International Organization for Migration (IOM)

The UN Migration Agency

OFFICE OF THE INSPECTOR GENERAL

Management Response and Actions
IOM Regional Office Cairo
Audit File No. EG202102

The IOM Office of the Inspector General (OIG) conducted an internal audit of the IOM Cairo (the "Regional Office") from 23 January to 19 February 2022. The audit assessed the risk exposure and risk management of the Regional Office's activities, in order to ensure these are well understood and controlled by the regional-level management and staff. The audit covered the activities of the regional Office from November 2019 to October 2021. The results of the audit are public and can be accessed through IOM's global website[1].

The OIG assessed the Office as *partially effective*, *some improvement needed* and raised 11 audit findings and recommendations, of which 6 were high priority. As of the date this summary is publicly available, only 2 high recommendations are in the process of implementation of action plans and in progress to be implemented, and 4 have already been assessed as implemented.

Management Response and Actions to the Open Recommendation of Internal Audit Report of EG202102 – IOM Regional Office Cairo

Governance Management and Administration
Finding No.1 Absence of a risk management framework
Finding Closed
The risk register for Information and Communications Technology has been completed. The risk framework for the Regional Office will start in September 2022. Estimated completion date: 30 December 2022.

Finding No.2 Oversight support to Country Offices can be enhanced further
Finding Closed
The Regional Office agreed with the Internal Audit recommendation. Moreover, the Regional Office initiated the re-activation of the Compliance Control Self-Assessment Tool at 30 January 2022 per documentation provided. The internal review by the Regional Office is mandatory now. A sample of the coordinated action has been provided to Internal Audit for country office Cairo, where the Compliance Control Self-Assessment Tool is also supported by required documents.

Programme and Operations
Finding No.6 Streamlining and coordination of reporting from different Middle East and North Africa country offices to ensure donors receive timely
Finding Closed
Competed by Regional Office Middle East and North Africa. It is an ongoing process, and the Regional Office will continue providing support to the Country Office, as well as keep improving this support.

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[1][IOM Regional Office Cairo](#)

However, since delays with donor reports is not the Regional Office's direct responsibilities (it is between the Country Office and Regional Accounting Support), there is no date that can be established as monitoring and coordination procedures, tools and processes are in place already.

Finance and Accounting

Finding No.7 Long outstanding items in vendor and staff accounts

Implementation On-going

Most of the long outstanding open vendor items are either related to staff member's previous duty station or uncollected cheques from treasury unit in the country office. A follow-up in coordination with the concerned missions is ongoing.

Procurement and Contracting

Finding No.8 Vehicles - Fuel usage review

Implementation On-going

This is noted and the Regional Office will do regular periodic compliance check on fuel consumption to identify irregularities at early stage. Estimated start date: Ongoing will be done periodically starting the third quarter of 2022; Estimated Completion date: December 2022.

Information Technology

Finding No.10 Absence of Information and Communications Technology risk register

Finding Closed

Risk Register for Information and Communications Technology has been prepared and reviewed by the Regional Office Middle East and North Africa's Sr. Regional Resource Management Officer. Completed in July 2022.

OIG - Internal Audit Comment:

Internal Audit takes note of the RO effort to implement a number of recommendations and will continue to monitor the implementation status of the remaining recommendations.