During 2018, IOM’s Immigration and Border Management (IBM) Division continued to support Member States in improving the policy, legislation, operational systems, human resources and technological solutions, among others, to respond more effectively to diverse migration and border management challenges.

IBM programming solutions are designed as partnerships with governments and other relevant stakeholders, in alignment with IOM’s commitment to facilitate orderly, safe and regular migration and mobility.

IBM programming is comprised by two distinct and complementary portfolios: Immigration and Visas (IV) and Border and Identity Solutions (BIS). In addition, the IBM team oversees a number of organizational cross-themed initiatives, notably the responsible and ethical use of biometrics, programming related to counter-terrorism, IOM’s African Capacity Building Center for Migration and Border Management (ACBC), and IOM’s upcoming flagship training programme, Essentials of Migration Management 2.0 (emm2.0).
The IBM - IV Unit supports Member States in analyzing, developing and implementing evidence-based visa policies and operational solutions. The unit provides innovative, technology-driven operational support to visa application processes. By working closely with immigration and consular authorities and other partners, visa schemes are facilitated in a more efficient and cost-effective manner. The IV Unit’s solutions enhance regular pathways for migration and mobility, making them more accessible, better informed, dignified, timely and transparent. Visa policies constitute a key tool for Member States to better manage regular migration while protecting migrants.

**KEY IMMIGRATION AND VISAS ACTIVITIES**

**Visa/Permit Facilitation**

The IV Unit facilitates efficient and cost-effective implementation of Member States’ migration management policies and systems with the aim of developing well-administered and timely visa and entry schemes, including for work, study, and family reunification. IV solutions empower migrants with accurate and timely information on regular migration channels in a language and manner appropriate to their needs and circumstances.

**Immigration/Visa Policy Support**

The IV Unit assists national authorities with policy reforms by developing, evaluating, and enhancing their visa policies, legislation, and procedures through technical assistance and capacity building measures. This policy support is based on operational insights and aimed at assisting member States throughout the entire visa policy making cycle: from issue identification to policy formulation and legislation drafting, implementation, and evaluation.

**Document Verification Solutions**

In support of regular migration and mobility pathways, the IV Unit works closely with immigration and consular authorities to help ensure that documentation submitted at various stages of immigration processes is genuine. By facilitating the verification of documents directly with issuing authorities, such operational solutions result in more efficient processing of legitimate visa applications while reducing fraud.

**Consular and Citizen Services**

Consular and Citizen Services support includes facilitation of consular cooperation between IOM Member States, as well as providing operational support to Member States’ citizens, especially in situations of personal emergency. Where required, such assistance can be delivered through dedicated Consular Support Centres to enhance access to timely and reliable consular assistance, including provision of identity and travel documents.

**Assisted Travel**

For migrants requiring travel assistance, such as those with medical needs, unaccompanied minors, or the elderly, comprehensive support is provided, including detailed information on air travel, reduced one-way migrant fares, completion of all travel-related documentation, assistance at the airport of departure, in transit and upon arrival, as well as flight escorts when required.

**CROSS-CUTTING ACTIVITIES**

**Participating in Global Fora and Policy Dialogues with Stakeholders**

The IV Unit leverages its operational experience in order to advance understanding of visa solutions as tools that contribute to better migration management as well as development. To this end, the Unit provides input to global fora and liaises with Member States, other UN agencies, NGOs, and the private sector.

**Field Assessments and Reviews**

The IV Unit conducts timely assessments of migration flows, related regular pathway needs as well as MS policies and procedures related to immigration and visa processes. This helps to facilitate regular pathways for specific migration and mobility contexts, including humanitarian visa and admission schemes, family reunification, student, labour and visitor visa schemes.

**Protection and Empowerment of Vulnerable Migrants**

The IV Unit’s work follows a vulnerability-sensitive approach that takes into account the specific needs of particular groups. This includes mainstreaming gender considerations both in designing IV interventions and in terms of staffing.

**Operational and Policy-making Capacity Development**

The IV Unit contributes to increased capacities of States in facilitating regular migration and mobility. This is done both through operational support and through policy advice.

**Data Analysis and Knowledge Management**

The IV Unit’s experience on the ground has yielded valuable insights into current regular migration trends which helps States to develop data driven and evidence-based policies and practices based on good practices and lessons learned. In addition, the IV Unit’s solutions provide States with tools to manage the complex data associated with large application volumes.

**Technological Advancement**

The IV Unit leverages visa-related technology, including biometric solutions and digital identification, to operationalize and improve the efficiency of immigration and visa processes, including for verification purposes.

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**385,274 immigration and visas-related services**
## IBM-IV Projects Overview

<table>
<thead>
<tr>
<th>Region</th>
<th>Number of Projects</th>
<th>Expenditures for 2018 in USD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asia and the Pacific</td>
<td>15</td>
<td>1,141,562</td>
</tr>
<tr>
<td>Central &amp; North America &amp; the Caribbean</td>
<td>6</td>
<td>1,435,972</td>
</tr>
<tr>
<td>Central &amp; West Africa</td>
<td>2</td>
<td>87,678</td>
</tr>
<tr>
<td>East Africa and the Horn of Africa</td>
<td>2</td>
<td>991,313</td>
</tr>
<tr>
<td>European Economic Area</td>
<td>4</td>
<td>1,295,657</td>
</tr>
<tr>
<td>Middle East &amp; North Africa</td>
<td>2</td>
<td>575,76</td>
</tr>
<tr>
<td>South America</td>
<td>2</td>
<td>470,216</td>
</tr>
<tr>
<td>Southeastern and Eastern Europe &amp; Central Asia</td>
<td>3</td>
<td>154,150</td>
</tr>
<tr>
<td>Global and Regional</td>
<td>32</td>
<td>33,177,026</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>68</strong></td>
<td><strong>38,811,150</strong></td>
</tr>
</tbody>
</table>

## Visa Application Centres: Number of Services Provided

- **Year 2015**: 130k
- **Year 2016**: 186k
- **Year 2017**: 216k
- **Year 2018**: 272k

## Family Assistance Programme: Countries with Operations

- **Year 2016**: Germany, Turkey, Lebanon
- **Year 2017**: Egypt, Jordan, Iraq
- **Year 2018**: Ethiopia, Kenya

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The IBM-BIS Unit addresses a broad range of migration and border management issues by building and enhancing the relevant capacities of requesting Member States. These entail efficient border and migration management policies and structures supported by professional, well-trained personnel, which in turn facilitate and foster enhanced movement management at borders, prevent irregular migration, help dismantle organized criminal networks, and protect the rights of migrants.

**KEY BORDER AND IDENTITY SOLUTIONS ACTIVITIES**

**Border & Information Solutions**
The BIS Unit assists Member States in enhancing their border and migration management structures and procedures to better facilitate cross-border movements while securing national sovereignty. This involves building Member States’ capacity to register, check and analyze cross-border movements, enhance the security of identity documents, improve regional and international cooperation, and develop relevant technical tools.

**Counter Migrant Smuggling**
The BIS Unit works on enhancing Member States’ capacity to disrupt migrant smuggling operations, and improving the harmonization between legislation, border control measures and the activities of law enforcement.

**Border Management & Development / Trade**
The BIS Unit supports national development efforts by improving Member States’ border management procedures in line with development and trade policies and practices. IBM assists Member States with developing reliable, sustainable and resilient border infrastructure to support economic development and human well-being.

**Humanitarian Border Management**
The BIS Unit provides capacity building assistance to Member States wishing to establish or improve their operational mechanisms at the border in order to reduce uncertainty and adequately respond to the changing and often escalating cross-border movements that occur in situations of emergency.

**Readmission**
The BIS Unit supports the establishment and implementation of coordinated and mutually approved readmission agreements that regulate how States return non-nationals in an irregular situation to their country of origin.

**Regularization**
The BIS Unit supports Member States to define and implement regularization measures that enable non-nationals in an irregular or undocumented situation to remain lawfully in a country. IBM provides Member States with technical assistance, including policy guidance and capacity building, in managing regularization procedures.

**CROSS-CUTTING ACTIVITIES**

**Immigration and Border Assessments**
The BIS Unit conducts assessments of border management procedures and provides Member States with recommendations for improvement. Assessments focus on administration, regulatory frameworks, operations, and information management systems.

**Border Management Capacity Building**
The BIS Unit develops and implements tailored capacity building programs and training courses to help Member States respond to varied border management challenges.

**Data Management, Immigration Intelligence & Risk Analysis**
The BIS Unit supports Member States with improving their collection and management of migration data, intelligence gathering, and developing risk analyses, directly contributing to the formation of evidence-based migration policy and enhanced border security.

**Integrated Border Management**
The BIS Unit assists Member States with capacity building for concerted border management practices focusing on intra-service, inter-agency and international cooperation.

**Immigration and Border Policy**
The BIS Unit assists Member States in reviewing and revising their national and regional border management policies, in compliance with international law, to better address border-related issues.

**Traveller Identification Management**
The BIS Unit assists Member States in assessing and improving the integrity of their identity documents, issuance and management systems in compliance with international standards and specifications.

**Border Management & Gender**
The BIS Unit supports Member States in mainstreaming gender, taking into account the specific implications for women and men in any planned government action, legislation and policy.

**Border Security**
The BIS Unit helps Member States respond to and mitigate threats at their national borders by providing targeted technical assistance to help assess current procedures and build capacity to identify risks.
**IBM-BIS Expenditures in 2018 by Region**

- **Southeastern and Eastern Europe & Central Asia**: 32M (37.66%)
- **Asia and the Pacific**: 12M (14.25%)
- **Central & West Africa**: 11M (13.09%)
- **Middle East & North Africa**: 10M (11.91%)
- **European Economic Area**: 7M (8.11%)
- **EU**: 6M (7.14%)
- **US**: 4M (4.66%
- **Other**: 3M (3.59%)
- **Australia**: 2M (2.35%)
- **Japan**: 1M (1.12%)
- **Canada**: 60.63%
- **Germany**: 6.82%
- **UN**: 4.09%
- **Italy**: 1.99%
- **UK**: 1.47%

**IBM-BIS Cumulative Funding by Donor**

- **Central & North America & the Caribbean**: 11.4%
- **East Africa and the Horn of Africa**: 15.2%
- **South America**: 9.1%
- **Southern Africa**: 10.8%
- **Headquarters**: 7.5%
- **EU**: 6.31%
- **US**: 6.33%
- **Other**: 3.59%
- **Australia**: 1.47%
- **Japan**: 1.99%
- **Canada**: 60.63%
- **Germany**: 6.82%
- **UN**: 4.09%
- **Italy**: 1.99%
- **UK**: 1.47%
ACTIVE IBM PROJECTS IN 106 COUNTRIES

- Central & North America & the Caribbean: 14 projects
- South America: 12 projects
- Global and Regional: 37 projects
- Middle East & North Africa: 17 projects
- European Economic Area: 10 projects
- Southeastern and Eastern Europe & Central Asia: 47 projects
- Southern Africa: 9 projects
- East Africa and the Horn of Africa: 18 projects
- Asia and the Pacific: 58 projects

This map is for illustration purposes only. The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the International Organization for Migration.

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