

## CONTEXT

Considering the exceptional situation of displaced persons from Ukraine crossing the borders in Romania, in order to facilitate the communication between the people fleeing Ukraine and the authorities and to increase the level of information needed on both sides, observing the fatigue of the volunteers that took the 1<sup>st</sup> response, IOM Romania developed a network of interpreters available in key locations. Once the language barrier overcome, confusion disappears and confidence raises.



- 3 border crossing points
- 4 transit points
- 5 counties

## TASKS

1. Provide translation for local authorities involved
2. Provide essential information to beneficiaries
3. Collect essential information about the challenges encountered along the migration pathway

## OBJECTIVES

- Identifying gaps and needs for having an early response
- Insure a good understanding of refugees' social and economic profile
- Share what services IOM is offering

**7,000** BENEFICIARIES  
 ASSISTED BY  
**27** SENTINELS

**Ana RADULESCU** – coordinator

**Cristina CHIDESA**  
**Niculina CLAPON**  
**Kateryna MARYNA**  
**Diana FRASENIUC**  
**Doritsa GUZUN**

Siret  
border

**Denis TUTUNARU**  
**Gregor EPIFANOV**  
**Alexandru DENISOV**

Isaccea  
border

**Elena PROZOROVSKI**  
**Cantir VITALIE**  
**Otilia GRUBII**

Sculeni  
border

**Luiza HANGAN** – Suceava  
train station

**Marina BACALU-SAVIUC** – Radauti

**Liakhu NAZARIIE**  
**Iulian IACOBET**  
**Marius GORBAN**  
**Mihail SAMSON**  
**Andrei BAITANI**

Iasi

**Anna NAHORNA**  
**Aliona MOISE**  
**Alisa MARGINA**  
**Daniela POP**  
**Eva MILEAH**  
**Maricica CIUBARA**  
**Viorica DELIGHIOZ**

Bucuresti

**Eufrosinia CADELNIC** – Cluj-Napoca

Of which 10 are Ukrainian citizens

**2,000**  
**HOURS ON DUTY**

The sentinels at the borders work in shifts, **24x7**.

IOM staff knows anytime who's on duty.

## TRAINING

IOM staff trained the sentinels on Protection and CT in offline and online sessions.

The official information from the authorities was provided to the sentinels for being disseminated.

Sentinels were also trained to do a screening for identifying the needs and match with the existing resources, for an immediate response.

## KEY LOCATIONS



Border crossing points:  
Siret, Sculeni, Isaccea



Train stations:  
Suceava, Iasi



Collective centers  
Bucharest:  
Anghel Saligni, Leu  
Constructii, Ferdinand,  
Carusel



Hospitals



Hubs: Romexpo



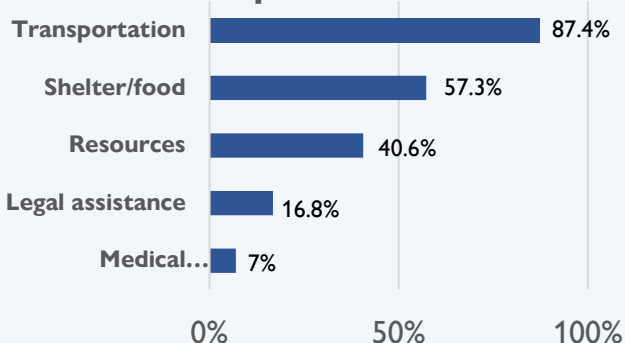
Immigration Offices

## Top Priorities and Needs identified by Sentinels

The data was collected between May 31 – July 3 from the sentinels that assisted 5,200 people in border crossing points. The figures are based on 144 responses given by sentinels on a daily/weekly report about what information the displaced people from Ukraine asked. The sentinels provided the info requested.

The sentinels offering support in collective centers, hubs like Romexpo or hospitals reported different priorities and necessities coming from beneficiaries that are already enrolled on the path of integration. In this situation, most of the questions are about long term accommodation or how to speed up getting a job.

### At the border crossing points



### In the process of integration

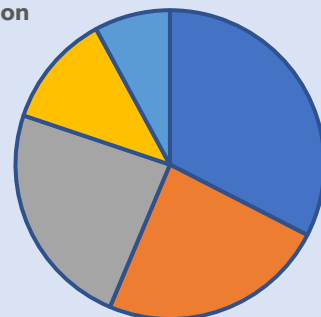
■ Long term accommodation

■ Employment

■ Medical assistance

■ Transportation

■ Education



**The sentinels act like guardians of goodwill. They are also doing two-way communication, offering and collecting information, ensuring the feedback necessary to adjust the response.**



Cristina Chidesa in Siret border point