National Referral Mechanism (NRM) for the Protection of Vulnerable Migrants in Zambia

STAGE ONE: INITIAL INTERVIEW OF VULNERABLE MIGRANTS
Initial interview conducted by First Line Officials using Profiling Form for Vulnerable Migrants in Zambia.

STAGE TWO: STATUS DETERMINATION

STAGE THREE: REFERRAL FOR SERVICE PROVISION (LEAD)

STAGES FOUR TO SEVEN (ASSISTANCE)

STAGE FOUR: IMMEDIATE NEEDS
Provide safe and secure shelter, clothing, food, medical care and regularization of stay

STAGE FIVE: MEDIUM & LONGTERM NEEDS
Provide continued short-term needs and broader needs of migrant once immediate needs are secured

STAGE SIX: RETURN
Voluntary return of migrant to country of origin

STAGE SEVEN: (RE) INTEGRATION
Reunite migrant with family and/or community or integrate migrant into new community. Where possible provide reintegration support / durable solutions for returning vulnerable migrants

FURTHER INFORMATION:
This NRM should be used in conjunction with the 2014 Guidelines for the Protection of Vulnerable Migrants in Zambia as well as relevant national standard operating procedures, policies, legislation, such as the Anti-Human Trafficking Act No.11 of 2008, and the Immigration and Deportation Act No. 18 of 2010