



OFFICE OF THE INSPECTOR GENERAL

Management Response and Actions IOM Country Office Addis Ababa Audit File No. ET202201

The IOM Office of the Inspector General (OIG) conducted an internal audit of the IOM Addis Ababa¹ (the “Country Office”) from 14 to 25 March 2022. The audit assessed the risk exposure and risk management of the Country Office’s activities, in order to ensure these are well understood and controlled by the country-level management and staff. The audit covered the activities of the Country Office from January 2020 to December 2021. The results of the audit are public and can be accessed through IOM’s global website².

The OIG assessed the Office as ***Partially Effective, major improvements needed***, and raised 25 audit findings and recommendations, of which 11 were very high and high priority. As of the date this summary is publicly available, 4 high recommendations were implemented while 7 very high and high priority recommendations are in the process of implementation.

Management Response and Actions to the Open Recommendation of Internal Audit Report of ET202201 – IOM Country Office Addis Ababa

Management and administration

Delegation of Authority

Closed

Finance and Accounting

Cash account and disbursement

Implementation on-going

Miscellaneous Income/overhead project issues

Implementation on-going

The Transit Centre accommodation and catering service fee charged to migrant at USD 35 will be reviewed based on current market rate to determine if applicable or needs to change.

The review of the Transit Centre rate will be coordinated between finance staff and operations managing the Transit Centre within the month of April.

¹ The audit was undertaken under a piloted agile protocol.

²<https://www.iom.int/sites/g/files/tmzbdl486/files/about-iom/audit/et202201-iom-addis-ababa.pdf>

Unreconciled bank accounts and forex

Closed

This is noted and will be considered in the upcoming review of all mission signatories once we get an updated record from the bank. Please note, that the GS staff were included during the time when there were discussions to have International staff evacuated from the country. the Country Office initiated quarterly meetings with the bank with a hope that requests will be timely addressed.

Cash payment of self-payers

Implementation on-going

Value added tax receivables

Closed

Review of timely support to sub-offices by Resource Management Unit

Implementation on-going

Guesthouse operating at loss

Closed

Procurement and Contracting

Vendor issues (staff and non-staff)

Implementation on-going

The non-staff vendors are being allocated to finance officers with an aim to have long outstanding advance payment cleared by Q2 2022, most of these that are likely linked to ended projects (whose details will be fully known during the in-depth analysis) would be Implementing Partners, EPS and construction vendors.

An advisory/instruction has been given to all staff not to use 13601292 as from April 2022. In addition, mission will look to apply ACO alert no. 21 on Beneficiary Group Accounts in PRISM.

Analysis of all existing vendors will be undertaken to ensure all in active vendors (12+ months) are blocked, any unblocking will necessitate filling in new forms.

Evaluation of recurring vendors is done for those with long-term agreements during the renewal process, those without will be done regularly at least once a year.

Procurement process issues

Implementation on-going

An emphasis will also be placed on procurement staff in creating purchase orders at late stage of project unless that was unavoidable or was in close coordination with Project Managers and confirmation of delivery and usage of these services/good within project period (except for generic office costs).

Asset management issues

Implementation on-going

Insurance for office fixtures is active as from 01 March 2022, upon expiration there were gaps in coordination in the mission and with the vendor which was partly catalyzed also by the tensions in the country specifically in Addis during that period, this is what has necessitated setting up a task force/committee in ensuring harmonization of all insurances in the mission as having one person responsible resulted into such.

Regarding beneficiary asset donation and retirement, it is difficult to predict a specific timeline and without knowing the situation in country we would put a timeline of these to be finalized before end of December 2022.

OIG - Internal Audit Comment:

Internal Audit encourages the Office to continue with the implementation of the remaining recommendations.