# IV. Excel Format Forms

## Catalogue of Roles & Profiles

|  |  |
| --- | --- |
| Developers |  |
| Business Analysts |  |
| Designers |  |
| Architecture |  |
| Administrators |  |
| User Support Group |  |
| Software Testing |  |
| Project Manager |  |
| SAP Roles |  |

## Resource Capabilities Checklist, Costing & Service Areas Checklists

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| --- | --- |
| Resource Capability & Availability Checklist (table in TPF – 5) |  |
| Resource Costing Template (FPF– 2: Summary of Costs) |  |

|  |  |
| --- | --- |
| Service Focus Area: Value Offerings |  |
| Service Focus Area: Technologies |  |
| Details of your offshore development centers |  |

## Technological Landscape

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| --- | --- |
| Application landscape |  |
| Questions & Answers |  |
| Average Help Desk Support Tickets |  |