



## Highlights

Greenhouse skills training for Syrian refugees and host communities at Bibjak training centre, Sulaymaniyah.

(Photo: © IOM Iraq 2017)

● **Syria:** Between 1 and 31 May, IOM provided over 7,400 displaced persons and returnees in Rural Damascus with family water kits. Moreover, IOM's livelihood project is ongoing, targeting IDP population in four camps in Idlib with livelihood assistance and establishment of market areas.

● **Turkey:** During the month of Ramadan, IOM continues to provide hot meals to vulnerable refugees and host community members through three food kitchens in Gaziantep run by the Governorate. In Sanliurfa and Hatay, IOM's mobile outreach teams conducted 23 awareness-raising sessions for refugees and host communities on their rights and access to services.

● **Lebanon:** On 19 May, IOM in collaboration with UNHCR, UNICEF and the Ministry of Public Health conducted an awareness session on detection and referral of tuberculosis for outreach volunteers working with NGOs in Aarsal.

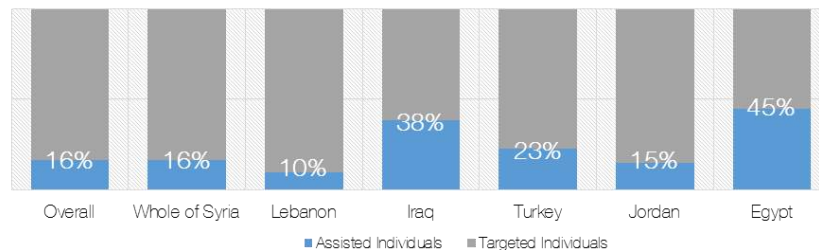
● **Iraq:** Between 1 and 31 May, over 140 individuals (Syrian refugees, IDPs and host communities) participated in basic greenhouse skills and pesticide safety training sessions conducted by IOM in Erbil, Sulaymaniyah and Dohuk.

● **Jordan:** Between 7 and 18 May, IOM held trainings on Humanitarian Border Management and Counter-Trafficking for Jordanian border authorities. Additionally, IOM provided over 7,600 students with transportation assistance to schools in Azraq camp.

### IOM PRESENCE

**6** Countries  
**54** Locations  
**910** Staff  
85 International  
825 National

Number of Assisted Individuals (2017)



**17.3 million**

Targeted individuals

**2,823,825**

Assisted individuals

2,543,381 inside Syria

### FUNDING Overview 2017

USD **233 million**  
total requirements



7%  
received

USD **18.3 million**  
funding received

### Key Sectors of Assistance in 2017

#### NFI Distributions

**415,426** Total individuals assisted  
5,395,978 since the beginning of the crisis

#### Health

**144,610** Total individuals assisted  
2,157,086 since the beginning of the crisis

#### Transportation Assistance

**22,201** Total individuals assisted  
770,489 since the beginning of the crisis

#### Shelter

**63,316** Total individuals assisted  
372,462 since the beginning of the crisis

#### Psychosocial Support

**5,790** Total individuals assisted  
302,478 since the beginning of the crisis

#### Livelihood

**29,669** Total individuals assisted  
143,075 since the beginning of the crisis

### CONTACTS

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# ● WHOLE OF SYRIA OPERATIONS

*Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.*

6.3 million IDPs • 13.5 million Persons in Need  
in Syria as of May 2017

**2,543,381** Assisted | Targeted 15,722,147



## IOM PRESENCE

**16** Locations  
14 Governorates of Syria  
2 Amman & Gaziantep

**227** Staff  
Inside Syria

3 International  
224 National

**84** Staff  
Cross Border

29 International  
55 National

**658,788**

Individuals received NFI distributions in **hard to reach** areas (July 2014 - May 2017)

**86%** of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - May 2017)



IOM Funding Requested ██████████ USD 117,794,530  
Funding Received USD 5,405,269

Figures reported below are from activities in 2017

(↑) indicates progress made in the reporting period

*\*\*revised/adjusted figures from last reporting period based on retroactive database consolidation*

**NFI** **NFI DISTRIBUTION**  
**393,478 (47,192↑)\*** IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

**SHelter** **SHELTER SUPPORTS & REHABILITATIONS**  
**63,316 (10,402↑)\*** beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

**HEALTH ASSISTANCE**  
**7,300 (4,872↑)** IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

**MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)**  
**680** IDPs. Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

**EARLY RECOVERY & LIVELIHOOD ASSISTANCE**  
**8,782 (413↑)\*** beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

**CAPACITY BUILDING**  
**85** beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

**TCN EVACUATED**  
**2** third country nationals have been repatriated.

**WATER, SANITATION AND HYGIENE (WASH) SERVICES**  
**2,069,038 (1,803,428↑)** beneficiaries. Activities include restoration of sustainable WASH services and provision of life-saving WASH assistance.

**LOGISTICAL SUPPORT**  
In March, **79 trucks** contracted in Jordan; **197,395kgs** of goods prepositioned in Gaziantep. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria, as well as prepositioning goods in IOM warehouses in Gaziantep.

**FAMILY ASSISTANCE PROGRAMME (FAP)**  
**108,378 (12,163↑)** beneficiaries. FAP services include information services and document completeness checks, integration classes, and assistance with family reunification visa applications.

## Livelihood Support and Community Stabilization of Vulnerable Communities and Households

During the reporting period, IOM continued to support the IDP population in four camps in Idleb with livelihood assistance and establishment of market areas. There are four locations identified for the market areas; work has been completed in three of the four sites providing 75 shops. Work in the last site is ongoing and is foreseen to be finalized within June 2017.

Furthermore, on 25 May, IOM conducted an activity day to promote social cohesion between the displaced and host communities in the project site of the Pioneer Camp and surrounding localities (Ein Al-Zarka district, Tartous) reaching 1,469 individuals through sporting and musical events in the community centre and child friendly space facilities.



(Photos: © IOM Syria 2017)



## WASH Assistance

Between 1 and 31 May, IOM provided 7,428 displaced persons and returnees in Rural Damascus with 1,248 family water kits (containing 10 water purification tablets, 2 buckets, 1 jerry can, 10 soap bars, information pamphlet) enabling them to have safe potable water at home.

In addition, under the Transitional Housing project in Tartous, IOM distributed 21 devices (including turbidity meter, conductivity meter, PH meter, spectrophotometer, cellulose nitrate filter, etc.) and reagents to seven laboratories to control potable water quality servicing 1,700,000 people, and to strengthen the solid waste management for 50,000 people in Tartous city.

Furthermore, IOM provided maintenance works for four heavy duty machines, and provided a brand new tractor with a trailer to the municipality of Ein Al-Zarka to improve the solid waste removal capacity servicing 46,000 host and displaced communities.

**TURKEY**

3 million refugees  
in Turkey as of 27 April 2017

**130,514** Assisted | Targeted 576,635



IOM Funding Requested ██████████ USD 59,845,000  
Funding Received ■ USD 7,381,176

**IOM PRESENCE**

**10** Locations

**126** Staff

21 International  
105 National

Figures reported below are from activities in 2017  
(↑) indicates progress made in the reporting period  
\*\*revised/adjusted figures from last reporting period based on retroactive database consolidation

- NFI DISTRIBUTION**  
13,908 (1,691↑) urban refugees
- TRANSPORTATION SERVICES**  
2,137 urban refugees
- SCHOOL TRANSPORTATION**  
18,926 urban refugees
- FOOD ASSISTANCE**  
4,900 Syrian refugees
- CAPACITY BUILDING**  
240 beneficiaries
- HEALTH ASSISTANCE**  
12,832 (2,840↑) beneficiaries
- CASE MANAGEMENT**  
426 (68↑) cases
- SOCIAL SUPPORT SERVICES**  
1,521 (259↑) beneficiaries
- LIVELIHOOD ASSISTANCE**  
8,632 (1,370↑)\* beneficiaries
- EDUCATION**  
4,377 (3,574↑) beneficiaries
- WASH**  
5,130 (1,240↑) beneficiaries
- VOUCHER PROGRAMME**  
16,106\* beneficiaries

**Food Assistance**

Since 2015, IOM has been supporting the food kitchen run by the governorate in three different locations in Gaziantep. From January 2017, hot meals have been provided on a daily basis through these food kitchens to more than 4,500 vulnerable Syrian, Iraqi, Afghan and Iranian refugees, as well as host community members living outside camps. During the month of Ramadan, starting from late May up until late June, the number of beneficiaries is expected to increase to over 5,000.



(Photos: © IOM/ Muse Mohammed)

**Social Support Services**

The mobile outreach teams in Hatay and Sanliurfa aim at disseminating information, raising awareness and providing psychosocial support to refugees in rural areas where no other agencies are operational.

During the month of May, IOM's mobile outreach teams conducted 23 awareness-raising sessions for refugees and host communities for over 310 individuals in Bozova and Belen districts of Sanliurfa and Hatay. The sessions aimed to raise awareness regarding mental health and psychosocial services, refugee rights, responsibilities and legal framework. The team was able to provide answers to questions concerning marriage documents and procedures, criteria of the Emergency Social Safety Net (ESSN), phone numbers of state services, family reunification criteria and process, Temporary Protection IDs (TP ID), disability and health reports, and Turkish language courses for adults.

The sessions revealed some of the refugees' concerns such as bullying of children attending national schools. During sessions with the host community, misinformation and misperception was observed with regard to Syrian refugees in Turkey. The teams will follow up on these issues in the upcoming months.



(Photo: © IOM Turkey 2017)

**Through Their Eyes**

For many refugee youth, a so-called normal childhood is a distant dream. Hamdo, an 11-year-old Syrian boy, remembers a happy life in Idleb with a mother who devoted herself to her children. After a bomb destroyed their house, the entire family fled to Turkey. There they lived for a few years, trying to rebuild their life when tragedy struck again; Hamdo's mother contracted breast cancer. The family did what they could to make her comfortable, but their house in Turkey was in need of repairs. Three years later, it claimed her life and left Hamdo and his teenage brothers heartbroken.

Hamdo knew his mother would want the best for him. He dedicated himself to his studies and has mastered the Turkish language – one of the biggest challenges for Syrians living in Turkey. Despite the sadness in his life, Hamdo still has a bright and wonderful smile for the world.

IOM has been supporting this family since the start of the year with multipurpose cash and in May provided a top-up to provide support during the month of Ramadan.

● **LEBANON**

1.01 million refugees  
in Lebanon as of 31 December 2016

**22,987** Assisted | Targeted 271,428



IOM Funding Requested ██████████ USD 36,045,600  
Funding Received -

**IOM PRESENCE**

**4** Locations  
**303** Staff  
12 International  
291 National

Figures reported below are from activities in 2017  
(↑ indicates progress made in the reporting period)

-  **HEALTH ASSISTANCE**  
9,156 (1,998↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**  
4,763 (935↑) beneficiaries
-  **TCN EVACUATED**  
1 individual
-  **PROTECTION**  
Transit Assistance  
330 (35↑) beneficiaries
-  **NFI DISTRIBUTION**  
904 beneficiaries

**Tuberculosis (TB) Awareness-raising Sessions**

As part of the series of trainings done with the collaboration of UNHCR, UNICEF and the Ministry of Public Health (MoPH), a session on the detection and referral of cases having/suspected having tuberculosis was given by IOM medical team on 19 May. The sessions was attended by 15 outreach volunteers (11 women and 4 men) working with NGOs in Aarsal.

**Mental Health and Psychosocial Support**

During the reporting period, psychosocial activities were implemented by Dari Centre staff and the IOM outreach team. Activities delivered inside the centre aimed to train, enhance, and develop the volunteers' skills in topics related to: women and child protection, and gender-based violence including domestic violence. During site visits to the Syrian refugees' shelters, several sessions on protecting women from violence and early marriage, the negative impacts of early marriage, and protecting children from violence were delivered. A total of 935 individuals participated in these activities. Furthermore, recreational, artistic mediation, and athletic activities were conducted for children in the South and the Bekaa; a total of 840 children participated.



(Photos: © IOM Lebanon 2017)

● **IRAQ**

241,406 refugees  
in Iraq as of 31 May 2017

**12,735** Assisted | Targeted 33,308



IOM Funding Requested	■■■■■■■■■■	USD	8,923,186
Funding Received	■	USD	800,000





**IOM PRESENCE**

**16** Locations

**90** Staff

9 International  
81 National

Figures reported below are from activities in 2017  
(↑) indicates progress made in the reporting period

-  **SCHOOL TRANSPORTATION**  
300 beneficiaries
-  **HEALTH ASSISTANCE**  
295 (54↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**  
374 (103↑) beneficiaries
-  **COMMON SERVICES**  
11,646 (2,830↑) services (e.g. CTA) offered

**School Transportation Services 2017**



**16**  
**BUSES**  
used for  
movements



**300**  
**INDIVIDUALS**  
received  
transportation  
assistance



**69%**  
of individuals  
assisted through  
transportation  
services are  
**FEMALE**



Syrian refugee students in Dohuk continue to benefit from IOM's daily transportation assistance. In May, 246 students (156 females and 90 males) benefitted from this service. (Photo: © IOM Iraq 2017)

**Common Services (Community Technology Access Centres)**

Refugees continue to access the internet and technology resources through IOM's five CTA centres in the camps in Dohuk (Domiz camp) and Erbil (Basirma, Darashakran, Kawergosik, and Qushtapa camps). Each CTA centre consists of two caravans (one for males and another for females). Between 1 and 31 May, 2,578 beneficiaries (1,144 females and 1,434 males) benefited from CTA services in Erbil, and 252 beneficiaries (94 females and 158 males) in Dohuk.

**Livelihood Opportunities for Syrian refugees, IDPs and host communities**

During the reporting period, a total of 142 individuals (46 women and 96 men) attended basic greenhouse skills and pesticide safety training sessions conducted by IOM in Erbil, Sulaymaniyah and Dohuk. The training sessions were held in recently rehabilitated Ministry of Agriculture and Water Resources' (MoAWR) training centres across the three governorates. The skills obtained from these trainings will enable Syrian refugees to learn basic agriculture skills and be able to produce crops that help their sustainable livelihoods.

Moreover, in May, an assessment mission was conducted in all sites across the three governorates by an agriculture expert to make recommendations for new training activities and additional crops that can be produced at each site based on the quality of soil and the market demand in each governorate.

Within the framework of the IOM – MoAWR MoU, IOM is providing livelihood opportunities for Syrian refugees, IDPs and host communities through a Cash-for-Work (CfW) programme at MoAWR's nurseries floristries. While IOM provides these beneficiaries with daily wages and tools and uniforms, the Ministry is committed to train them in skills relevant to these tasks. In May, 45 male beneficiaries in Dohuk, Erbil and Sulaymaniyah participated in the CfW programme.



(Photo: © IOM Iraq 2017)

● **JORDAN**

660,315 refugees

in Jordan as of 01 June 2017

**102,975** Assisted | Targeted 705,317



IOM Funding Requested ██████████ USD 9,565,000  
 Funding Received ██████ USD 4,702,590

**IOM PRESENCE**

- 6 Locations
- 68 Staff
  - 9 International
  - 59 National

Figures reported below are from activities in 2017  
 (↑) Indicates progress made in the reporting period

- TRANSPORTATION SERVICES**  
508 (47↑) beneficiaries
- HEALTH ASSISTANCE**  
102,077 (34,285↑) beneficiaries
- CAPACITY BUILDING**  
84 (35↑) beneficiaries
- FAMILY REUNIFICATION**  
306 (99↑) beneficiaries

**School Transportation in Azraq Camp**

During the month of May, 7,671 of students were transported on a daily basis to schools in Azraq camp. The objective of the school transportation project is to improve access to formal education for refugees within Azraq camp; both students and Syrian assistant teachers are benefitting from the transportation service. As temperatures in Jordan begin to rise, this school transportation service becomes more necessary in order to ensure that children are transported safely to school. Throughout the project, IOM continues to conduct ad hoc registration and replacement of damaged cards for students who are interested in accessing this service.



(Photo: © IOM Jordan 2017)

IOM also engages Syrian volunteer escorts through a Cash-for-Work (CfW) programme who help to ensure that children are transported in a safe manner to and from school, mitigating protection risks. Through this project, up to 100 Syrian volunteer escorts will benefit from the CfW intervention, providing them with a much needed livelihood opportunity.

**Trainings on Humanitarian Border Management and Counter-Trafficking for Border Authorities**

Two five-day trainings on Humanitarian Border Management (HBM) and Counter Trafficking (CT) were implemented in May; the first was held from 7 to 11 May for 24 border authorities (BA) and the

second was held from 14 to 18 May for 11 BAs. The objective of the trainings was to increase the knowledge of the BAs on HBM and CT.

The first three days focused on the Universal Declaration of Human Rights; international legal framework; and conventions related to the status and protection of refugees. The fourth day was delivered by three BAs who had received a previous ToT with IOM on HBM, focusing on humanitarian assistance provided to Syrian refugees and humanitarian principles during interactions with Syrian refugees.

On the fifth day, the last two sessions of the training were delivered by a CT trainer from the Jordanian Counter Trafficking Unit. The sessions focused on the definition of human trafficking, the different types of exploitations that refugees might be exposed to, and the difference between trafficking and smuggling.



(Photo: © IOM Jordan 2017)

IOM Regional Response to the Syria Crisis is funded and supported by:

