



## Regional Response to the Syria Humanitarian Crisis



Vincent Houver, Syria Crisis Coordinator, visited a Syrian refugee family, originally from Aleppo, living in an informal tented settlement in Saida, South Lebanon. On 6 November, IOM distributed winter NFIs including stove heaters to **23** families living at the settlement. © IOM 2013 (Photo: IOM Lebanon)

### HIGHLIGHTS



**Syria:** During the reporting period, IOM monitored the distribution of **12,515** NFIs kits to **42,260** affected beneficiaries in host communities, cross-line areas and collective shelters in As-Suwayda, Damascus, Hama, Homs, Idleb, Rural Damascus and Tartous.



**Turkey:** During the reporting period, IOM and partners transported **1,091** Syrian nationals from Adiyaman camp to medical facilities and social service centres. Since July, a total of **10,746** Syrian nationals have benefitted from transport assistance.



**Iraq:** From 20 to 31 October, IOM teams conducted vulnerability assessments of **96** Syrian refugee households (**493** individuals) in Baghdad, Kirkuk and in Ninewa governorates.



**Jordan:** During the reporting period, **3,172** Syrian refugees were transported from the Rabaa' al Sarhan Screening Centre to Za'atri camp and Emirate Jordanian camp. Since January 2013, IOM has transported **277,916** Syrian refugees from border areas to camps.



**Lebanon:** On 30 October, **175** Syrian refugees departed from Lebanon for Kassel, Germany under the Humanitarian Admission Program (HAP).



## IOM OPERATIONS IN SYRIA

**Non-Food Item (NFI) Distribution:** During the reporting period, IOM monitored the distribution of **12,515** NFIs kits (including hygiene and house cleaning kits, mattresses, undergarments, wheelchairs jerry cans, rechargeable lights and baby diapers) to **42,260** affected beneficiaries in host communities, cross-line areas and collective shelters in As-Suwayda (**2,732** IDPs), Damascus (**2,568** IDPs), Hama (**13,067** IDPs), Homs (**14,250** IDPs), Idleb (**2,830** IDPs), Rural Damascus (**2,598** IDPs) and Tartous (**4,215** IDPs). IOM staff worked alongside representatives from the Syrian Arab Red Crescent (SARC), Syria Trust, Alber Society, Oun Society, Inshaat, Slaiem Charity Association, Al Baraaem for Children Care, Dar Anis Saadeh, and Greek Orthodox Patriarchate Antioch (GOPA). During the distribution, **17,646** beneficiaries from As-Suwayda (**1,218**), Damascus (**2,568**), Hama (**8,707**), Homs (**2,669**), Idelb (**330**) and Qudasaya (**2,154**) received more than one kit including family hygiene and house cleaning kits, mattresses, jerry cans, rechargeable lights, and baby diapers.

Since January 2013, IOM has assisted **504,263** IDPs in **12** governorates in Syria through the provision of **140,124** NFI kits including mattresses, blankets, cleaning items, insecticides, adult and baby diapers, kitchen sets, undergarments, jerry cans, and disability support items.

**Identification and Assessment of Emergency Collective Shelters for Rehabilitation:** On 24 October, IOM started rehabilitation works for **nine** new shelters in Damascus targeting **383** households (**1,936** IDPs), and **five** new shelters in Lattakia targeting **256** households (**1,209** IDPs). IOM is also planning to rehabilitate **67** shelters for the next phase (until the end of December 2013) in **seven** governorates (As-Suwayda, Ar-Raqqa Damascus, Dier er-Zour, Hama, Homs and Rural Damascus) and targeting **2,804** households (**14,542** IDPs). In 2013, IOM has rehabilitated **41** collective shelters housing **3,023** IDP households (**15,039** individuals).

During the reporting period, IOM identified **128** shelters in As-Suwayda (**1**), Al Hassakeh (**35**), Aleppo (**20**), Damascus (**1**), Dar'a (**13**), Deir ez-Zor (**10**), Hama (**14**), Homs (**11**), Rural Damascus (**15**), and Tartous (**8**) for consideration for the next rehabilitation work plan. The total number of the hosted IDPs in those shelters is **7,761** households (**42,384** individuals).

The majority of IDPs living in shelters or buildings are extremely vulnerable to low winter temperatures as the buildings they occupy have inadequate insulation and protection from the weather. In addition to the rehabilitation of collective shelters, IOM teams are planning on supplying and installing sealing-off kits in Aleppo (**500**



IOM installed water and sanitation facilities in a public shelter where **30** IDP families are living in Lattakia. © IOM 2013 (Photo: IOM Syria).

kits), Al Sabboura (**50** kits), Al-Tall (**100** kits), Homs (**200** Kits), Jaramana (**700** kits) and Qudsaya (**200** Kits) targeting **8,750** IDPs.

### **Minnah's Story**

*During an assessment of the Judaidet Artouz Shelters, IOM staff met with Minnah\*, a resident of one of the shelters.*

*Minnah is fifteen years old, already married, and she cares for her six-month old baby as well as her 6, 11, and 13 year-old brothers. "We moved from Darayyah to Al-Moadamiyeh under the threat of being killed by growing clashes every day." Minnah was married at a young age as her father could not provide for her.*

*Minnah moved to Judaidet Artouz Shelters after she got married as her husband had no source of income and could not support her. She took over caring for her younger brothers after her father was unable to look after them.*

*Minnah currently lives with eleven individuals (including her child, mother-in-law, and her three brothers) in a small room. She feels secure in that tight space, as she is surrounded by other people in the shelter.*

Since August 2012, IOM has provided essential non-food items (NFIs) to **567,000** vulnerable beneficiaries in **12** governorates. As winter approaches and the temperatures across the country fall, IOM teams are focusing on distributing winter NFI items, including thermal blankets to **500,000** IDPs by April 2014.

## IOM SYRIA OPERATIONS cont.

**Repatriation to Stranded Migrants:** IOM provides assistance to vulnerable stranded migrants to leave Syria and return to their countries of origin. From 25 October to 5 November, IOM provided repatriation assistance to **39** stranded migrants, including **34** adults and **5** children to return to Afghanistan (**9**), Burkina Faso (**6**), the Philippines (**23**) and Vietnam (**1**). IOM has a remaining caseload of **100** stranded migrants that require assistance to leave Syria. Since January 2013, IOM has assisted **750** stranded migrants (**589** adults and **161** children).

**Assistance for Refugees accepted for Resettlement from Syria:** From 25 October to 5 November, IOM provided resettlement assistance to **289** refugees from Afghanistan, Iran, Iraq, occupied Palestinian territory and Syria. The refugees were assisted to travel to Australia (**43**), Canada (**184**), Norway (**2**) and the United States of America (**60**). Since January 2013, IOM has provided resettlement assistance to **5,153** refugees who have been escorted by road from Damascus to Beirut and flown out of Rafic Hariri International Airport. IOM is planning to assist an additional **300** refugees before January 2014.

## Resettlement of Refugees from Syria



Including 41 children

### Destination countries

Australia: 43 | Canada: 184 | Norway: 2 | United States: 60

IOM is finalizing 345 resettlement cases scheduled to depart between 5 November and 16 December

15,912 Refugees have been resettled since the start of the Syria crisis



## IOM OPERATIONS IN TURKEY

**Transportation services for residents of Adiyaman camp:** During the reporting period, IOM and partners transported **1,091** Syrian nationals from Adiyaman camp to medical facilities and social service centres. A total of **10,746** Syrian nationals have benefitted from the transportation services in Adiyaman camp since the project began on 1 July 2013. IOM secured additional funds to continue this activity till next year and expand it to another camp.

**Training of Trainers (ToT) Sessions in Urfa:** On 25 October, IOM facilitated training sessions for a workshop organized by UNICEF and the Ministry of National Education (MONE) in Urfa. This was the second workshop hosting Syrian teachers from several camps in South East Turkey, MONE camp focal points and Turkish trainers from the Ministry of Education. The aim of the workshop was to train the trainers on education in emergencies. The IOM sessions focused on psychosocial approach and support in emergencies. As per UNICEF, following the completion of the ToT workshop, trainings will be rolled out to approximately **1,410** Syrian teachers who are teaching over **45,000** Syrian students in the camps.

**World Humanitarian Conference:** The World Conference on Humanitarian Studies was held in Istanbul from 24 to 25 October where IOM Turkey's Chief of Mission, Meera Sethi, co-chaired a panel on 'New Players on the Humanitarian Arena'. IOM presented the Migration Crisis Operational Framework (MCOF) at the conference as there were discussions on Turkey's role in the Syria response.

### Transportation for Syrian Refugees at Adiyaman camp (1 July to 3 November 2013)

Reporting Week	Total pax	Male Passengers	Female Passengers
July	3,319	1,993	1,326
August	2,587	1,510	1,077
September	2,574	1,317	1,257
October	2,154	1,149	1,005
1 - 3 November	112	55	57
<b>Beneficiaries assisted</b>	<b>10,746</b>	<b>6,024</b>	<b>4,722</b>

### Transportation to and from Adiyaman Camp

1 July - 3 November 2013



Transportation is provided for:



Visits to hospitals, hospital referrals, visits to markets, and transfers to other camps.



**Non-Food Items (NFI) Distribution:** Between 29 October and 6 November, IOM distributed NFIs kits (including hygiene and house cleaning kits, mattresses, carpets, gas cookers, plastic cabinet drawers, blankets, cool boxes and plastic food containers) to **55** vulnerable Syrian refugee households in Rusafa district in Baghdad, **50** households in Kirkuk and **20** households in Ninewa, reaching a total of **643** individuals. The distributions followed vulnerability assessments conducted by IOM's Rapid Assessment Response Teams (RART). To date, **57,504** Syrian refugees and Iraqi returnees from Syria have benefitted from IOM's NFI distributions.

**Vulnerability Assessments of Syrian Refugees:** From 20 to 31 October, IOM teams -in coordination with Adhamiya local council, Asayish and Zummar sub-district governorate- conducted vulnerability assessments of **96** Syrian refugee households (**493** individuals) in Adhamiya and Rusafa districts in Baghdad (**50** households, **188** individuals), in Kirkuk governorate (**26** households, **161** individuals), and in Ninewa governorate (**20** households, **144** individuals). These assessments will determine which beneficiaries are eligible to receive NFI assistance in priority.

The assessments show that:

- All the assessed households are living in rented houses with poor living conditions and have no source of fixed monthly income;
- Around half of the assessed households are registered with UNHCR;
- **30** households are headed by women;
- None of the households have received NFI assistance in the last three months;
- **Five** households have at least **one** person with a chronic disease;
- All of the assessed households are eligible to receive NFI assistance from IOM.



**Top** - IOM transported **362** refugees from Qasrok sub-district to Akre Castle. **Above** - IOM distributed NFIs to **50** vulnerable families in Adhamiya, Baghdad. © IOM 2013

**Transportation Assistance to Syrian Refugees to reach Camps and Transit Sites:** At the request of the Kurdish Regional Government (KRG) on 24 October, IOM transported **361** Syrian refugees from Qasrok to Akre camp. They had been living in a football stadium and sport youth centre in Qasrok for **40** days, waiting for more secure living conditions to be available. Some households were living without a tent, while others were staying inside the building with more than **10** individuals in each room.

From 3 to 5 November, IOM transported **109** Syrian households from different locations in Zakho district to Guelam camp in Duhok.

Since mid-August 2013, IOM has transported **47,554** persons.



## IOM OPERATIONS IN JORDAN

### Emergency Transportation of Refugees:

During the reporting period, **3,172** Syrian refugees were transported from the Rabaa' al Sarhan Screening Centre to Za'atri camp (**3,106** refugees) and Emirate Jordanian camp (**66** refugees). As IOM teams routinely continue to medically screen all arrivals to Za'atri camp, they reported that **53** individuals were identified with medical conditions requiring immediate referral for treatment. Since January 2013, IOM has transported **277,916** Syrian refugees from border areas to camps. All new arrivals received refreshments, hygiene kits, and shoes upon arrival at the IOM reception centre in Za'atri camp.

**Immunization of New Arrivals:** During the reporting period, IOM immunized **3,922** newly arrived Syrian refugees (6 months to 30 years) against Measles, **2,040** refugees (new-born to 5 years old) against Polio, and **974** children (6 months to 5 years old) received Vitamin A supplements. Since March 2013, **77,108** Syrian refugees have been immunized against Polio and Measles in Za'atri camp.

As a response to the Polio outbreak in Syria (Deir-er-Zor governorate), the Department of Health for Mafraq, in collaboration with IOM, UNHCR and UNICEF, organized a polio campaign from 28 to 30 October 2013. IOM supported the Department of Health for Mafraq through the provision of **36** staff trained in administering vaccines, and transportation facilities (**four** vehicles). IOM's vaccination team was able to vaccinate **7,986** Syrian children in Za'atri camp.

**Tuberculosis (TB) Screening and Awareness-Raising Activities:** **3,524** Syrian refugees were screened during the reporting period and **two** new cases were identified. Since March 2012, IOM has confirmed **90** suspected cases and is providing directly observed therapy (DOT) and follow up for **52** of these cases; **33** cases have completed their treatment successfully. IOM provides screening for suspected cases, DOT, and awareness-raising through a team of **42** healthcare community workers who work in the camps and urban communities. Since March 2012, **236,201** beneficiaries have participated in TB information and awareness-raising sessions. IOM continues to work with partners and the Ministry of Health to screen for and treat active cases of TB and since March 2012, IOM has screened **322,755** Syrian refugees.

**Health Assistance for Syrian Refugees in Karak:** On 30 October, IOM in collaboration with the Jordanian Hashemite Fund for Human Development, and the



**Top** - IOM offers drawing classes for children at EJC. **Above** - A mosaic created by Syrian men that attended mosaic classes at EJC. © IOM 2013 (Photo: IOM Jordan)

Crown Office Initiative Youth "Hageq", arranged for a free medical day for Syrian refugees living in Karak governorate (southern Jordan). Specialist physicians, internists, gynaecologists, paediatrics, and ophthalmologists provided consultations and medicines to **150** Syrian refugees, and some cases were referred to the nearby governmental hospital. IOM also provided transportation to Syrian refugees from different villages in Karak governorate to benefit from this medical day. The aim of the free medical day was to assess the unmet medical needs of Syrian refugees in Karak governorate and to fulfil part of those needs.

**Community Mobilization at Emirate Jordanian Camp:** IOM has increased community mobilization efforts during the reporting period to inform residents of the vocational training options available at the camp. Following these efforts, IOM has monitored an increase in the number of participants attending training sessions/activities.



A young boy holds up a painting depicting where he feels safe - fishing with his friends. An IOM mobile, multi-disciplinary team in South Lebanon provide psychosocial support to Syrian refugees living at a collective centre in Sarafand. © IOM 2013

**Transit Assistance to stranded migrants and refugees accepted for resettlement from Syria:** During the reporting period, IOM provided assistance to **289** refugees from Afghanistan, Iraq, Palestine and Syria who were accepted for resettlement, to transit through Lebanon. The caseload included **144** female and **145** male passengers (**46** of whom were children). Since February 2013, IOM has assisted **5,155** refugees and **672** stranded migrants with transit through Lebanon.

**Humanitarian Admission Program (HAP):** On 30 October, **175** Syrian refugees departed from Lebanon for Kassel, Germany. This was the third group of refugees to travel to Germany under the German Government's HAP. IOM assigned **two** medical doctors as escorts to accompany one stretcher case and three persons with mild disabilities from departure in Beirut to the reception centre in Friedland.

Prior to departure all refugees travelling to Germany attend a 3-day cultural orientation (CO) course provided by IOM. During the CO sessions, participants are provided with information on what they can expect once they arrive to Germany. **Seven** CO sessions were held for the Syrian refugees travelling on the third charter flight. Participants asked questions related to housing, healthcare, and employment opportunities.

A fourth charter of approximately **286** passengers is expected to leave on 18 November 2013.

Since September 11, IOM has assisted **388** Syrian refugees to leave Lebanon under the HAP programme. Over the next 12 months, IOM, in coordination with the Government of Germany and UNHCR, will assist approximately **4,000** Syrian refugees to be resettled to Germany.

**Shelter Assistance to Vulnerable Syrian Refugee Households:** Access to shelter remains a concern for Syrian refugees in Lebanon. Many households are in need of financial assistance to pay their rent or they are forced to relocate to informal tented settlements and abandoned buildings. During the reporting period, IOM distributed cash-for-rent subsidies for the month of October to **175** households in Zahrani, South Lebanon, and to **55** households in North Lebanon

From 30 October to 1 November, IOM assessed and identified **130** households of the most vulnerable Syrian refugee families in need of rental assistance in North Lebanon (**100** households) and Mount Lebanon (**30** Households). Since August 2013, IOM has been assisting **639** households with monthly cash-for-rent grants.

**Mental Health and Psychosocial Support:** During the reporting period, **691** individuals in South Lebanon (**371** beneficiaries) and Bekaa (**320** beneficiaries) were provided with psychosocial support implemented through a mobile team (in the South) and a community centre (Dari Centre) in Bekaa. **180** Syrian and Lebanese women, **29** Syrian men, **80** Syrian and Lebanese adolescents and **402** Syrian and Lebanese children participated in recreational, educational, and artistic mediation activities, physical, awareness sessions, family support groups, focus group sessions, individual counselling sessions, family orientations and referrals to specialized services. In addition, **31** families were referred to Médecins Sans Frontières (MSF) for medical services and **59** women were referred to the Norwegian Refugee Council (NRC) to obtain hygiene kits.



A young girl was well prepared for the colder temperatures in Germany. IOM will assist **4,000** Syrian refugees to reach Germany under the HAP. © IOM 2013.

**Identification and Assessment of Emergency Collective Shelters for Rehabilitation:** On 30 August 2013, IOM identified and assessed the Manana shelter in South Lebanon in need of repair and rehabilitation. In subsequent visits, the shelter was assessed by both UNHCR and IOM to identify the needs in terms of shelter, WASH and protection. Rehabilitation is expected to start next week and once rehabilitated, the Manana shelter is estimated to benefit **73** households (around **400** individuals). IOM will hire and supervise a contractor to conduct the rehabilitation work. This work will include basic repairs, fencing, installation of mosquito nets, bathroom repairs, and the installation of drainage pipes, water tanks for both drinking and cleaning water, and a generator for the water pumps. Lamps with solar panels will also be installed around the building. In the future, IOM will expand its role in the area to include a management component of the shelter, in coordination with protection colleagues.

### IOM's initiatives are supported by:



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