INVITATION TO SUBMIT EXPRESSION OF INTEREST (Short Version)
(For Short listing of Companies/ Service Providers)
Reference Number: DKR-2019RO00212

23 September 2019

The International Organization for Migration (IOM) is an intergovernmental humanitarian organization established in 1951 and is committed to the principle that humane and orderly migration benefits both migrants and society.

In the framework of EU-IOM Joint Initiative for Migrant Protection and Reintegration in Africa (Joint Initiative), IOM now invites Expression of Interest (EOI) from Companies/Service Providers for the configuration, roll-out, and maintenance of SalesForce CRM for managing case referrals to third parties.

The Expression of Interest shall contain information on the following a.) range of relevant services offered, b.) qualification and experience of relevant professionals and technical personnel currently maintained c.) track record and experience of the firm in similar assignment including list of major clients served and d.) other relevant information.

The Expression of Interest shall be submitted in original and duplicate copy and should be received either by hand or through mail by IOM with office address at Route des Morillons 17, 1218 Le Grand-Saconnex, Switzerland or email at mlkane@iom.int no later than 4 October 2019 – 17:00 GMT+2.

On the basis of the above information, IOM shall draw up the shortlist of Companies/Service Providers Only short-listed Companies/Service Providers will be invited to submit technical and financial proposals.

This is a short version of the EOI and Interested Companies/Service Providers may obtain full set of EOI document and further information from IOM from 23 September 2019 to 2 October 2019 via email at mlkane@iom.int.

IOM reserves the right to accept or reject any Expression of Interest, and to annul the selection process and reject all Expression at any time, without thereby incurring any liability to the affected Companies/Service Providers.

Very truly yours,

Gerard TOSSERAMS
Information Management Officer

IOM is encouraging companies to use recycled materials or materials coming from sustainable resources or produced using a technology that has lower ecological footprints.