

IOM International Organization for Migration OIM Organisation Internationale pour les Migrations OIM Organización Internacional para las Migraciones

#### IOM Skopje

## REQUEST FOR QUOTATIONS (RFQ) AND GENERAL INSTRUCTION TO SUPPLIERS (GIS)

To

Project:

IOM

Ref. No.:

**IOMSKP 095/16** 

Date

28.07.2016

The International Organization for Migration (IOM) is an intergovernmental organization established in 1951 and is committed to the principle that humane and orderly migration benefits both migrants and society.

IOM invites interested eligible Suppliers to submit Quotations for the supply and delivery of the following goods:

Item No.	Item Description	Quantity	Unit
1.	Handheld radio terminals as per the requested technical specification	100	pieces
2.	Programming tool for parameterization of the radio terminals as per the requested technical specification	2	pieces

With this RFQ is the GIS which include the Instructions to Suppliers, Technical Specifications and administrative requirements that Suppliers will need to follow in order to prepare and submit their quotation for consideration by IOM.

IOM reserves the right to accept or reject any quotation, and to cancel the procurement process and reject all quotations at any time prior to award of Purchase Order or Contract, without thereby incurring any liability to the affected Supplier/s or any obligation to inform the affected Supplier/s of the ground for IOM's action.

Very truly yours,

Sonja Bozinovska Head of Office, IOM Skopje (On behalf of: Vanja Mirkovski)

#### GENERAL INSTRUCTION TO SUPPLIERS (GIS)

#### 1. Description of Goods

IOM request prospective suppliers to submit quotation for the supply and delivery of the following goods:

Item No.	Item Description	Quantity	Unit
1.	Handheld radio terminals as per the requested technical specification	100	pieces
2.	Programming tool for parameterization of the radio terminals as per the requested technical specification	2	pieces

#### 2. Corrupt, Fraudulent, and Coercive Practices

IOM requires that all IOM Staff, manufacturers, suppliers or distributors, observe the highest standard of ethics during the procurement and execution of all contracts. IOM shall reject any proposal put forward by Suppliers, or where applicable, terminate their contract, if it is determined that they have engaged in corrupt, fraudulent, collusive or coercive practices. In pursuance of this policy, IOM defines for purposes of this paragraph the terms set forth below as follows:

- Corrupt practice means the offering, giving, receiving or soliciting, directly or indirectly, of any thing of value to influence the action of the Procuring/Contracting Entity in the procurement process or in contract execution;
- Fraudulent practice is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, the Procuring/Contracting Entity in the procurement process or the execution of a contract, to obtain a financial gain or other benefit to avoid an obligation;
- Collusive practice is an undisclosed arrangement between two or more bidders designed to artificially alter the results of the tender procedure to obtain a financial gain or other benefit;
- Coercive practice is impairing or harming, or threatening to impair or harm, directly or indirectly, any participant in the tender process to influence improperly its activities in a procurement process, or affect the execution of a contract

#### 3. Conflict of Interest

All Suppliers found to have conflicting interests shall be disqualified to participate in the procurement at hand. A Supplier may be considered to have conflicting interest under any of the circumstances set forth below:

- A Supplier has controlling shareholders in common with another Supplier;
- A Supplier receives or has received any direct or indirect subsidy from another Supplier;

- A Supplier has the same representative as that of another Supplier for purposes of this quotation;
- A Supplier has a relationship, directly or through third parties, that puts them in a
  position to have access to information about or influence on the Quotation of another
  or influence the decisions of the Mission/Procuring Entity regarding this quotation
  process;
- A Supplier submits more than one Quotation in this Quotation process;
- A Supplier who participated as a consultant in the preparation of the design or technical specifications of the Goods and related services that are subject of this quotation process.

#### 4. Eligible Suppliers

Only Suppliers that are determined to be qualified shall be considered for award. The Supplier shall fill up and submit the standard IOM Vendor Information Sheet (VIS) (Annex D) to establish their eligibility together with the Quotation.

#### 5. Cost of Preparing the Quotation

The Supplier shall bear all costs associated with the preparation and submission of his Quotation and IOM will not in any case be responsible and liable for the costs incurred.

#### 6. Errors, omissions, inaccuracies and clarifications

The documents and forms requested for the purpose of soliciting Quotations shall form part of the Contract; hence care should be taken in completing these documents.

Suppliers shall not be entitled to base any claims on errors, omissions, or inaccuracies made in the Quotation Documents.

Suppliers requiring any clarifications on the content of this document may notify the IOM in writing at the following email address:

#### procurement.iomskopje@iom.int

IOM will respond to any request for clarification received on or before 19 August 2016 by 16:00 Hours local time (GMT +2). Copies of the response including description of the clarification will be given to all Suppliers who received this General Instruction, without identifying the source of the inquiry.

#### 7. Confidentiality and Non-Disclosure

All information given in writing to or verbally shared with the Supplier in connection with this General Instruction is to be treated as strictly confidential. The Supplier shall not share or invoke such information to any third party without the prior written approval of IOM. This obligation shall continue after the procurement process has been completed whether or not the Supplier is successful.

#### 8. IOM's Right to Accept any Quotation and to Reject any and all Quotations

IOM reserves the right to accept or reject any Quotation, and to cancel the procurement process and reject all Quotations, at any time prior to award of contract, without thereby incurring any liability to the affected Supplier/s or any obligation to inform the affected Supplier/s of the ground for IOM's action.

#### 9. Requirements

#### 9.1 Quotation Documents

The following shall constitute the Quotation Documents to be submitted by the Suppliers:

- a.) Quotation Form (Annex A)
- b.) Price Schedule Form (Annex B)
- c.) Technical Specifications Form (Annex C)
- d.) Vendor Information Sheet (Annex D) supported with the following documents:
  - 1. Company Profile (including the names of owners, key officers, technical personnel);
  - 2. Registration Documents presented as:
    - a. Company's Articles of Incorporation, Partnership or Corporation, whichever is applicable, including amendments thereto, if any or
    - b. Certificate of Registration from host country's Security & Exchange Commission or similar government agency/department/ministry or
    - c. Valid Government Permits/Licenses;
  - 3. Financial Statements for the last 3 closed financial years (2013, 2014 and 2015) (audited or issued from relevant Government agency);
  - 4. Certificates from the Principals (e.g. Manufacturer's Authorization, Certificate of Exclusive Distributorship, Any certificate for the purpose, indicating name, complete address and contact details);
  - 5. Catalogues/Brochures:
  - 6. List of Plants/Warehouse/Service Facilities;
  - 7. List of Offices/Distribution Centers/Service Centers;
  - 8. Quality and Safety Standard Document / ISO 9001;
  - 9. List of all contracts entered into for the last 3 years (indicate whether completed or ongoing);
  - 10. Certification that Non-performance of contract did not occur within the last 3 years prior to application for evaluation based on all information on fully settled disputes or litigation.

Suppliers are required to use the forms provided as Annexes in this document.

#### 9.2 Quotation Form

The Quotation Form (Annex A) and other required documents shall be duly signed and accomplished and typewritten or written in indelible ink. Any correction made to the prices, rates or to any other information shall be rewritten in indelible ink and initialed by the person signing the Quotation Form.

The language of the Quotation shall be in English and prices shall be quoted in Euro (EUR) or United States Dollar (USD), exclusive of VAT. The applicable exchange rate will be the official IOM exchange rate rate at the time of the evaluation).

Prices quoted by the Supplier shall be fixed during Supplier performance of the contract and not subject to price escalation and variation on any account, unless otherwise approved by IOM. A submitted quotation with an adjustable price quotation will be treated as non responsive and will be rejected.

#### 9.3 Validity of Quotation Price

The Quotation shall remain valid for a minimum period of 60 calendar days, after the deadline for submission.

In exceptional circumstances, prior to expiry of the period of validity of quotations, IOM may request that the Suppliers extend the period of validity for a specified additional period. The request and the response there to shall be made in writing. A supplier agreeing to the request will not be required or permitted to modify its quotation.

#### 9.4 Documents Establishing Supplier's Eligibility and Qualification

The Supplier shall furnish, as part of its Quotation, documents establishing the Supplier's eligibility to submit Quotation and its qualifications to perform the contract if its Quotation is accepted. The IOM's standard Vendors Information Sheet (Annex D) shall be used for this purpose.

In the case of a Supplier not doing business within the Mission's country, the Supplier is or will be (if awarded the contract) represented by an Agent in that country equipped, and be able to carry out the Supplier's maintenance, repair and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications.

#### 10. Submission of Quotation Documents

Quotation must be submitted in a sealed envelope containing one original, marked 'ORIGINAL' and one copy signed in the same way as the original and marked 'COPY'.

The outer envelope should provide the following information:

- a) the address for submitting bids indicated below;
- b) the Reference Number: **IOMSKP 095/16**;
- c) the words 'Not to be opened before the tender-opening session' and "Да не се отвора до сесијата за отварање на понудите";

The Supplier must seal the original and one copy of the Quotation Documents as stated in item 9.1 (Quotation Documents) and shall be addressed to:

International Organization for Migration (IOM), St. Banjalucka 4, 1000 Skopje, Republic of Macedonia Quotation shall be submitted by *hand delivery or via international express mail services* to the above address on or before *30 August 2016 by 16:00 local time (GMT +2)*. Late Quotations will not be accepted.

#### 11. Opening of Quotations.

At the indicated time and place, the opening of Quotations shall be carried out by IOM in the presence of the Contractors who wish to attend. IOM reserve the right to conduct opening of Quotations in public or not.

#### 12. Acceptance of Quotations.

IOM is not bound to take an immediate decision on the acceptability or unacceptability of Quotations at the time of their opening.

#### 13. Rejection of Quotations

Quotation can be rejected for the following reasons:

- (a) the Quotation is not presented in accordance with this General Instruction;
- (b) the Quotation Form or any document which is part of the Quotation Document is not signed;
- (d) the Supplier is currently under list of blacklisted suppliers;
- (e) the Supplier offer imposes certain basic conditions unacceptable to IOM;
- (f) the offered price is above the approved budget.

IOM is not bound to accept any offer received and reserves the right to waive any minor defect in an offer, provided, however, that such minor defect (i) does not modify the substance of the offer and (ii) does not change the relative ranking of the Suppliers.

#### 14. Evaluation of Quotations

IOM shall evaluate and compare the Quotations on the basis of the following:

- (a) Completeness and responsiveness of the documents mentioned in 9.1;
- (b) Compliance with technical specifications including delivery requirement;
- (c) Price.

Arithmetical errors will be corrected on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the Supplier does not accept the correction of the errors, its Quotation will be rejected. If there is a discrepancy between words and figures, the amount in words will prevail.

#### 15. Post Qualification

Prior to award, post-qualification will be carried out by IOM to further determine the selected Supplier's technical and financial capability to perform the contract. IOM shall verify and validate any documents/information submitted and shall conduct ocular inspection of the office, plant and equipment.

#### 16. Award of Contract

The Supplier that has submitted the lowest evaluated Price, substantially responsive to the requirements of this General Instruction and who has been determined to be qualified to perform the contract shall be selected and awarded the contract.

IOM shall notify the selected Supplier through a Notice of Award. IOM shall also notify in writing, the other Suppliers who were not selected without disclosing the reason for rejection.

#### 17. Delivery Site and Period of Delivery

The goods should be delivered at the following delivery sites:

Ministry of Interior (MoI) Dimce Mircev no.9, 1000 Skopje, Republic of Macedonia

Supplier shall supply, deliver, unload, test and putt into operation all goods in the Ministry of Interior (MoI) of the Republic of Macedonia at the above mentioned address.

The applicable INCOTERMS will be DAP<sup>1</sup>.

Delivery period shall be within **60 calendar days** upon signing of the Purchase Order or Contract.

#### 18. Liquidated Damages

If the Supplier fails to deliver any or all of the goods within the period specified in Clause 17 above, a penalty payment of 0.1% of the price of the undelivered goods for every day of breach of the delivery schedule by the Supplier will be requested.

#### 19. Payment

Payment shall be made only upon IOM's acceptance of the goods, in 1 (one) installment, after satisfactory delivery of the requested goods, and upon IOM's receipt of invoice describing the goods delivered.

#### 20. Warranty

Warranty shall be quoted based on the standard warranties provided by the manufacturer unless specified in the Technical Specifications of this General Instruction. A Warranty Certificate shall be provided by the Supplier.

DAP (Delivered At Place) - Incoterms 2010 International Chamber of Commerce <a href="http://www.iccwbo.org/products-and-services/trade-facilitation/incoterms-2010/the-incoterms-rules/">http://www.iccwbo.org/products-and-services/trade-facilitation/incoterms-2010/the-incoterms-rules/</a>

#### 21. Settlement of Dispute

The United Nations Commission on International Trade Law (UNCITRAL) arbitration rules will apply for any dispute, controversy or claim that will arise in relation to the procurement process.

### **QUOTATION FORM**

Date :

To :
Having examined the General Instruction for the Supply and Delivery of [insert description of goods], the receipt of which is hereby duly acknowledge, I, representing [name of company] offer to supply and deliver the requested goods in conformity with the General Instruction for the total amount of [total bid amount in words and figures and currencies] in accordance with the Price Schedule (Annex B) which is herewith attached and form part of this Quotation.
I undertake if my offer is accepted, to deliver the goods in accordance with the delivery schedule set out in the Price Schedule.
I agree to abide by this Quotation for the Validity Period specified in the General Instruction which may be accepted at any time before the expiration of that period.
Until a formal contract is prepared and executed, this Quotation Form, together with your Notice of Award shall constitute a binding agreement between us.
I hereby certify that this Quotation complies with the requirements stipulated in the General Instruction.
Dated thisday of
[signature over printed name] [in the capacity of]
Duly authorized to sign Quotation for and on behalf of  [name of company]

# Annex B

PRICE SCHEDULE FORM

PROJECT TITLE:

	DELIVERY SITE /FINAL DESTINATION							
	TOTAL DELIVERY SCHEDULE							
	100							
	UNIT							
	UNIT							
	QUANTITY UNIT							
	COUNTRY OF ORIGIN							
	ITEM DESCRIPTION							
LOCATION REF NO.	ITEM NO.							TOTAL

Suppliers authorized signature over printed name

#### TECHNICAL SPECIFICATION

#### **General requirements**

All offered TETRA radio terminals must have full and proven functionality with the existing TETRA system in Republic of Macedonia, owned and operated by the Ministry of Interior. Interoperability can be proven by detailed testing or valid Certificate for TETRA interoperability. The bidder must provide appropriate documents for interoperability in its offer.

System components	Quantity
Handheld radio terminal, each with belt clip, protective cover with rotating clip, additional battery and battery charger	100
Programming tool for parameterization of the radio terminals	2

#### 1. Training

	IOM'S Technical specification	BIDDER'S SPECIFICATIONS
1.1	The supplier must provide two types of training:  - User training for 10 people  - Technical training for 10 people	
1.2	User training must be delivered as "train the trainer"	
1.3	User training must include theoretical lectures and practical exercises to educate the participants in all aspects of using the delivered terminal	

1.4	Technical training must cover the	
	operational capacities, tuning,	
	maintenance, programing, calibration,	
	technical service and installation of all	
	devices	
1.5	All participants of user training must	
	receive complete documentation and	
	materials for training in Macedonian	
	language	
1.6	All participants of technical training must	
	receive complete documentation and	
	materials for training in Macedonian and/or	
	English language	
1.7	Al trainings must be	
	delivered in Skopje	
1.8	All trainings must be on	
	Macedonian language	
1.9	Expenses for the training will be	
	completely covered by the supplier,	
	including expenses for the venue,	
	transport, translator (if needed),	
	accommodation and food.	
1.8	materials for training in Macedonian and/or English language  Al trainings must be delivered in Skopje  All trainings must be on Macedonian language  Expenses for the training will be completely covered by the supplier, including expenses for the venue, transport, translator (if needed),	

#### 2. Documents

	IOM'S Technical specification	BIDDER'S SPECIFICATIONS
2.1	All devices must have complete supporting	
	documents. It needs to have all necessary	
	information for programing, operation and	
	maintenance of delivered equipment.	

2.2	Documents should be on Macedonian or	
	English language	
2.3	Complete documentation must be provided	
	in a brochure form and in electronic	
	version as PDF (CD or DVD) including at	
	least two sets for each type of device	
2.4	User documentation must provide	
	complete explanation and description of all	
	functions of delivered equipment suitable	
	for usage by the end user	
2.5	Documents for setup and technical	
	maintenance should contain technical	
	documentation for separate components	
2.6	The supplier must provide all permits for	
	standard or customized software obtained	
	with this contract	
2.7	All licenses delivered according to the	
	contract should be permanent, without any	
	additional expenses to use the software	

#### TECHNICAL SPECIFICATIONS FOR ITEM 1 HANDHELD RADIO TERMINALS

Ref No. :	
Manufacturer :	
IOM'S SPECIFICATIONS	BIDDER'S SPECIFICATIONS
As per the requested technical specifica below	tion
Quantity: 100 pieces	
Delivery site: Ministry of Interior (MoI)	
Delivery period: 60 calendar days	
Warranty: At least 12 months after	
provisional acceptance supported with	
document describing the conditions of the	ne
warranty.	

Supplier's authorized signature over printed name

#### 1. Handheld radio terminals

	IOM'S Technical specification	BIDDER'S SPECIFICATIONS
1.1	Radio terminal must operate by using voice	
	and data services	
1.2	Radio terminal must support individual and	
	group call in the TETRA network	
1.3	Radio terminal must support phone calls to	
	public network using the existing	
	PBX/PABX interface	
1.4	Radio terminal must support emergency	
	individual and group calls	
1.5	Radio terminal must support preemptive	
	priority calls	
1.6	Radio terminal must support at least 1000	
	programmable TMO talk groups, managed	
	by folders	
1.7	Radio terminal must have at least 20 scan	
	lists of talk groups	
1.8	Radio terminal must support setting of talk	
	groups for scanning with option for priority	
	scanning	
1.9	Delivered terminals must support mutual	
	authentication of the terminal with the	
	infrastructure	
1.10	Radio terminal must support encryption	
	(ETSI TETRA Class 1, 2 and 3 - Air	
	Interface Encryption)	
1.11	All offered terminals must be delivered	
	with TEA2 AIE encryption algorithm	

1.12		
1.12	Support for smart card based End-To-End	
	encryption	
1.13	During ambience listening, the TETRA	
-	terminal shall behave as THE terminal not	
	in use i.e. it shall not indicate in any visible	
	or audible way that it is transmitting.	
1.14	The radio terminal must support a	
	mechanism to disable/ enable temporary or	
	permanent usage by the TETRA	
	infrastructure.	
1.15	The radio terminal must provide	
	programming of displayed talk group name	
	(at least 8 characters).	
1.16	The radio terminal offered must implement a user interface that includes Latin and Macedonian Cyrillic (ISO 8859-5 or equivalent) Character sets	
1.17	The radio terminal offered must feature the	
	possibility to choose a talk group by	
	pressing a single button, or rotating a rotary	
	switch or equivalent.	
1.18	The radio terminal must provide Volume Control - by potentiometer, rotary, slider, rocker switch or functional equivalent, using dedicated keys.	
1.19	Volume control and talk group changing	
	must be separate functions, accessible	
	through special control (or combination of	
	controls	
1.20	Operating frequency band for radio	
	terminals shall be: 380 - 385 / 390 - 395	
	MHz.	
1.21	Carrier spacing for radio terminals offered shall be: 25 kHz.	

1.35	The Macedonian Cyrillic characters must	
	be arranged on the keypad as follows:	
	1 2 a d d d d d d d d d d d d d d d d d d	
1.36	Offered terminals must support receiving	
	and sending of status massages and	
	receiving and sending of SDS massages	
	type 4	
1.37	Offered terminals must have visual	
	indicators (icons, LED lights or massages	
	on the display) that highlight service	
	requests to be served or responses made to	
	service requests	
1.38	Offered terminals must have PEI	
	(Peripheral Equipment Interface), for data	
	communication using the data terminal	
	feature	
1.39	Offered terminals must support DMO in	
	order to provide communication with other	
	TETRA terminals in order to allow	
	communication between radio terminals	
	within transmission range without the	
	intervention of the system infrastructure	
1.40	Offered terminals must provide manual	
	selection of DMOorTMO mode by the user	

1.41	Offered terminals must be with at least 60	
	pre-programmed DMO channels/	
	frequencies	
1.42	Offered terminals must have transmit	
	power of 1 W with adaptive power control	
1.43	Offered terminals must provide visual	
	indication of the battery level	
1.44	Offered terminals should work with	
	rechargeable battery with minimum	
	capacity of 1800 mAh Li-Ion technology	
1.45	The offer must include 2 batteries of the	
	same type for each terminal	
1.46	Offered terminals must have integrated	
	GPS module	
1.47	Offered terminals must support GPS	
	protocol ETSI Location Information	
	Protocol (LIP)	
1.48	Offered terminals must provide IP packet	
	data transfer.	
1.49	Offered terminals must have at least IP67	
	ingress protection or equivalent	
1.50	Single charger on 230 V $\pm$ 10% that will	
	provide:	
	- Charging of batteries of the handheld	
	terminal separate	
	- Signalization of the working cycle	
1.51	Offered terminals must comply with the	
	following standards: ETSI EN 300 019 and	
	IP67	

1.52	Each device must be delivered with belt
	clip
1.53	Each device must be delivered with
	protective cover and rotary clip
1.54	Each device must be delivered with a
	system for remote control: external
	microphone, earpiece and PTT button
1.55	WARRANTY:
	The bidder must guarantee functionality of
	all delivered equipment for at least 12
	months form the date of signing of the
	technical acceptance
	Warranty must cover:
	1. All functions of the delivered
	equipment according to the Contract
	(requested and /or offered)
	2. Repair of all malfunctions of
	components of the equipment including
	replacement of damaged parts with new
	ones
	3. Correction of all discovered errors and
	functional defects in the equipment and
	software
	4. Software repair and firmware errors
	including the errors on the new
	software and firmware
	5. Upgrade on new system software and
	firmware versions free of charge
	In the warranty period all new software
	versions will be delivered and installed free
	of charge

## TECHNICAL SPECIFICATIONS FOR ITEM 2 PROGRAMMING TOOL FOR PARAMETERIZATION OF THE RADIO TERMINALS

Ref No. Item No. Item Description	:	
Manufacturer Origin Model	: :	
IOM'S S	SPECIFICATIONS	BIDDER'S SPECIFICATIONS
As per the requebelow	ested technical specification	
Quantity: 2 piece	s	
	nistry of Interior (MoI)	
	60 calendar days	
	st 12 months after	
_	ptance supported with	
	bing the conditions of the	
warranty.		

Supplier's authorized signature over printed name

#### 2. Programming tool for parameterization of the radio terminals

Programming tool for parameterization of the radio terminals has to possess the following functionalities:

	nalities:	
OM'S	Technical specification	BIDDER'S SPECIFICATIONS
2.1	Portable device for programming the radios must be provided, including parameterisation software and the necessary data cables and adapters for all types of terminals.	
2.2	The bidder shall propose the latest commercial release of the software and equipment necessary for programming and tuning operations. That shall be updated to the latest version at the time of delivery/installation.	
2.3	Programming of any part of equipment from the complete stored set, including the connection and disconnection of the programming set and any other necessary operations, shall be maximum 30 minutes	
2.4	Database support with reporting features.	
2.5	Multi terminal programming shall be possible.	
2.6	The programming tool shall be provided for all types of delivered terminals.	
2.7	The bidder shall clearly describe the licensing conditions of the proposed programming tools.	
2.8	Unlimited time license for key encryption.	
2.9	The bidder shall offer necessary number of	
	programing tools and / or licenses for	
	programing of the total quantity of the	
	terminals	
2.10	Training for the technical personnel in the	
	radio communication and power supply unit	
	of the MoI, for 3 working days	

### VENDOR INFORMATION SHEET (VIS)

Name of the Company		
Address Leased	Owned	Area:sqm
Street Name Postal Code City Region		
Fax No.	Contact Per	
E mail Address  Location of Plant/Warehouse		Area:sqm
Business Organization	Corporation Partnership	Sole Proprietorship
Business License No.:	Place/Date Issued:	Expiry Date
No. of Personnel	_ Regular Cont	ractual/Casual
Nature of Business/Trade		
Manufacturer	Authorized Dealer	Information Services
Wholesaler	Retailer	Computer Hardware
Trader	Importer	Service Bureau
Site Development/ Construction	Consultancy	Others
Number of Years in business:	***	

——————————————————————————————————————	5	
Payment Details  Payment Method Cash  Currency Loc.Cur  Terms of Payment 30 days of invoice  Advance Payment Yes	rrency USD U	Transfer Others  EUR Others  7 days upon receipt  % of the Total PO/Contract
Bank Details:  Bank Name Bldg and Street City Country Postal Code Country Bank Account Name Bank Account No. Swift Code Iban Number		
Key Personnel & Contacts (Au commercial documents Name	thorized to sign and accept  Title/Position	PO/Contracts & other  Signature

Companies with whom value in US Dollars:	you have been dealing for the	e past two years with approximate
Company Name	Business Value	Contact Person/Tel. No.
Have you ever provided	l products and/or services to a	ny mission/office of IOM?
Yes	No	
If yes, list the department and/or services.	nt and name of the personnel	to whom you provided such goods
Name of Person	Mission/Office	Items Purchased
Do you have any relative employed with IOM? In	e who worked with us at one of yes, kindly state name and re	time or another, or are presently elationship.

Trade Reference		G (Nambon
Company	Contact Person	Contact Number
Banking Reference		
Bank	Contact Person	Contact Number