



International Organization for Migration (IOM)
The UN Migration Agency

BID BULLETIN #3082-01

Date: 20 November 2018
Project: Support for Migration and Asylum Management in Ukraine
Tender: UA1-2018-3082 – Business Process Analysis in Migration Management

The Bids Evaluation and Awards Committee of IOM Ukraine hereby issues Bid Bulletin No. 3082-01 to answer the following requests for clarifications:

1. Please share the specifics of the BP conducted earlier this year. Is it possible for a selected Service Provider to move forward with the results of earlier BPA?

IOM Official Answer:

The earlier BPA included a vast amount of analytical data in form of text and graphic presentations. Nonetheless, it focused primarily on AS-IS description, without paying enough attention to actual implementation strategies and specific deliverables on the way to put them into practice. Yes, it is feasible for a new Service Provider to move forward with the results of earlier BPA.

2. Are the results of earlier BPA accepted by the beneficiaries of IMMIS Project?

IOM Official Answer:

Yes, with some comments, stipulations and reservations (available for the selected Service Provider).

3. What qualities does IOM expect to find in a selected Service Provider?

IOM Official Answer:

The one of utmost importance – the capacity and ability to carry out the BPA thoroughly and comprehensively, with enough attention paid to both analytical and practical components.

4. Is there a dedicated team present with beneficiaries for this BPA?

IOM Official Answer:

There is a technical/coordination focal point appointed on the beneficiary side.

5. Is feedback expected from the beneficiaries?

IOM Official Answer:

Feedback is expected both constantly during the provision of services and upon delivering the final report.

6. Are IT solutions present in the scope of IMMIS project as an integral part of optimizing related business processes?

IOM Official Answer:

Yes, IT component takes priority in the framework of IMMIS Project. There is a dedicated IT Team working within IOM Ukraine office, focused on various solutions, deliverables and Work Packages.

7. Could IOM Ukraine share the results of previous BPA or share the list of previously identified business processes?

IOM Official Answer:

The results of the earlier BPA will be shared only with the selected Service Provider due to the sensitivity and restricted access to the data they contain.



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8. Please share generalized expectations in terms of execution period.

IOM Official Answer:

As IMMIS Project ends December 2019, the timeframe is tight. Therefore, we expect the Service Provider to proceed with the BPA as soon as practically possible. Moreover, IOM expects the results of this BPA to be translated and handed over to the beneficiaries mid-2019.

Bids Evaluation and Awards Committee

IOM Ukraine