



Family Assistance Programme
Familienunterstützungsprogramm

Funded by



Federal Foreign Office



IOM FAMILY ASSISTANCE PROGRAMME

The IOM Family Assistance Programme (FAP) is funded by the German Federal Foreign Office to facilitate the family reunification of vulnerable migrants who are compelled to leave their country, with a person with protection status in Germany. The programme started in 2016 with the operation of five service centres in Iraq, Lebanon and Türkiye, where Syrian and Iraqi nationals could apply for family reunification visas. After successfully enhancing and managing this regular migration pathway to Germany from 2016 to 2018, the programme has been expanded in 2018 to support beneficiaries from various nationalities through a network of service centres across nine countries, namely Afghanistan, Ethiopia, Germany, Iraq, Jordan, Kenya, Lebanon, Sudan and Türkiye.

The Family Assistance Programme offers a regular migration pathway for migrants in vulnerable situations.



PROTECT

Dissuading families in vulnerable situations from seeking unsafe, irregular and life-threatening journeys to reach Germany.

Protecting beneficiaries from misinformation and exploitation by unscrupulous visa brokers and smugglers.



REUNITE

Upholding the basic right of family unity and processing visa requests within reasonable timeframes, thereby reuniting families sooner.



PREPARE

Empowering families with information and visa-related services in their native language including Arabic, Kurdish, Tigrinya, Amharic, Somali, Dari and Pashto, as well as in German, English and French.

370,000+ **560,000+**

Beneficiaries received
by centres

E-mails exchanged
with beneficiaries

180,000+ **59,000+**

Beneficiaries assisted
remotely

Followers on Facebook
updated with programme
information and answers
to their questions

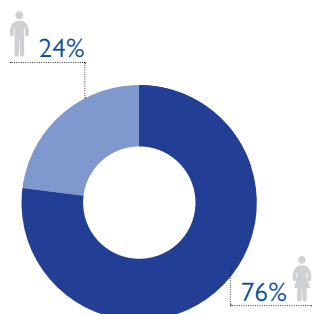
SDG - GOAL 10.7

"Facilitate orderly, safe, regular and responsible migration and mobility of people, including through the implementation of planned and well-managed migration policies."



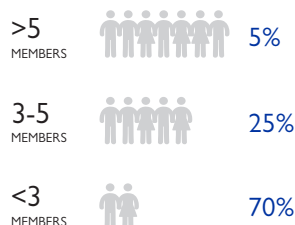
BENEFICIARIES PROFILE

GENDER



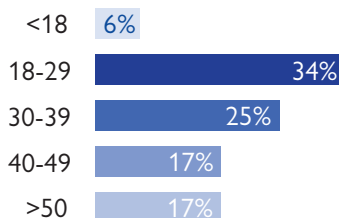
Principal Applicant

FAMILY SIZE



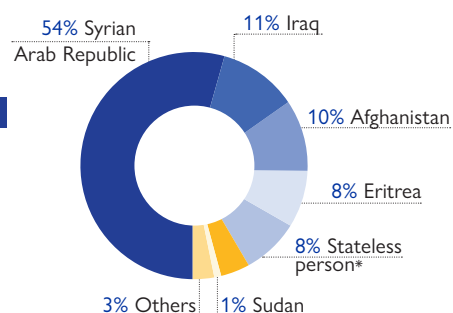
In addition to the sponsor in Germany

AGE



Principal Applicant

MAIN NATIONALITIES



* acc. to 1954 convention

HOW FAP ASSISTS VULNERABLE MIGRANTS

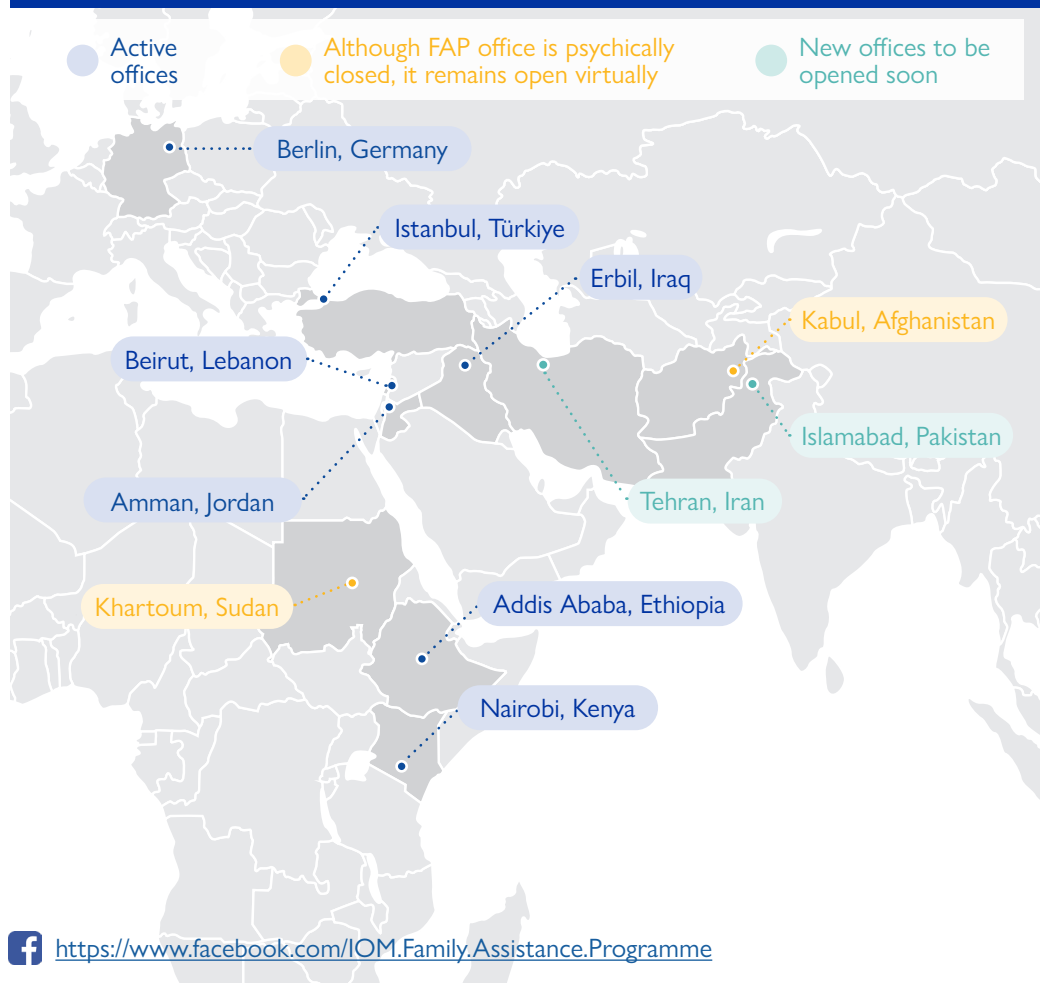
FAP provides both in-person and remote assistance to a high volume of vulnerable families in a safe, empowering and migrant-friendly environment by informing them about the visa requirements, checking their documents for completeness and collecting their visa applications on behalf of the German visa sections.

FAP CENTRES

- Conduct completeness checks, provide information, assist in preparing visa applications and facilitate visa appointment scheduling.
- Conveniently located and accessible for beneficiaries with physical disabilities, as well as offering child-friendly facilities.
- Staffed with native speakers trained to attend to the specific needs of beneficiaries, whether they are elderly, women or girls at risk, unaccompanied or separated children, LGBTIQ+.
- Collect visa applications on behalf of German Consulates including biometrics capture, visa fees collection, and visa decisions return.
- Conduct vulnerability screening and referrals to protection actors for the most vulnerable cases, fast-tracking of urgent cases.
- Remote support for cases located where there is no FAP centre, including remote videoconference with beneficiaries for interviews and online document completeness checks.
- Empowering families by providing them with information and visa-related services in their native specific language including Arabic, Kurdish, Tigrinya, Amharic, Somali, Dari and Pashto.

550,000+ Beneficiaries assisted since June 2016

WHERE WE OPERATE



Afghanistan

Tel: +93 701104000

Email: info.fap.af@iom.int

Ethiopia

Tel: +251 11 518 1310

Email: info.fap.et@iom.int

Germany

Tel: +49 302902245500

Email: info.fap.de@iom.int

Iraq

Tel: +964 66 211 1500

Email: info.fap.iq@iom.int

Jordan

Tel: +962 791024777

+962 791024888

Email: info.fap.jd@iom.int

Kenya

Tel: +254 709 575000

Email: info.fap.ke@iom.int

Lebanon

Tel: +961 4929 111

Email: info.fap.lb@iom.int

Sudan

Tel: +2494187156100

Email: info.fap.sd@iom.int

Türkiye

Tel: +90 (212) 4010250

Email: info.fap.tr@iom.int

<https://www.facebook.com/IOM.Family.Assistance.Programme>

