED ISSUANCE SYSTEMS

STRENGTHEN BORDER OFFICIALS' TRAVEL DOCUMENT INSPECTION SKILLS THROUGH THE DELIVERY OF TAILORED TRAINING COURSES "

IOM International Organization for Migration

IOM ASSISTS STATES MODERNIZING THEIR TRAVEL DOCUMENT ISSUANCE STRUCTURES

IDENTITY MANAGEMENT PROJECTS ARE DEVELOPED AND IMPLEMENTED IN ALL REGIONS OF THE WORLD:

AFGHANISTAN. In cooperation with Australia's Department of Immigration and Citizenship (DIAC), IOM is intensifying its work with key Ministries involved in passport issuance, particularly the Ministry of Foreign Affairs and the Ministry of Interior. IOM currently supports both ministries in building technical and human resource capacities to improve and expand passport issuance, including supporting further planning of the new Afghan passport issuance system.

BELARUS. IOM, in partnership with the Organisation for Economic Co-operation and Development (OECD), is assisting the Government in setting up a Machine-Readable Travel Document (MRTD) system in line with latest internationally agreed standards. The joint IOM-European Commission project "Strengthening migration management in the Republic of Belarus" is aimed at:

- developing MRTDs with biometric features;
- reviewing legislation and institutional practices related to biometric MRTDs and ensuring they are in accordance with international standards;
- reviewing and assessing IT and data storing capacity to incorporate biometric technology in MRTDs;
- bringing to Belarus best practices and technical expertise on biometric applications through study trips and exchange of experience.

COSTA RICA. IOM has supported the Costa Rican Migration and Alien Affairs Office to strengthen the security of the issuance process by making improvements in corresponding premises. New measures include mechanisms to restrict access to production sites, camera surveillance covering the entire process, control procedures for personnel accessing the production lines, and better customer service conditions.

SRI LANKA. Sri Lanka had a relatively weak identity management regime: the base documents had no high security features and the absence of online, real time verification made the passport issuance process vulnerable to fraud. Within the Migration Management Programme, funded by the British Foreign and Commonwealth Office (FCO), IOM provided assistance to improve identity management in the passport issuance process by introducing biometrics comparison technology (finger and face identification) to ensure compliance with the "one passport – one person" policy. The programme also enhanced interoperability by linking the base document databases for verification to the Department of Immigration and Emigration for improved identity management, resulting in an Integrated Enquiry Management System. This will be electronically linked with Birth, Marriage and Death, National Identity Card and the driving license databases.

INTRODUCING THE PERSONAL IDENTIFICATION AND REGISTRATION SYSTEM (PIRS)

PIRS, the Border Management Information System developed by IOM, is designed to collect, process and store travellers' information at entry and exit border posts for the purpose of identification, authentication and analysis. PIRS's objective is to enhance border facilitation through information gathering and connection to national and international alert lists, including Interpol's I-24/7 Global Communication System and its Stolen and Lost Travel Documents (SLTD) database. PIRS provides high quality performances for States that do not have or currently operate an inadequate data capture system at their borders.

IOM TODAY

MORE THAN **140 MEMBER STATES**
MORE THAN **400 FIELD LOCATIONS**
7,300 STAFF WORKING ON **2,900 ACTIVE PROJECTS**
MORE THAN **USD 1.4 BILLION EXPENDITURES IN 2010**

IOM IS COMMITTED TO THE PRINCIPLE THAT HUMANE AND ORDERLY MIGRATION BENEFITS MIGRANTS AND SOCIETY. AS AN INTERGOVERNMENTAL ORGANIZATION, IOM ACTS WITH ITS PARTNERS IN THE INTERNATIONAL COMMUNITY TO: ASSIST IN MEETING THE OPERATIONAL CHALLENGES OF MIGRATION, ADVANCE UNDERSTANDING OF MIGRATION ISSUES, ENCOURAGE SOCIAL AND ECONOMIC DEVELOPMENT THROUGH MIGRATION, AND WORK TOWARDS EFFECTIVE RESPECT OF THE HUMAN DIGNITY AND WELL-BEING OF MIGRANTS.