IOM provides assistance to internally displaced persons, stranded migrants and third-country refugees inside Syria as well as Syrian refugees, Iraqi and Lebanese returnees and vulnerable host communities in the neighbouring countries of Iraq, Jordan, Lebanon, Turkey, and Egypt.

# **IOM REGIONAL RESPONSE TO** THE SYRIA CRISIS • 2016



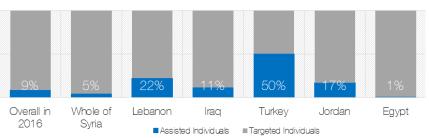
- Syria: In March, IOM reached around 30,800 IDPs and conflict-affected populations in Al Hole (western Homs) and Big Orem (western Aleppo) through inter -agency convoys with health and non-food items. Through its hub in Jordan, in response to the urgent need of humanitarian assistance for IDPs in Sheikh Miskeen, IOM distributed 2,410 sleeping bags on 5 March.
- Lebanon: On 23 March, IOM conducted a training on Tuberculosis (TB) Screening in Prisons' for National Tuberculosis Programme (NTP) staff operating at the different NTP centres in Lebanon. The training was provided by the NTP manager in collaboration with a health consultant from the Ministry of Public Health (MoPH).
- Iraq: Since the beginning of the Syrian Crisis, IOM has provided transportation to over 100,000 refugees from border areas to camps and to access essential services, provided NFIs to over a quarter million beneficiaries, and livelihood support for over 5,000 beneficiaries.
- Jordan: In March, there was an increase in the number of vulnerable refugees admitted per day (80 - 100 individuals), compared to an average of 73 refugees per day in February. During the reporting period, IOM provided 3,084 refugees with transportation assistance from Raba'a Al Sarhan transit centre to Za'atari and Azrag camps.
- Turkey: Throughout March, IOM assisted 55 vulnerable cases (187 beneficiaries) requiring specialized assistance and protection. In 2016, IOM has assisted a total of 91 cases (298 beneficiaries). Majority of cases are those with medical needs or are in need of accommodation or rental assistance. The team receives referrals from UN agencies, NGOs, government authorities as well as IOM field teams.
- Egypt: In celebration of International Women's Day, IOM distributed dignity kits to Syrian women, provided a 10minute medical briefing on the need for Pap smear tests and mammograms, and offered them the opportunity to be screened for cervical and breast cancer at one of Cairo's medical health care providers.

#### **IOM PRESENCE**

- Countries
- Locations 43
- 639 Staff
- National

International





5.75 million Targeted individuals

2,382,941 Assisted individuals

2,071,572 inside Syria

# **FUNDING Overview 2016**

USD 254 million

total requirements



7%

received

USD 17.9 million funding received

Shelter

27,279 Total individuals assisted

248,601 since the beginning of the crisis

#### Health

106,712

Total individuals assisted 1.156.733 since the beginning of the crisis Transportation Assistance

1,890,599

Total individuals assisted 6,045,285 since the beginning of the crisis

Total individuals assisted

4.398.828 since the beginning of the crisis

NFI Distributions

268,233

8,100

**Key Sectors of Assistance in 2016** 

Total individuals assisted 268,476 since the beginning of the crisis

Psychosocial Support

Livelihood

1,358

23,328 since the beginning of the crisis

#### **CONTACTS**

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★ www.iom.int/countries/syria

Total individuals assisted

### WHOLE OF SYRIA OPERATIONS

Whole of Svria operations includes all activities coordinated from inside Syria and cross border activities

6.6 million IDPs • 13.5 Persons in Need

hard to reach areas (July 2014 - March 2016)

of NFIs distribution were directly monitored by IOM Staff by no. of beneficiaries (July 2014 - March 2016)

On 24 March, IOM reached the crossline area of Al-Hole in western Homs

countryside through an inter-agency convoy with contributions of health and

non-food items. A total of 4,800 individuals will benefit from the medical items (including mercurial sphygmomanometers along with stethoscope, personal diabetes analysis devices, and mercurial thermometers), and

14,985 IDPs will receive NFIs (including 1,000 winter clothing kits, 1,000

plastic mats, 3,000 high thermal blankets, and 2,000 mattresses).

Furthermore, during the reporting period, IOM reached the crossline area Big

Orem in the western countryside of Aleppo through another inter-agency convoy. IOM's assistance provided 11,000 beneficiaries with winterization

items including 2,200 winter clothing kits, 1,000 plastic mats, 2,000 high

2,071,572\* Assisted | Targeted 4,154,820

USD

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

USD

\* figures include indirect beneficiaries

149.712.608

6.230.284

#### **IOM PRESENCE**

**15** Locations

in Syria as of March 2016

13 Governorates of Syria 2 Amman & Gaziantep

Inside Syria

**206** Staff

Cross Border

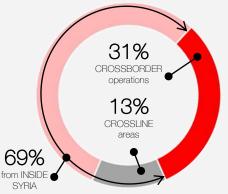
383,725 Individuals received NFI distributions in hard to reach areas ( link 2014 - Mark)

**Winterization and Health Activities** 

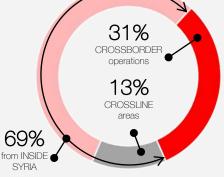
thermal blankets, and 2,000 mattresses.

**27** Staff

Response by number of individuals assisted with NFI distributions and type of operations



(July 2014 - March 2016)



Funding Received

NFI DISTRIBUTION

Figures reported below are from activities in 2016 (1) indicates progress made in the reporting period

IOM Funding Requested

160,042 (73,487↑) IDPs, stranded migrants, affected

population and Palestinian refugees, including distribution through cross border movements.

#### SHELTER SUPPORTS & REHABILITATIONS

27,279 (9,3431) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.



#### HEALTH ASSISTANCE

4,800 (4,800↑) Targeting IDPs and affected individuals; assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).



#### MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)

Activities include training programmes delivered to MHPSS professionals and humanitarian workers.



#### LIVELIHOOD ASSISTANCE

194 (97↑) beneficiaries. Activities include workshops for IDPsmade NFIs, cash-for-work, as well as provision of livelihood assets.



#### CAPACITY BUILDING

26 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and coordination and communication on business start-ups.



#### COMMON TRANSPORT SERVICES

1,878,247 (177,590↑) direct and indirect beneficiaries. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria.



#### **Through Their Eyes**

TCN EVACUATED 45 (13↑) third country nationals have been repatriated.

Maha, 44, was living with her husband and daughter in Dier-ez-Zor before the conflict. The family was first displaced to Homs after the armed conflict erupted. Maha's husband went missing in 2014 as the area they lived in became unsafe. Maha and her daughter were displaced again to her sister's house in Hama. Unfortunately, Maha's sister's house was too small to accommodate both families, and after a few months, Maha and her daughter moved out.

Maha now lives in an unfinished room with her daughter, sharing the space with another displaced family (Hana and her father who were displaced from Al-Rastan). On 31 March, IOM and it's local partner provided Maha and Hama with sealing-off kits (SOK) to improve their living conditions and provide more privacy for the families.



## **LEBANON**

# 1.05 million refugees

in Lebanon as of 29 February 2016

**79,625** Assisted | Targeted 360,440

IOM Funding Requested

Funding Received

**BEREFFE USD** 

45,057,000

USD

**IOM PRESENCE** 

5 Locations

97 Staff

12 International

Figures reported below are from activities in 2016 indicates progress made in the reporting period

HEALTH ASSISTANCE **15,394 (5,114**↑) beneficiaries PSYCHOSOCIAL SUPPORT **4,468 (1,770**↑) beneficiaries



LIVELIHOOD ASSISTANCE 180 (40↑) beneficiaries



TCN EVACUATED 70 individuals



**PROTECTION** Transit Assistance 130 (55↑) beneficiaries

#### Primary Healthcare CONSULTATION



15,394 Individuals

**Tuberculosis** SCREENING



29,322

Health Education **SESSIONS** 

1.900.000



19,796 **Participants** 

#### **Tuberculosis (TB) Screening in Prisons**

On 23 March, IOM facilitated a training on 'TB Screening in Prisons' for 22 NTP staff operating at the different NTP centres in Lebanon. The training was provided by the NTP manager in collaboration with a health consultant from MoPH. Some of the objectives from this training included:

- Adapt and implement the internationally recommended Stop TB strategy in prisons.
- Ensure a continuum of care for released prisoners of all nationalities who are on treatment for TB and for individuals who are on treatment before entering the penitentiary system.
- · Conduct screening of new inmates and periodic screening of prisoners and penitentiary services staff to detect active TB in a timely manner.
- Monitor the TB situation in the prisons, including recording and reporting of TB and other communicable diseases for prison population and linking the information to the national health surveillance system.
- Strengthen TB control in penitentiary-based programmes by raising awareness about TB among inmates, and medical and non-medical staff.



Training on TB screening in prisons. (Photo: © IOM Lebanon 2016)

#### **Through Their Eyes**

Jihad Ali Salloub, a 41-year old husband and father of two, is a Lebanese citizen from Adloun Village, South Lebanon.

Jihad was an owner of a small restaurant until July 2012 when he was injured by a landmine explosion resulting in the amputation of his hand in addition to other injuries. In order to cover his treatment and medical expenses, Jihad had to sell his restaurant.

After the accident, he was not able to find employment and was left jobless for three years. In 2015, Jihad applied to IOM's livelihood community support programme in his village. "I finally have the chance to feel like I'm a part of society and be independent. I am glad to participate in such a programme in which all my neighbours can see what I am capable of. And now with the money I earn, I am able to continue paying off my debts and medication fees. Besides that, I bought fishing equipment so I can fish and earn some money to support my family".

Jihad is working in the livelihoods programme and was recently assigned by the municipality to supervise the activities carried out by the beneficiaries. Moreover, due to his work as a fisherman he can now actively support himself and his family.



(Photo: © IOM Lebanon 2016)



#### IRAQ

# 246,123 refugees

in Iraq as of 31 March 2016

**35,906** Assisted | Targeted 313,553

IOM Funding Requested

\*\*STATE\*\* USD 20,434,591

Funding Received

USD 2,600,000

#### **IOM PRESENCE**

8 Locations

88 Staff

7 International

Figures reported below are from activities in 2016 ( $\uparrow$ ) indicates progress made in the reporting period



TRANSPORTATION SERVICES
190 beneficiaries



NFI DISTRIBUTION 28,521 beneficiaries



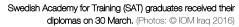
HEALTH ASSISTANCE 610 (2251) beneficiaries



LIVELIHOOD ASSISTANCE 392 (1471) beneficiaries



COMMON SERVICES 5,893 (1,904↑) beneficiaries





**Vocational Training and Livelihood Support** 

IDPs, and host community members.





#### **Through Their Eyes**

As the sound of bombings came close to his hometown of Qamishili in northern Syria, Ahmed feared for his family. Ahmed's wife quickly packed a bag and then, holding the hands of their three children, they began walking towards the Iraqi border to cross the Peshkhabur River into the Kurdistan Region. Since August 2013, the family has lived at Kawer Gosik Camp for Syrian refugees near Erbil City. Despite his skills as an electrician, Ahmed found very few job opportunities at the camp and due to the lack of affordable transportation; it was difficult to work elsewhere.

Construction works for Darutu market place in Erbil which started in November 2015 are close

to completion. Once completed, the market will host 60 shops benefitting Syrian refugees,

On 30 March, 73 IOM beneficiaries received their graduation diplomas for the successful completion of hospitality and English classes at the Swedish Academy for Training (SAT) in

In October 2015, IOM distributed 10 motorbikes funded by Japan to help some of the most vulnerable families improve their livelihoods; one was jointly received by Ahmed and another Syrian refugee, Asaad, also an electrician. The two men have been using the motorbike ever since to enhance their opportunities and to save desperately needed money.



Ahmed said: "We work together as electricians; we share the motorbike and equally divide our earnings. The motorbike is a great help. It expands our reach to nearby villages and it reduces the cost of transporting our ladder and equipment. For example, if we earned IQD 50,000 (approx. USD 45) from one job, we would pay up to IQD 15,000 (USD 14) in transportation fees and this is a lot for us. Now we only spend IQD 5,000 (USD 5) on gas and oil for the motorbike. This is a lot of money saved. I really thank IOM and Japan for giving us this motorbike."



### JORDAN

#### **638,633** refugees

in Jordan as of 04 April 2016

IOM FUNDING REQUESTED

Funding Received

Tuberculosis Awareness

**CAMPAIGNS** 

68,153

Individuals

USD

Fit-to-Travel **ASSESSMENTS** 



6,940 Individuals Polio and Measles **VACCINATIONS** 

7,518,000

1,600,000

USD



6,693
Participants

# 

6 Locations

**IOM PRESENCE** 

**162** Staff

8 International

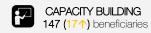
Figures reported below are from activities in 2016

(^) indicates progress made in the reporting period

**50,629** Assisted | Targeted 464,454







#### **Celebrating International Women's Day**

8 March, was the start of the  $4^{th}$  edition of UN Women's Film Week. This event celebrates women's rights and empowerment through film. As part of this festival, IOM <u>released a video</u> highlighting the work of a female Syrian volunteer working with IOM on tuberculosis in hard-to-reach areas.

#### **Through Their Eyes**



Alia Hassana is a Jordanian employed with IOM as a nurse working in Za'atari camp. She has worked in Za'atari for the past three years, providing vaccinations to children and women. Prior to working with IOM, Alia worked outside the camp with the Ministry of Health for 23 years.

When asked about problems she faces in her work, Alia responded that one of the primary challenges she faces at her job in Za'atari is electricity cuts; this is especially a problem since vaccines need to be kept at a cooler temperature. However, she said that with the addition of a refrigerator powered by solar energy provided by UNICEF, they are now able to keep vaccines at the proper temperature.

Alia hopes that Syrian refugees will be able to return to their homes someday, but until then, she will continue to provide much needed vaccination services for them.

#### **World Tuberculosis Day**

24 March marks World Tuberculosis Day. The purpose of this day is to raise public awareness on this prevalent and potentially fatal disease which continues to affect millions of people every year.

For World Tuberculosis Day, IOM's health team prepared awareness items on tuberculosis (TB) including: T-shirts, posters, and brochures with the theme message of this year, "Unite to End TB". On 24 March, IOM staff, as well as volunteers, distributed these items to camps and urban areas. Additionally, the medical team raised awareness on TB and conducted screenings for migrant workers at a garment factory in Irbid.

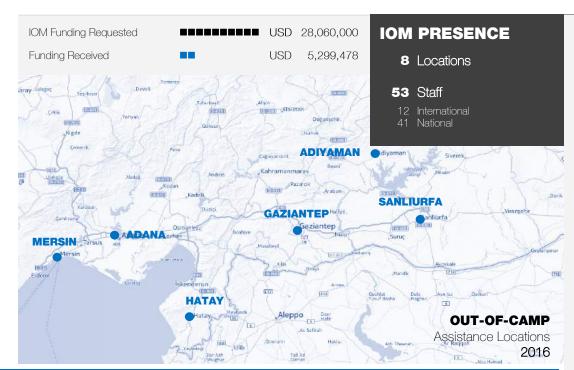




#### TURKEY

#### 2.7<sup>million</sup> refugees in Turkey as of 11 April 2016

**115,429** Assisted | Targeted 230,450



#### **School Transportation**

In March, IOM transported 4,684 school children daily to access education. The children are provided with transportation to attend six schools in Adana (2), Sanliurfa (2), Batman (1), and Malatya (1). According to the school head in Batman, since the transportation project began, enrolment at the school has increased. IOM is looking to expanding the capacity of the transportation services in Batman for the new school year which starts in September.

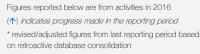
Furthermore, during March, IOM provided training for 61 bus drivers on child protection, Protection from Sexual Exploitation and Abuse (PSEA) and the general rules and regulations on vehicle use and maintenance. The training will continue in April until all drivers have undertaken it.

#### Sanliurfa and Hatay NFIs/Winterization

In Sanliurfa, IOM assisted over 2,500 households (13,576 persons) during the reporting period with non-food items and hygiene kits. The hygiene kits were distributed by IOM's implementing partner, International Blue Crescent. Areas targeted included Suruc and Akcakale districts, as well as Sanliurfa town centre.

In Hatay, IOM continued to provide NFIs such as blankets, mattresses and carpets to vulnerable households in Kirikhan and Kumlu, 302 households (1,603 individuals) benefitted from this assistance. An additional 417 households (2,058 persons) received hygiene kits, and a further 65 households (411 persons) received winterization items; these were newly arrived families that did not have any heating sources and lived in deplorable conditions.

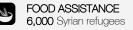
Additionally, IOM supported the temporary camp in Güveççi village (in Yaylada district) of Hatay with 45,000 litres of water as well as hygiene items to Syrians living there. A total of 2,614 people benefitted.







SCHOOL TRANSPORTATION 4,684\* urban refugees





HEALTH ASSISTANCE
14,051 (5,256↑) beneficiaries
PSYCHOSOCIAL SUPPORT
3,632 (1,582↑) beneficiaries













Syrians living in a temporary camp in Güveççi village received hygiene kits from IOM. (Photos: © IOM Turkey 2016)



#### **EGYPT**

## 119,301 refugees

in Egypt as of 29 February 2016

**1,564** Assisted | Targeted 230,040

\*

IOM Funding Requested

USD 3,550,000

Funding Received

**USD** 300,000

# **IOM PRESENCE**

- 1 Location
- 6 Staff

**Promoting Social Cohesion** 

Figures reported below are from activities in 2016 (1) indicates progress made in the reporting period







#### **International Women's Day**

Throughout March, IOM distributed 200 vouchers for Syrian women to undergo Pap smear tests that detect potentially pre-cancerous and cancerous cells in the cervix, as well as mammography exams for the early detection of breast cancer. Women aged 21 and above were eligible for the Pap smear test, whereas the mammograms were advised for women 40 years old and above or for women with a family history of cancer.

Female migrants approaching IOM or a selected IOM partner organization received a dignity kit and attended a 10-minute medical briefing on the need for Pap smear tests and mammograms. Interested migrants were then referred to a health care provider and encouraged to approach IOM should the results of their medical exams require follow-up.

# (Photo: © Vinciane Jacquet/Clickfunding 2016)

than two weeks.

The campaign uses gamification to promote mutual understanding and cooperation between Syrians and their Egyptian host communities in order to break down social barriers in one of Cairo's outer neighbourhoods. It also aims to create a positive economic impact through injecting liquidity and stimulating demand for the neighbourhood's local businesses.

'It's a Match!', a click-funding campaign promoting social cohesion among migrants and their host communities in Egypt initiated by IOM in partnership with

award-winning innovators Bassita, has gone viral and reached its target in less

The campaign provided 1,000 halved coupons to 500 Syrians and 500 Egyptians. Egyptian participants had to find their "match" in a migrant counterpart, be introduced and take a selfie together in order to be able to redeem the coupons. The project was made possible with the generous support of the US State Department's Bureau of Population, Refugees, and Migration (PRM)

"Thoraya moved to the neighbourhood a few years ago when violence surged in Syria. We have been neighbours for the past 3 years. We used to greet each other whenever our paths crossed. 'It's a Match!' encouraged us to actually start a conversation and exchange phone numbers. We loved the idea and we have met twice since then so that our kids can play together," said one of the Egyptian beneficiaries.

The campaign is part of a more extensive programme falling under the Regional Refugee and Resilience Plan for Syria (3RP), which also aims to provide social assistance to Syrians and host communities in order to improve living conditions,

resilience, and social cohesion, and ultimately to prevent irregular and unsafe migration.



Photo: Vinciane Jacquet/Clickfunding 2016)

The campaign, which seeks to bring together Egyptians and migrants, successfully distributed 1,000 coupons in two days.

IOM Regional Response to the Syria Crisis is funded and supported by:



Photo: IOM/Randa Ali 2016)













































