HIGHLIGHTS

**Syria:** IOM in collaboration with the Ministry of Social Affairs and the Ministry of Local Administration provided training on mental health and psychosocial considerations to 24 shelter managers in Aleppo.

**Iraq:** IOM facilitated the construction of 130 shops in Basirma and Darashakran camps to create a marketplace where Syrian refugees can house their businesses.

**Jordan:** IOM immunized 2,578 newly arrived Syrian refugees against Polio, 2,472 refugees against Measles and 1,045 children received Vitamin A supplements.

**Lebanon:** IOM and the Lebanese University delivered the fifth module of the course on psychosocial support and dialogue from 18 to 20 April.

**Turkey:** IOM distributed NFI kits to 224 Syrian households (1,117 individuals) living in Kumlu and Kirikhan in Hatay province.
Mental Health and Psychosocial Support (MHPSS):

Monthly supervision and follow-up sessions are being organized in Damascus for SOS caregivers. During the reporting period, two supervision sessions for homeless cases as well as newly arrived cases were conducted for SOS caregivers and a two-day On-the-Job Training (OJT) for specialists in the SOS village.

During the reporting period, 113 front-line workers and other medical care, food and NFIs distribution workers from Tartous (30), Aleppo (29), Homs (27) and Lattakia (27) benefitted from trainings on NFI and food distribution as well as health care services in their governorates. The front-line workers were trained by 15 NGO professionals from Aleppo, Homs, Lattakia and Tartous who had received Training of Trainers (ToT) on supportive communication and psychological first aid in August 2013.

Additionally, from 15 to 28 April, trainees of art-based interventions conducted 62 activity sessions for 896 children and youth (aged 6-15 years) living in collective shelters in Damascus, Homs, Qamishli and Rural Damascus.

Between 22 and 24 April, IOM in collaboration with the Ministry of Social Affairs (MoSA) and the Ministry of Local Administration (MoLA) provided training to 24 shelter managers in Aleppo. MoSA and MoLA, whom are responsible for managing shelters in Aleppo, identified the participants for the training. The training focused on methods to integrate psychosocial considerations as well as recommendations on how to not further harm affected people during the day-to-day activities of the shelters. The trainees also participated in sessions on organizing shelter space, creating special routines to accommodate the most vulnerable, providing non-discriminatory information, promoting discussion groups, and fostering participatory decision making.

Since the beginning of the psychosocial program, IOM has trained 1,066 professionals and community workers in MHPSS. In particular, 147 shelter managers were trained in how to incorporate MHPSS considerations into the daily running of shelters for the displaced persons, and 27 artists and psychosocial professionals in art-based interventions. Furthermore, 15 professionals attended ToT for frontline workers who then trained 792 front line workers on supportive communication and psychological first aid.
100 community workers and volunteers have been trained on non-violent communication and 48 SOS caregivers on psychosocial support to children in emergency and displacement. Since June 2013, the project has reached over 158,000 indirect beneficiaries.

Assistance for Refugees Accepted for Resettlement from Syria: During the reporting period, IOM assisted 107 refugees (59 females and 48 males, of which 16 children) of Iraqi, Palestinian, Somali and Syrian origins to resettle to the United States of America (44), Australia (34), Finland (14), Canada (12) and Denmark (3). The refugees travelled by road from Damascus to Beirut, and then flew out of Rafic Hariri International Airport.

IOM has prepared land and air transportation to resettle an additional 225 refugees to Australia, Canada, Denmark, Netherlands and the United States of America in the upcoming weeks.

Since the beginning of the crisis, IOM has provided resettlement assistance to 17,233 refugees who have been resettled in 17 countries: Australia, Austria, Canada, Denmark, Finland, France, Germany, Ireland, Netherlands, New Zealand, Norway, Romania, Swaziland, Sweden, Switzerland, United Kingdom and the United States of America.

Non-Food Item (NFI) Distribution: Between 15 and 28 April, IOM distributed 2,159 essential NFI kits containing adult and baby diapers, hygiene kits and house-cleaning kits to 4,812 Internally Displaced Persons (IDPs) living in host communities in Al-Hassakeh, Homs and Idlib. The distributions were conducted in cooperation with seven local NGOs, namely Al Birr and Social Services Association, Al Fo’aa Association, Armenian Association, Kfarya Association, Khaled Ibn Waleed Association, Mar Mansour and Syrian Arab Red Crescent (SARC).

Since the beginning of the crisis, IOM has assisted a total of 1,453,126 IDPs in 12 governorates in Syria: IOM provided 542,781 NFI kits including quilts, mattresses, hygiene kits, house cleaning kits, kitchen sets, disability kits, jerry cans, plastic mats, rechargeable lights, diapers, undergarments, and winterisation items.

Emergency Shelter Intervention: On 14 April, IOM completed shelter repair works in one collective shelter hosting 24 households (117 IDPs) in Damascus. During the reporting period, IOM conducted technical assessments in one collective shelter in the Barzeh area of Damascus, targeting 52 households (225 IDPs).

Since the beginning of the crisis, 886 collective shelters have been identified of which 167 shelters have been assessed and 95 of them have been repaired and rehabiliated. In total, 7,611 households (37,741 IDPs) have benefitted from this intervention in six governorates (As Suwayda, Damascus, Hama, Homs, Lattakia and Rural Damascus). In addition IOM has provided shelter upgrade works in 356 living spaces/rooms in unfinished building reaching to 326 households (1,529 IDPs).

Livelihood Assistance for Syrian Refugees: IOM continues to promote sustainable livelihoods for Syrian refugees living in Basirma camp and Darashakran camp. In March and April, IOM facilitated the construction of 112 shops in Darashakran camp and 18 shops in Basirma camp, which creates a marketplace where Syrian refugees can house their businesses. Each shop now consists of a joint-venture business, with materials and tools needed to start the business also provided by IOM. Business partners received Business Development Services along with the In-Kind Grants...
IOM IRAQ OPERATIONS cont.

IOM utilized the skills present among the refugee community in the camps in the building and design of the shops, and the shops were opened in the last two weeks of April.

The marketplace area is organized into sections, with groceries, restaurants, barbers and salons, and photography shops. IOM hopes that the shops will contribute to the overall economy and available services for Syrians living in these camps, as well as to provide sustainable income for those who have received business items from IOM.

Overall, 320 Syrian refugees living in the camps received 160 IKGs to start businesses. However, as some businesses do not require shop space, 130 shops were constructed and distributed to those businesses most in need of a marketplace location.

IOM OPERATIONS IN JORDAN

Emergency Transportation of Refugees: Between 15 and 28 April, 4,676 Syrian refugees (2,421 females, 2,255 males of which 1,912 were children) were transported from the Rabaa’ al Sarhan Screening Centre to Za’atri camp (4,444 refugees) and Azraq camp (232 refugees). As IOM teams continue to medically screen all arrivals to Za’atri camp, they reported that 110 individuals were identified with medical conditions requiring immediate referral for treatment.

Since transport operations began in July 2012, IOM has transported 414,731 Syrian refugees from border areas to camps. All refugees receive refreshments, hygiene kits, and shoes upon arrival at the IOM reception centre in Za’atri camp.

Immunization of New Arrivals: During the reporting period, IOM immunized 2,578 newly arrived Syrian refugees (new-born to 5-year-olds) against Polio and 2,472 refugees (6 months to 15 years) against Measles. 1,045 children (6-month to 5-year-olds) received Vitamin A supplements. Since March 2013, 158,847 Syrian refugees have been immunized against Polio and Measles in Za’atri camp.

Tuberculosis (TB) Screening and Awareness-Raising Activities: During the reporting period, 5,319 Syrian refugees were screened during the reporting period and four new cases were identified. Since March 2012, IOM has confirmed 117 suspected cases and is providing directly observed therapy (DOT) and follow-up for 44 of these cases; 70 cases have completed their treatment successfully. IOM provides screening for suspected cases, DOT, and awareness-raising through a medical team consisting of six doctors and nurses, and 25 community health workers who work in the camps and urban communities.

Since March 2012, 292,406 beneficiaries have participated in TB information and awareness-raising sessions. IOM continues to work with partners and the Ministry of Health to screen for and treat active cases of TB. Since March 2012, IOM has screened 394,152 Syrian refugees.

IOM OPERATIONS IN LEBANON

Executive Professional Master’s in Psychosocial Support and Dialogue: IOM and the Lebanese University (LU) delivered the fifth module of the course on psychosocial support and dialogue from 18 to 20 April. The Master’s course is taught on weekends to 29 participants from Syria and six from Lebanon – all of them local practitioners in the field of psychosocial support. This was the first module of the course to deal with Conflict Mediation and included two components: ‘A Sociological Perspective: Historical Roots of the Conflict in the Middle East’ and a two-day course on ‘The Intersection of Deep Culture and Deep Structure: Toward...
IOM LEBANON OPERATIONS cont.

an Integrated Approach to Conflict Transformation’. The module explored how to integrate psychological, cultural, and structural analyses of social conflict. Discussion of these issues was supplemented by highly experiential, participatory exercises, which benefited from the practical experiences of the participants and the instructor. The module was taught by Professor Tatsushi Arai, currently Associate Professor of Peacebuilding and Conflict Transformation at the School for International Training (SIT) Graduate Institute in Vermont, USA, and a Fellow of the Centre for Peace-making Practice, the School for Conflict Analysis and Resolution, George Mason University in Virginia, USA.

Livelihoods support for Lebanese Returnees: IOM is providing livelihoods support to 90 Lebanese returnee households (70 in the Bekaa and 20 in the South), through business counselling and an in-kind grant worth USD 1,500. The beneficiaries are vulnerable Lebanese families who left their homes in Syria as a result of the conflict; they were selected through individual assessments by IOM. During the reporting period, distributions of items including equipment that will help them establish small businesses such as barbershops, food stalls and tailoring services were completed in South Lebanon.

Shelter Assistance to Vulnerable Syrian Refugee and Lebanese Returnee Households: During the reporting period, rental subsidies were distributed to 291 Lebanese returnee households in the Bekaa and to 83 Syrian refugee households in South Lebanon. To date, 1,527 Syrian and Lebanese households have benefitted from IOM’s rental subsidy assistance.

Non-Food Items Distributions: Between 24 and 28 April, IOM distributed NFI kits (containing baby kits, hygiene kits, dignity kits, kitchen sets, mattresses and blankets) to vulnerable Syrian refugee and Lebanese returnee households. IOM reached 628 Lebanese returnee households in the Bekaa, 500 Syrian refugee and 93 Lebanese returnee households in South Lebanon, and 177 Lebanese returnee households in North Lebanon.

Humanitarian Admissions Programme (HAP): On 15 April, 254 Syrian refugees (118 females, 136 males including 81 children and 19 infants) departed from Beirut for Germany. They were accompanied by three medical escorts. This was the eleventh group of refugees to leave Lebanon as part of the German Government’s Humanitarian Admissions Programme. Since 11 September 2013, IOM has assisted 2,268 Syrian refugees to be resettled under the HAP programme. The next flight is scheduled for 30 April.

Mental Health and Psychosocial Support (MHPSS): From 15 to 28 April, 484 Syrian and Lebanese individuals received psychosocial support provided by expert staff. In the Bekaa, 270 beneficiaries were reached at the Dari Centre in Baalbek and through a mobile team working in Majdel Anjar. In the South, a mobile team reached 214 beneficiaries in informal and collective shelters in Sarafand and at a school in Najjarie. Overall, 199 women, 19 men, 25 adolescents and 241 children participated in recreational, educational, and artistic mediation activities, physical activities, awareness-raising sessions, family support groups, focus group sessions and individual counselling sessions. Individual counselling sessions were given to 11 women, three men, three adolescents and 12 children with specific psychosocial support needs. In addition, 21 community outreach volunteers from the NGO Loyac were trained on psychosocial support principles and approaches, including activity implementation.

Primary Health Care Assistance for Syrian Refugees, Lebanese Returnees and Lebanese Host Communities: Three Primary Health Care centres (PHCs) in Tyre, Nabatieh and Marwanieh in South Lebanon continue to receive support from IOM through subsidized consultations, free acute and chronic medications and reimbursing medical and administrative staff for additional working hours. From 29 March to 13 April, 722 Syrians (444 female and 278 male) and 83 Lebanese (46 female and 37 male) received primary healthcare consultations at the centres. Antenatal care visits were conducted for 94 women and 72 children received vaccinations.

Since December 2013, 6,017 consultations have been provided to Syrian refugees and 575 to Lebanese host community members/returnees. In addition, an IOM
IOM LEBANON OPERATIONS cont.

Community health team has reached 2,450 households in the area, informing them of the services available. During the reporting period, the same team offered health awareness sessions to 316 participants at the PHCs. Topics addressed included measles, acute respiratory distress syndrome (ARDS), immunization, leishmaniasis, and family planning.

Transit Assistance to Stranded Migrants and Refugees Accepted for Resettlement from Syria: During the reporting period, IOM provided assistance to 142 Iraqi, Syrian, Palestinian, Jordanian and Somali refugees (75 females and 67 males, of which 26 were children), who were accepted for resettlement via transit through Lebanon. The refugees travelled onward to final destinations in Australia, Canada, Denmark, Finland, the Netherlands, Switzerland and the United States. Since February 2013, IOM has assisted 6,612 refugees and 1,210 stranded migrants to transit through Lebanon.

IOM OPERATIONS IN TURKEY

IOM staff conducting assessments of a Syrian household in Kumlu. © IOM 2014 (Photo: IOM Turkey)

Voucher Programme: IOM in collaboration with Support to Life (STL) continue to offer Syrian households living in Kirikhan ticket cards to purchase food and hygiene items from selected markets.

Following assessments undertaken since the start of the year, IOM will increase the number of Syrian households benefitting from the voucher program, specifically targeting those living in rural areas surrounding Kirikhan as well as in Kumlu and Hassa districts. The assessments show that:

- Households living in rural areas and in small districts (Kumlu and Hassa), were found to be living in poorer conditions than those in bigger towns such as Kirikhan;
- Those with less means have settled in rural areas and small towns due to lower rents;
- Majority of those living in Kumlu are from Idleb, Aleppo and Hama;
- There are about 1,000 Syrian households from Hama, Aleppo and Afrin living in Hassa district.

To date, 1,000 Syrian households (5,864 individuals) living in nine districts in Kirikhan are benefitting from IOM’s voucher programme. The program will reach around 2,000 households living in Kirikhan, Reyhanli and surrounding villages within coming weeks.

Distribution of NFI Kits to Out-of-Camp Populations: During the reporting period, IOM distributed NFI kits containing blankets, mattresses, pillows, carpets and diapers to 156 Syrian households (793 individuals) living in Kumlu district, and 68 Syrian households (324 individuals) living in Kirikhan. Since January 2014, 4,644 households (25,147 individuals) have benefitted from IOM’s NFI distributions in Hatay province.

Transportation Services: During the reporting period, IOM and partners assisted 1,012 Syrian nationals with transportation services from Adiyaman camp to medical facilities and social service centres. Since the project began on 1 July 2013, 25,722 beneficiaries have been assisted with transportation services.

Additionally, IOM was requested to assist in intra-camp transportation for newly arrived Syrians that were living in rubb halls outside the camps. On 24 April, 110 newly arrived Syrians were transported from Ceylanpinar camp in Urfa province to Viransehir camp due to lack of space in the camp. A further 23 newly arrived Syrians living outside of Viransehir camp were transported to Nusaybin camp on the same date.

Transportation of school children in Urfa province is ongoing. On 24 April, 110 newly arrived Syrians were transported from Ceylanpinar camp in Urfa province to Viransehir camp due to lack of space in the camp. A further 23 newly arrived Syrians living outside of Viransehir camp were transported to Nusaybin camp on the same date.

IOM is supporting 778 students living outside of camps to reach school. On 22 April, IOM participated in a meeting with the Ministry of National Education (MoNE), the
IOM TURKEY OPERATIONS cont.
Disaster and Emergency Management Presidency (AFAD), UNICEF and UNHCR to discuss future plans including the expansion of this service to other provinces.

IOM’s initiatives are supported by:

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