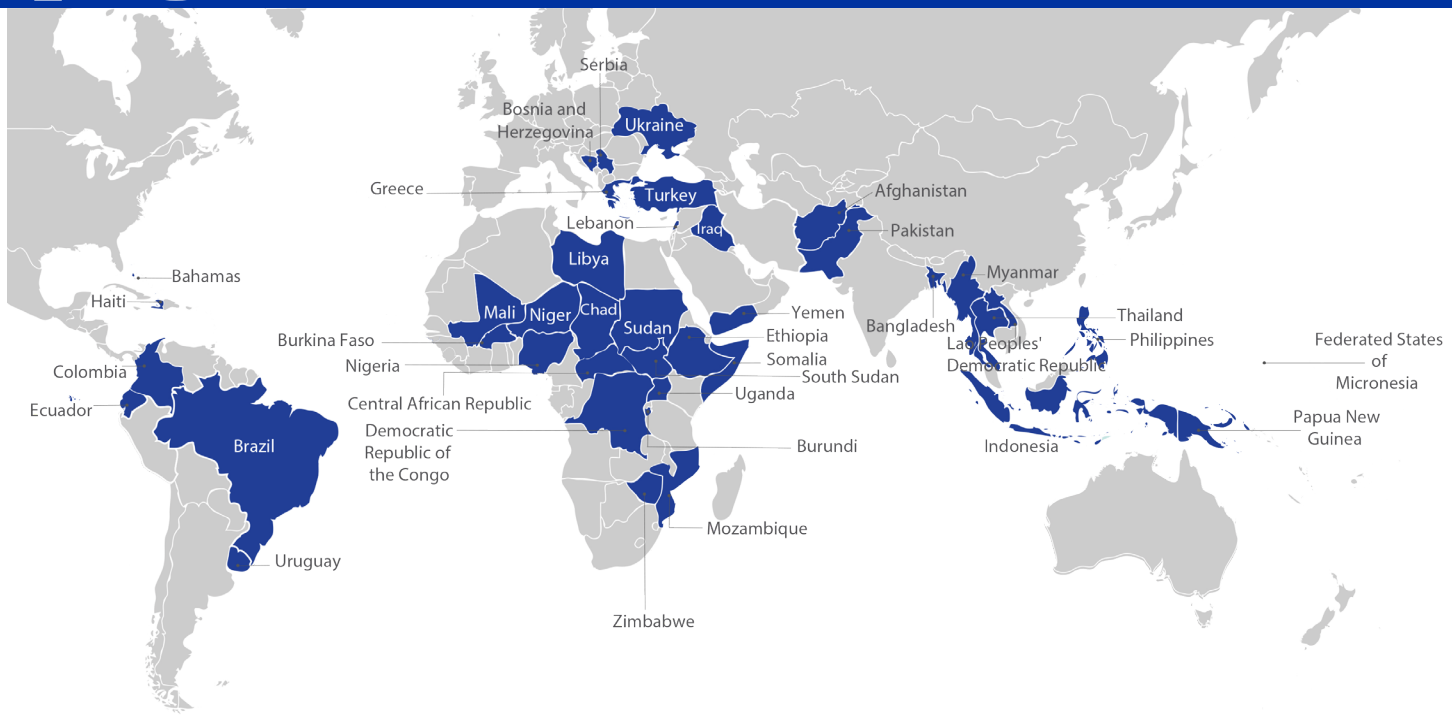
IOM Shelter and Settlements 2019 highlights



Overview of the countries where IOM had Shelter and NFI activities and Shelter activities in 2019.

In 2019, IOM had Shelter and NFI operations in **41** countries assisting an estimated **4m** individuals

841,000
Total Households assisted

39,000
Newly constructed shelters*

79,000
Shelter repairs and upgrades

62,000
Individuals who received shelter trainings

256,000
Households assisted with cash transfers

441,865
Households reached with household related non-food items

553,069
Households reached with shelter related non-food items

IOM's shelter and settlements operations spanned 41 countries, and reached over 4 million people in 2019. This assistance was delivered directly by IOM as well as through partners and IOM managed common pipelines. The most significant change in shelter assistance from the previous year was towards cash-based interventions with shelter objectives, which increased 3-fold compared to the previous year.

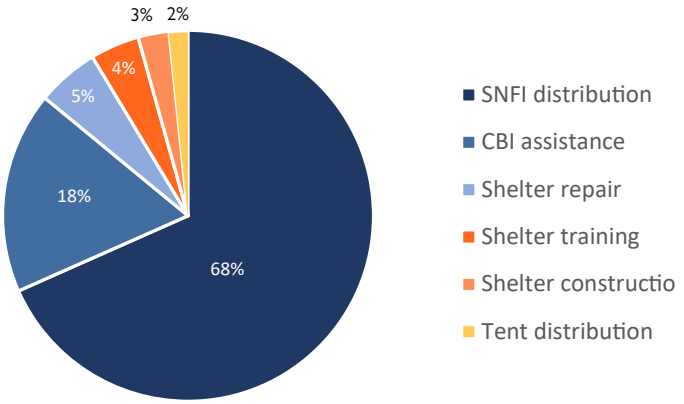
* Often, shelter materials were provided but projects did not track shelters constructed.

IOM has played a major role in humanitarian shelter and settlements operations for many decades. Its unique position as an intergovernmental organization has allowed it to work in both conflict and natural disasters, internal displacement and refugee contexts. Throughout 2019, IOM delivered one quarter of reported global humanitarian shelter assistance as reported by the Global Shelter Cluster.*

IOM works in both operations and coordination, working with partners in support of national authorities. IOMs overall objectives in shelter and settlements are:

- To focus on quality and scale of operations;
- To be people-centred and context driven;
- To continue supporting inter-agency coordination;
- To maintain a long-term view of shelter response; and
- To support sectoral learning and identification of best practices.

Breakdown of Shelter and NFI activities



GOOD SHELTER PROGRAMING

IOM continued to focus on good shelter programming at scale, and to this end capacity building activities for affected people increased during 2019. Globally, IOM continued to reinforce global efforts to mainstream protection in shelter operations with a particular focus on GBV risk reduction, disability inclusion and the PSEA. Particular focus was made on better and more inclusive distributions which continued at a very large scale, and in settlement planning by IOM staff and partners.

CONTEXT DRIVEN RESPONSES

IOM's programming remained strongly based on local and contextualized needs analysis. In countries where IOM delivered shelter-related items and household-related NFI's and post-distribution data were available, over 87 per cent of beneficiaries reported that the assistance had contributed to achieving improved shelter outcomes and nine out of ten people reported that the assistance had been appropriate.

*This figure excludes IOMs shelter programming in refugee responses.

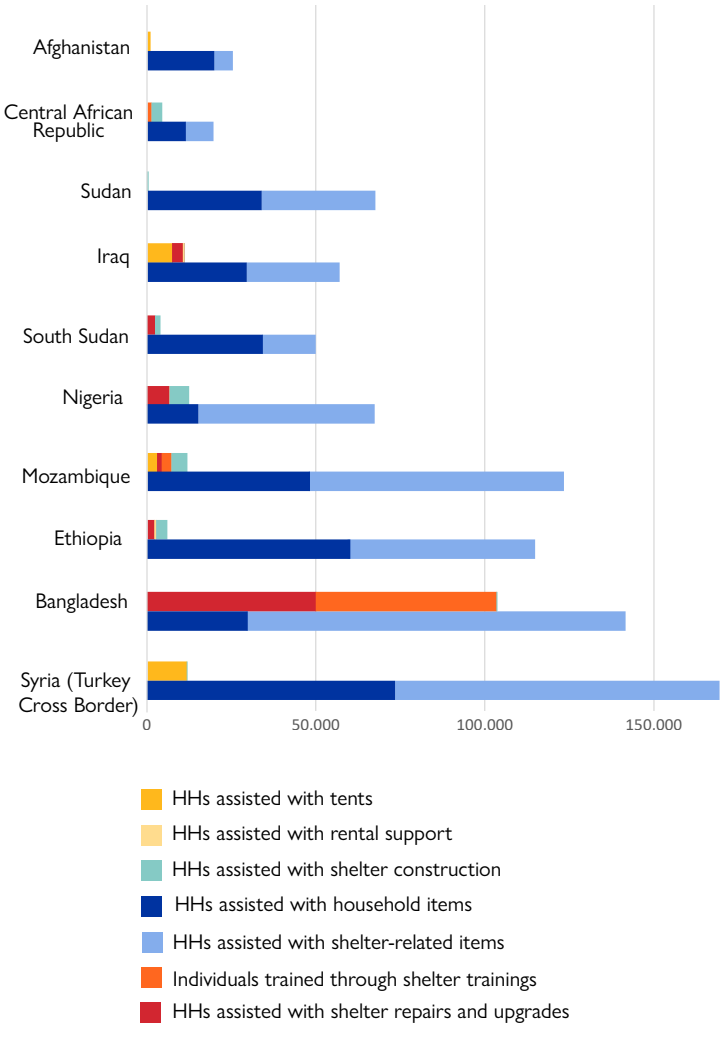
COORDINATION

IOM plays a strong role in inter-agency shelter responses. Throughout 2019, IOM continued a to lead inter-agency shelter coordination in many countries and support coordination in many others (see the Humanitarian Coordination section).

Globally, IOM remained a key member of the Strategic Advisory Group of the Global Shelter Cluster and continued to lead global working groups on the Shelter Projects, diaspora engagement, disability inclusion, and is delivering key activities of the Promoting Safer Building Working Group of the Global Shelter Cluster.

IOM has been working closely with EU civil protection agencies to further develop and promote the Mass Evacuation after Natural Disaster (MASC) Toolkit. This work included extended preparedness activities with EU member states including Portugal and Slovenia.

Top 10 assisted countries

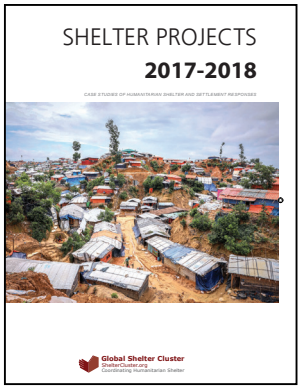


IOM UN MIGRATION

SHELTER AND NON FOOD ITEMS

SECTORAL LEARNING

IOM led the inter-agency publication "Shelter Projects 2017–2018" as well as compilations of case studies including one on "Site planning" and on shelter in "Middle East and North Africa".



This series of case studies now contains over 250 case studies with nearly 500 contributors from over 60 agencies.

(www.shelterprojects.org)

During 2019, IOM took a major role in supporting inter-agency events on shelter including the UK shelter forum, Asia shelter forum (Indoneisa), Middle East shelter forum (Amman), and the Africa shelter forum (Nairobi).

DIASPORA ENGAGEMENT

Recognizing that remittance flows following natural disasters can be orders of magnitude higher than humanitarian assistance, IOM focused on approaches for diaspora engagement in shelter post crisis. Throughout 2019, IOM held trainings and workshops with diaspora networks, initially focusing on groups from Haiti, Nepal and Philippines.

HOUSING LAND AND PROPERTY

IOM continued to strengthen the housing, land and property component of its shelter operations, placing a consistent focus on security of tenure. Housing, land and property considerations have become key elements of shelter programmes in Bangladesh (Cox's Bazar), Burundi, Ethiopia, Nigeria, South Sudan and Syria. IOM provides critical global capacity on land tenure issues by hosting the Housing, Land and Property Advisor to the Global Shelter Cluster. See page 62 for more information on IOM's work on housing, land and property.

IOM Bamboo Treatment Facility in Cox's Bazar supports the greater humanitarian response, Bangladesh. © IOM 2019

COX'S BAZAR, BANGLADESH. SUSTAINABLE SOLUTIONS

Since 2018, IOM has been running a pilot Bamboo Treatment Facility in Cox's Bazar designed to enhance the strength and durability of bamboo, the primary building material used in the response.

Bamboo is locally sourced and is a strong construction material. Treatment increases the lifespan of each pole by up to five years. This translates directly to reduced shelter maintenance costs, minimized environmental degradation/ deforestation and the overall improvement of beneficiary livelihoods. Over 400,000 poles were treated, directly contributing to improved shelter for over half a million individuals.

As production increases, IOM aims to foster a more sustainable bamboo culture within host communities across the district.

NORTHWEST SYRIA.

In 2019, IOM worked with over 25 local and international Implementing Partners in northwest Syria to provide Shelter and NFIs to IDPs. IOM carried out all its work remotely using Third-Party Monitoring to control the quality. Over four million people lived in affected areas with estimations that 2.8 million people required humanitarian assistance.

IOM carried out 4 main types of shelter interventions in 2019 in nothwest Syria, all based on local context analysis.

1. IOM rehabilitated and repaired over 270 damaged buildings, which IDP families could subsequently live in for one year rent-free.
2. Camp infrastructure works/upgrades in 42 informal IDP camps. This included the construction and rehabilitation of drainage systems and culverts, as well as gravelling of roads.
3. Winterization activities, which consisted of the provision of NFIs (jerry cans, heating fuel, heater stove, winter clothes, sleeping maps, blankets) as well as cash and voucher assistance. In addition, IOM provided insulation and upgraded 15,000 tents.
4. IOM managed the contingency stock mechanism as well as single-source pipeline. During 2019, IOM transhipped over 300,000 NFIs and twenty thousand tents through two UN transhipment hubs.

PREPOSITIONING

In 2019, IOM shared its first 'Global Prepositioning Strategy' to improve efficiency, timeliness, quality and cost efficiency in supply. Looking towards 2019–2021, this strategy builds on existing inter-agency partnerships and is closely integrated and harmonized with IOM's country-level supply chain processes.

Global Stocks have been released from Nairobi, Manila and Panama Warehouses to Bahamas, Burkina Faso, Burundi, Democratic Republic of the Congo, Ethiopia, Philippines, Mozambique, Somalia, Yemen and Zimbabwe (10 country offices, 18 times in total) in order to cover beneficiary needs.

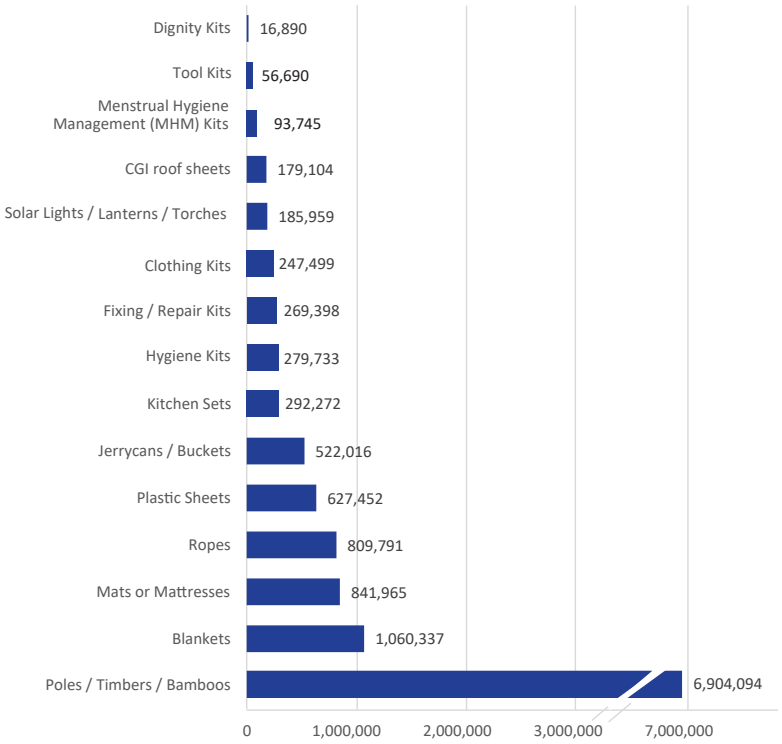
IOMs main warehousing capacity and greatest volume of stocks remains within operations. During 2019, with support from IOM Turkey, IOM established a database of 146,370 m^2 of space in 149 warehouses from 42 country offices.

Working in close partnership with other international organizations, IOM continued to develop Long-Term Agreements for core shelter and household items.

Working closely with inter-agency partners through the Quality Social and Environmental working group, IOM further developed predictable global standards in materials specificaiton and testing processes. This has lead to the establishment of IOM's fourth Quality Control (QC) Centre in Nairobi, building on existing centers in Gaziantep, Juba and Manila.

SNFI distribution

Number of items distributed



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