

MANILA SUPPLY CHAIN UNIT (MSCU)	
TO: Bidders	FROM: MSCU
NO. OF PAGES INCLUDING COVER SHEET: 2 pages	DATE: 08 February 2023
SUBJECT: Request for Proposal (RFP) No.: MSCUMS 22-191 – Amendment No. 5 – for the Transfer Mechanisms for Recurring Cash-Based Intervention (CBI) Services	


- This Amendment #5 to the RFP MSCUMS 22-191 is issued to address the following:
 1. incorporate questions and answers for the request for clarification of bidders.


Queries via Email

Bidder Query	IOM Response
1. What is meant by bar-coded?	Some prepaid cards come with bar-codes that allow to read data and to increase security aspects. In the RFP it is listed under "recommended" and not mandatory. If the provider doesn't have bar-coded cards but other security measures (chips, QR codes, etc), they need to mention this in the proposal.
2. What KYC information will IOM provide as part of their on-boarding process for each account/ card holder?	This depends on the requirements per country, but in general, we could share names, identification numbers and ID copies (if available), date of birth, and others, if available. Beneficiary data will be shared based on the principle of necessity only, in line with IOM Data Protection Manual. This means that IOM will share with the vendor the necessary data for onboarding as long as it is necessary for the service and there are enough guarantees that the personal data will be safely sorted and treated. However, please be aware that in some cases we are not going to be able to share data that is deemed sensitive or that is inaccessible due to context constraints.
3. The RFP states (Section 5: Terms of Reference, 2.3 (page 24)) that the service	This relates to the measures that the vendor has or puts in place to ensure

<p>provider/partner will have to comply with “Relevant cybersecurity certifications”. Can you please clarify what these “Relevant cybersecurity certifications” are? Will the requirements be by Region/Country? If yes, can you please provide a list of relevant Cybersecurity requirements by Region/Countries?</p>	<p>servers, data, financial transactions and other aspects are secure from external threats. We do not necessarily require specific cyber security certifications, however, we expect the vendor to explain what are the security measures applicable to their systems and how they will ensure that all information on transactions and data will be safely stored and shared.</p>
<p>4. Can you please clarify your data import and export capabilities?</p>	<p>For the moment, IOM does not have a unified corporate system dedicated to registering and managing beneficiary data. Some country offices use Kobo and other 3rd party systems, while very few others use biometric registration systems and the rest use basic excel lists that could be uploaded to the FSP system. We are currently working on the development of a new corporate system and there is still space to explore automated ways to transfer data with the selected FSPs.</p>

- All other terms and conditions of the RFP, unless stated here, remain unchanged.

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