



International Organization for Migration (IOM)
The UN Migration Agency

OFFICE OF THE INSPECTOR GENERAL

Management Response and Actions IOM Country Office Beirut Audit File No. LB202101

The IOM Office of the Inspector General (OIG) conducted an internal audit of the IOM Beirut (the “Country Office”) from 31 January to 11 February 2022. The audit assessed the risk exposure and risk management of the Country Office’s activities, in order to ensure these are well understood and controlled by the Country-level management and staff. The audit covered the activities of the Country Office from December 2019 to November 2021. The results of the audit are public and can be accessed through IOM’s global website¹.

The OIG assessed the Office as ***Partially Effective, major improvements needed*** and raised 39 audit findings and recommendations, of which 16 were very high and high priority. As of the date this summary is publicly available, very high and high recommendations are in the process of implementation of action plans.

Management Response and Actions to the Open Recommendation of Internal Audit Report of LB202101 – IOM Beirut

Management and Administration

Finding No. 1 Lack of legal status (Repeat Finding)

Implementation On-going

IOM Lebanon organized a meeting between the Office of the Legal Affairs and Ministry of Foreign Affairs in Geneva on 5 May 2022. Following the meeting, Office of the Legal Affairs and Ministry of Foreign Affairs have agreed to a new draft. Ministry of Foreign Affairs has shared the draft with relevant ministries for their review and expects to receive feedback by the end of August.

Finding No. 2 Inadequate assignment of tasks and incompatible duties compromising the reliability of transactions

Implementation On-going

Finding No. 3 Risk management process needs improvement

Finding Closed

The revised risk register was shared with the Regional Office and Chief Risk Officer on 16 May 2022. Waiting for the reply.

Finding No. 4 Outdated Business Continuity Plan

Finding Closed

The revised business continuity plan was sent to the Regional Office on 16 May 2022. Waiting for the reply.

¹IOM Beirut



International Organization for Migration (IOM)
The UN Migration Agency

Finance and Accounting

Finding No. 13 Significant issues associated with exchange rates

Implementation On-going

A call with Human Resources Management was held on 30 June 2022. A revised standard operating procedure was sent to Finance and Accounting Division on 8 July for final review and approval. The standard operating procedure was finalized on 1 August 2022. As advised by the Director of Human Resources, the deviation from the official exchange rate for the payment of human resource entitlements and benefits requires the Director General's approval, to prevent legal risks. The Director General rejected the memo on 7 September. The Country Office is following up with the Director of Human Resources and the Deputy Director General's office. The final standard operating procedure was shared to Internal Audit.

Finding No. 14 Control over cash management needs improvement

Implementation On-going

Finding No. 15 Bank signatory panel setup and maintenance of vendor bank account details in the e-banking platform needs improvement

Implementation On-going

Finding No. 16 Control deficiencies linked with the engagement of volunteers and other project's participants

Implementation On-going

Finding No. 17 Price increases not supported by a valid agreement

Implementation On-going

Procurement and Contracting

Finding No. 23 Awarding of contract to an ineligible vendor

Implementation On-going

The company's new license request was registered by the Ministry of Public Health on 30 May 2022. The country office will keep following up with the company. Following a call held on 5 September 2022, the Office of Legal Affairs recommended that the vendor should send a letter to IOM, outlining the steps taken to obtain the Ministry of Public Health license, and the issues they faced. The country office is following up with the vendor to obtain the letter.

Finding No. 24 Lack of evidence of transparency in the procurement process

Implementation On-going

Finding No. 25 Ineffective drafting and review of TORs and technical specifications

Implementation On-going

Finding No. 26 Best value for money is not always considered

Implementation On-going

Finding No. 27 Inadequate/Ineffective vendor screening and verification

Implementation On-going



International Organization for Migration (IOM)
The UN Migration Agency

Finding No. 28 Weak management of assets

Implementation On-going

Programme and Operations

Finding No. 36 Delays and gaps identified in the project implementation

Implementation On-going

OIG - Internal Audit Comment:

Internal Audit acknowledges the efforts of the Office to address the recommendations raised and will continue to follow up on their implementation.