

REQUEST FOR PROPOSAL (RFP)

For Conducting Post Project Sustainability Assessment.

RFP Reference No: MZ10_2023_196 Country: Mozambique Date: 28 August 2023

SECTION 1: LETTER OF INVITATION

International Organization for Migration, hereinafter referred to as **IOM**, hereby invites prospective proposers to submit a proposal in accordance with the General Conditions of Contract and the Terms of Reference as set out in this Request for Proposal (RFP).

To enable you to submit a proposal, please read the following attached documents carefully.

Section 1: This Letter of Invitation

Section 2: Instruction to Proposers

Section 3: Data Sheet

Section 4: Evaluation Criteria

Section 5: Terms of Reference/Statement of Works
Section 6: Conditions of Contract and Contract Forms

Section 7: Proposal Forms

- Form A: Proposal Confirmation
- Form B: Checklist
- Form C: Technical Proposal Submission
- Form D: Proposer Information
- Form E: Joint Venture/Consortium/Association Information
- Form F: Eligibility and Qualification
- Form G: Format for Technical Proposal
- Form H: Format for CV of proposed key personnel
- Form I: Statement of Exclusivity and Availability
- Form J: Financial Proposal Submission
- Form K: Format for Financial Proposal

If you are interested in submitting a proposal in response to this RFP, please prepare your proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the deadline for submission of proposals set out in Section 3: Data Sheet.

Please acknowledge receipt of this RFP completing and returning the attached Form A: Proposal Confirmation by email to RFPMOZ@iom.int no later than 04/09/2023, indicating whether you intend to submit a proposal or otherwise. Should you require further clarifications, kindly communicate with the contact person/s identified in Section 3: Data Sheet as the focal point for queries on this RFP.

We look forward to re	eceiving your	proposal.
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Approved by:		





SECTION 2: INSTRUCTIONS TO PROPOSERS

GENERAL	
1. Scope	Proposers are invited to submit a proposal for the services/works specified in Section 5: Terms of Reference/Scope of Works, in accordance with this Request for Proposal (RFP). A summary of the scope of the proposal is included in Section 3: Data Sheet.
	Proposers shall adhere to all the requirements of this RFP, including any amendment made in writing by IOM. This RFP is conducted in accordance with Policies and Procedures of IOM.
2. Interpretation of the RFP	Any proposal submitted will be regarded as an offer by the proposer and does not constitute or imply the acceptance of the proposal by IOM. IOM is under no obligation to award a contract to any proposer as a result of this RFP.
3. Supplier Code of Conduct	All proposers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the IOM. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: https://www.ungm.org/Public/CodeOfConduct .
4. Eligible proposers	Proposers shall have the legal capacity to enter into a binding contract with IOM.
	A proposer, and all parties constituting the proposer, may have the nationality of any country with the exception of the nationalities, if any, listed in Section 3: Data Sheet. A proposer shall be deemed to have the nationality of a country if the proposer is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country.
	All proposers found to have a conflict of interest shall be disqualified. Proposers may be considered to have a conflict of interest if they are or have been associated in the past, with a firm or any of its affiliates that have been engaged by IOM. to provide consulting services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation and other documents to be used for the procurement of the services required in the present procurement process.
	Proposers shall not be eligible to submit a proposal if at the time of proposal submission:
	• is included in the Ineligibility List, hosted by <u>UNGM</u> , that aggregates information disclosed by Agencies, Funds or Programs of the UN System;
	• is included in the <u>Consolidated United Nations Security Council Sanctions List</u> , including the <u>UN Security Council Resolution 1267/1989 list</u> ;
	• is included in the <u>World Bank Corporate Procurement Listing of Non-Responsible</u>
	Vendors and World Bank Listing of Ineligible Firms and Individuals.
	Other sanctions lists, if applicable, as per the discretion of the IOM.
5. Proprietary information	The RFP documents and any Terms of Reference or information issued or furnished by IOM are issued solely for the purpose of enabling a proposal to be completed and may not be used for any other purpose. The RFP documents and any additional information provided to proposers shall remain the property of IOM. All documents which may form part of the proposal will become the property of IOM, who will not be required to return them to your firm.
6. Publicity	During the RFP process, a proposer is not permitted to create any publicity in connection with the RFP.
SOLICITATION DOCUMENTS	
7. Clarification of solicitation documents	Proposers may request clarifications on any of the RFP documents no later than the date indicated in Section 3: Data Sheet. Any request for clarification must be sent in writing in the



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	manner indicated in Section 3: Data Sheet. Explanations or interpretations provided by personnel other than the named contact person will not be considered binding or official.
	IOM will provide the responses to clarifications through the method specified in Section 3: Data Sheet.
	IOM shall endeavour to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of IOM. to extend the submission date of the proposals, unless IOM deems that such an extension is justified and necessary.
8. Amendment of solicitation documents	At any time prior to the deadline for proposal submission, IOM may for any reason, such as in response to a clarification requested by a proposer, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective proposers.
	If the amendment is substantial, IOM may extend the deadline for submission of proposals to give the proposers reasonable time to incorporate the amendment into their proposal.
PREPARATION OF PROPOSALS	
9. Cost of preparation of proposal	The proposer shall bear all costs related to the preparation and/or submission of the proposal, regardless of whether its proposal is selected or not. IOM shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.
10. Language	The proposal, as well as any and all related correspondence, exchanged by the proposer and IOM, shall be written in the language(s) specified in Section 3: Data Sheet.
11. Documents establishing eligibility and qualifications of the proposer	The proposer shall furnish documentary evidence of its status as an eligible and qualified vendor, using the forms provided in Section 7 and providing the documents required in those forms. In order to award a contract to a proposer, its qualifications must be documented to IOM's satisfaction.
12. Technical proposal format and content	The proposer is required to submit a technical proposal using the forms provided in Section 7 and taking into consideration the requirements in the RFP.
	The technical proposal shall not include any price or financial information. A technical proposal containing material financial information may be declared non-responsive.
13. Financial proposal	The financial proposal shall be prepared using the form provided in Section 7 and taking into consideration the requirements in the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.
	Any output and activities described in the technical proposal but not priced in the financial proposal, shall be assumed to be included in the prices of other activities or items as well as in the final total price.
	Prices and other financial information must not be disclosed in any other place except in the financial proposal.
14. Currencies	All prices shall be quoted in the currency or currencies indicated in Section 3: Data Sheet. Where proposals are quoted in different currencies, for the purposes of comparison of all proposals:
	• IOM will convert the currency quoted in the proposal into the IOM preferred currency, in accordance with the IOM Operational Rate of Exchange on the date of the bid closure.
	• In the event that IOM selects a proposal for an award that is quoted in a currency different from the preferred currency in Section 3: Data Sheet, IOM shall reserve the right to award the contract in the currency of IOM's preference, using the conversion method specified above.



15. Duties and taxes	The International Organization for Migration is exempt from all direct taxes, except charges
13. Duties and taxes	for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties. All proposals shall be submitted net of any direct taxes and any other taxes and duties unless otherwise specified in Section 3: Data Sheet
16. Proposal validity period	Proposals shall remain valid for the period specified in Section 3: Data Sheet, commencing on the deadline for submission of proposals. A proposal valid for a shorter period may be rejected by IOM and rendered non-responsive.
	During the proposal validity period, the proposer shall maintain its original proposal without any change, including the availability of the key personnel, the proposed rates and the total price.
	In exceptional circumstances, prior to the expiration of the proposal validity period, IOM may request proposers to extend the period of validity of their proposals. The request and the responses shall be made in writing and shall be considered integral to the proposal.
	If the proposer agrees to extend the validity of its proposal, it shall be done without any change to the original proposal but will be required to extend the validity of the proposal security, if required, for the period of the extension, and in compliance with Article 17 (Proposal security) in all respects.
	The proposer has the right to refuse to extend the validity of its proposal without forfeiting the proposal security, if required, in which case, the proposal shall not be further evaluated.
17. Proposal security	Proposal security, if required by Section 3: Data Sheet, shall be provided in the amount and form indicated in Section 3: Data Sheet. The proposal security shall be valid for a minimum of thirty (30) days after the final date of validity of the proposal.
	The proposal security shall be included along with the proposal. If proposal security is required by the RFP but is not found in the proposal, the offer shall be rejected.
	If the proposal security amount, or its validity period, is found to be less than is required by IOM, IOM shall reject the proposal.
	In the event an electronic submission is allowed in Section 3: Data Sheet, proposers shall include a copy of the proposal security in their proposal and the original of the proposal security must be sent via courier or hand delivery as per the instructions in Section 3: Data Sheet.
	Unsuccessful proposers' proposal securities will be discharged/returned as promptly as possible but no later than thirty (30) days after the expiration of the period of proposal validity prescribed by IOM pursuant to Article 16 (Proposal Validity Period).
	The Proposal security may be forfeited by IOM., and the proposal rejected, in the event of any, or combination, of the following conditions:
	 If the proposer withdraws its offer during the period of the proposal validity specified in Section 3: Data Sheet, or;
	In the event the successful Proposer fails:
	o to sign the contract after IOM. has issued an award; or
	 to furnish the performance security, insurances, or other documents that IOM. may require as a condition precedent to the effectivity of the contract that may be awarded to the proposer.



18. Joint Venture, Consortium or Association

If the proposer is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the proposal, each such legal entity will confirm in their joint proposal that:

- they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, and this will be evidenced by a duly notarised agreement among the legal entities, which will be submitted along with the proposal; and
- if they are awarded the contract, the contract shall be entered into by and between IOM. and the designated lead entity, who will be acting for and on behalf of all the member entities comprising the joint venture.

After the deadline for submission of proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of IOM.

If a JV, Consortium or Association's proposal is the proposal selected for award, IOM. will award the contract to the joint venture, in the name of its designated lead entity. The lead entity will sign the contract for and on behalf of all other member entities.

The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Article 19 (Only one Proposal) herein in respect of submitting only one proposal.

The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entities in the joint venture in delivering the requirements of the RFP, both in the proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by IOM..

A JV, Consortium or Association, in presenting its track record and experience, should clearly differentiate between:

- Those that were undertaken together by the JV, Consortium or Association; and
- Those that were undertaken by the individual entities of the JV, Consortium or Association.

Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.

19. Only one proposal

The proposer (including the individual members of any Joint Venture) shall submit only one proposal, either in its own name or as part of a Joint Venture.

Proposals submitted by two (2) or more proposers shall all be rejected if they are found to have any of the following:

- they have at least one controlling partner, director, or shareholder in common; or
- any one of them receive or have received any direct or indirect subsidy from the other/s; or
- they have the same legal representative for purposes of this RFP; or



• they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence the proposal of another proposer regarding this RFP process; • they are subcontractors to each other's proposal, or a subcontractor to one proposal also submits another proposal under its name as lead proposer, or some key personnel proposed to be in the team of one proposer participates in more than one proposal received for this RFP process. This condition relating to the personnel does not apply to subcontractors being included in more than one proposal. 20. Alternative proposals 21. Unless otherwise specified in Section 3: Data Sheet, alternative proposals shall not be considered. If submission of alternative proposals is allowed in Section 3: Data Sheet, a proposer may submit an alternative proposal in only if it also submits a proposal conforming to the RFP requirements. Where the conditions for its acceptance are met, or justifications are clearly established, IOM reserves the right to award a contract based on an alternative proposal. If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal". If no indication is provided as to which proposal is the main proposal and which is/are the alternative proposal(s), then all proposals will be rejected. 21. Pre-proposal conference When appropriate, a pre-proposal conference will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet If it is stated in Section 3: Data Sheet that the pre-proposal conference is mandatory, a Proposal under this RFP. If it is stated in Section 3: Data Sheet that the pre-proposal conference is not mandatory, non-attendance shall not result in disqualification of an interested proposer. I/OM will not issue any formal answers to questions from proposers regarding the RFP or proposal process during the pre-proposal conference. All questi		UN MIGRATION
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	(i) loss of or damage to any real or personal property;	
	(ii) personal injury, disease or illness to, or death of, any person;	
	(iii) financial loss or expense, arising out of the carrying out of that site inspection; and	
	(iv) transportation by IOM to the site (if provided) as a result of any accidents or malicious acts by third parties.	
	IOM will not issue any formal answers to questions from proposers regarding the RFP or solicitation process during a site inspection. All questions shall be submitted in accordance with Article 7 (Clarification of solicitation documents).	
	A site inspection will be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers Responsibility), proposers shall not rely upon any information, statement or representation made at a site inspection unless that information, statement or representation is confirmed by IOM in writing.	
23. Errors or omissions	Proposers shall immediately notify IOM in writing of any ambiguities, errors, omissions, discrepancies, inconsistencies or other faults in any part of the RFP, with full details of those ambiguities, errors, omissions, discrepancies, inconsistencies or other faults.	
	Proposers shall not benefit from such ambiguities, errors, omissions, discrepancies, inconsistencies or other faults.	
24. Proposers responsibility to inform	Proposers shall be responsible for informing themselves in preparing their proposal. In this regard, proposers shall ensure that they:	
themselves	 examine and fully inform themselves in relation to all aspects of the RFP, including the Contract and all other documents included or referred to in this RFP; 	
	review the RFP to ensure that they have a complete copy of all documents;	
	obtain and examine all other information relevant to the project and the scope of the requirements available on reasonable inquiry;	
	 verify all relevant representations, statements and information, including those contained or referred to in the RFP or made orally during any clarification meeting or site Inspection or any discussion with IOM, its employees or agents; 	
	attend any pre-proposal conference if it is mandatory under this RFP;	
	• fully inform and satisfy themselves as to requirements of any relevant authorities and laws that apply, or may in the future apply, to the supply of the services; and	
	• form their own assessment of the nature and extent of the services required as included in Section 5: Terms of Reference and properly account for all requirements in their proposal.	
	Proposers acknowledge that IOM, its directors, employees and agents make no representations or warranties (express or implied) as to the accuracy, currency or completeness of this RFP or any other information provided to the proposers.	
25. No material change(s) in circumstances	The proposer shall inform IOM of any change(s) of circumstances arising during the RFP process, including but not limited to:	
	a change affecting any declaration, accreditation, license or approval;	
	 major re-organizational changes, company re-structuring, a take-over, buy-out or similar event(s) affecting the operation and/or financing of the proposer or its major sub-contractors; 	



a change to any information on which IOM may rely in assessing proposals. SUBMISSION AND OPENING OF PROPOSALS 26. Instruction for proposal The proposer shall submit a complete proposal in the format and comprising the documents submission and forms in accordance with requirements in Section 3: Data Sheet. The proposal shall be delivered according to the method specified in Section 3: Data Sheet. The proposal shall be signed by the proposer or person(s) duly authorized to commit the proposer. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the proposing entity, or, if requested, a Power of Attorney, accompanying the proposal. Proposers must be aware that the mere act of submission of a proposal, in and of itself, implies that the proposer fully accepts the IOM General Conditions of Contract. 27. Deadline for proposal Complete proposals must be received by IOM in the manner, and no later than the date and submission time, specified in Section 3: Data Sheet. If any doubt exists as to the time zone in which the Proposal should be submitted, refer to http://www.timeanddate.com/worldclock/. It shall be the sole responsibility of the proposers to ensure that their proposal is received by the closing date and time. IOM shall accept no responsibility for proposals that arrive late due to the courier company or any technical issues and shall only recognise the actual date and time that the proposal was received by IOM. IOM may, at its discretion, extend this deadline for the submission of proposals by amending the solicitation documents in accordance with Article 8 (Amendment of solicitation documents). In this case, all rights and obligations of IOM and proposers subject to the previous deadline will thereafter be subject to the new deadline as extended. 28. Withdrawal, A proposer may withdraw, substitute or modify its proposal after it has been submitted at any substitution and time prior to the deadline for submission by sending a written notice to IOM, duly signed by modification of an authorized representative and shall include a copy of the authorization (or a Power of proposals Attorney). The corresponding substitution or modification of the proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL", "SUBSTITUTION" OR "MODIFICATION". However, after the deadline for proposal submission, the proposals shall remain valid and open for acceptance by IOM for the entire proposal validity period, as may be extended. Proposals requested to be withdrawn prior to the deadline for submission of the proposals shall be made available for collection by the proposer that submitted it within 15 days of its withdrawal. Otherwise, IOM shall have the right to discard such proposal unopened without further notice to the proposer. IOM shall not be responsible to return the proposal to the proposer at IOM's cost. Proposals received prior to the deadline of submission and the time of opening shall be 29. Storage of proposals securely kept unopened until the proposal opening date stated in Section 3: Data Sheet. No responsibility shall be attached to IOM for prematurely opening an improperly addressed and/or identified proposal. 30. Proposal opening Proposals will be opened by an ad-hoc panel consisting of at least two staff members and where at least one individual is not involved in the subsequent stages of the procurement process. There will be separate proposal openings for technical and financial proposals. Proposers may attend the opening of the proposals if stated in Section 3: Data Sheet. The proposers' names and submitted documents shall be announced and recorded on the technical proposal opening report, which will be available for viewing only to proposers who



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	have submitted a proposal for a period of thirty days from the date of opening. Information not included in the proposal opening report will not be provided to proposers.
	Once the technical evaluation has been completed, the financial proposals will be opened. During the financial proposal opening, the proposers' names and the prices stated in the financial proposal shall be announced and recorded on the financial proposal opening report.
	No proposal shall be rejected during proposal opening, except for late proposals.
31. Late proposals	Any proposal received by IOM after the deadline for submission of proposals will be destroyed unless the proposer requests that it be returned and assumes the responsibility and expenses for the re-possession of the returned proposal documents.
	In exceptional circumstances, late proposals may be accepted if it is determined that the submission was sent in ample time prior to the proposed closing and the delay could not be reasonably foreseen by the proposer or was due to force majeure.
EVALUATION OF PROPOSALS	
32. Confidentiality	Information relating to the examination, evaluation, and comparison of proposals, and the recommendation of contract award, shall not be disclosed to proposers or any other persons not officially concerned with such process, even after publication of the contract award.
	Any effort by a proposer or anyone on behalf of the proposer to influence IOM in the examination, evaluation and comparison of the proposals or contract award decisions may, at IOM's decision, result in the rejection of its proposal and may subsequently be subject to the application of prevailing IOM's vendor sanctions procedures.
33. Evaluation of proposals	IOM shall evaluate a proposal using only the methodologies and criteria defined in this RFP. No other criteria or methodology shall be permitted.
	IOM shall conduct the evaluation solely on the basis of the submitted technical and financial proposals.
	Evaluation of proposals shall be undertaken in the following steps:
	a) Preliminary examination
	b) Evaluation of minimum eligibility and qualification (if pre-qualification is not done)
	c) Evaluation of technical proposals
	d) Evaluation of financial proposals.
34. Preliminary examination	IOM shall examine the proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the proposals are generally in order, among other indicators that may be used at this stage. IOM reserves the right to reject any proposal at this stage.
35. Evaluation of eligibility and qualification	The eligibility and qualification of the proposer will be evaluated against the minimum eligibility and qualification requirements specified in Section 4: Evaluation Criteria and in Article 4 (Eligible proposers).
36. Evaluation of technical and financial proposals	The evaluation team shall review and evaluate the technical proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in Section 4: Evaluation Criteria. A proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in Section 3: Data Sheet. When necessary, and if stated in the Data Sheet, IOM may invite technically responsive proposers for a presentation related to



their technical proposals. The conditions for the presentation shall be provided in the proposal document where required.

In the second stage, only the financial proposals of those proposers who achieve the minimum technical score will be opened for evaluation.

The evaluation method that applies for this RFP shall be as indicated in Section 3: Data Sheet, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Proposers; or (b) the combined scoring method which will be based on a combination of the technical and financial score.

When the Data Sheet specifies a **combined scoring method**, the formula for the rating of the proposals will be as follows:

Rating the Technical Proposal (TP):

TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100

Rating the Financial Proposal (FP):

FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100

Total Combined Score:

Combined Score = (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%)

37. Post-qualification

IOM reserves the right to undertake a post-qualification assessment, aimed at determining, to its satisfaction, the validity of the information provided by the proposer. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:

- a) Verification of accuracy, correctness and authenticity of information provided by the proposer;
- b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;
- Inquiry and reference checking with Government entities with jurisdiction on the proposer, or with previous clients, or any other entity that may have done business with the proposer;
- d) Inquiry and reference checking with previous clients on the performance on ongoing or completed contracts, including physical inspections of previous works, as deemed necessary;
- e) Physical inspection of the proposer's offices, branches or other places where business transpires, with or without notice to the proposer;
- f) Other means that IOM may deem appropriate, at any stage within the selection process, prior to awarding the contract.

38. Clarification proposals

IOM may request clarification or further information in writing from the proposers at any time during the evaluation process. The proposers' responses shall not contain any changes regarding the substance or price of the proposal, except to confirm the correction of arithmetic errors discovered by IOM in the evaluation of the proposals, in accordance with Instructions to Proposers Article 23 (Errors or omissions).



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		IOM may use such information in interpreting and evaluating the relevant proposal but is under no obligation to take it into account.	
		Any unsolicited clarification submitted by a proposer in respect to its proposal which is not a response to a request by IOM, shall not be considered during the review and evaluation of the proposals.	
39.	Responsiveness of proposal	IOM's determination of a proposal's responsiveness is to be based on the contents of the proposal itself. A substantially responsive proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:	
		a) affects in any substantial way the scope, quality, or performance of the services specified in the contract; or	
		b) limits in any substantial way, inconsistent with the solicitation documents, IOM's rights or the proposer's obligations under the contract; or	
		c) if rectified would unfairly affect the competitive position of other proposers presenting substantially responsive proposals.	
		If a proposal is not substantially responsive, it shall be rejected by IOM. and may not subsequently be made responsive by the proposer by correction of the material deviation, reservation, or omission.	
40.	Nonconformities, reparable errors and omission	Provided that a proposal is substantially responsive, IOM may waive any non-conformities or omissions in the proposal that, in the opinion of IOM., do not constitute a material deviation. These are a matter of form and not of substance and can be corrected or waived without being prejudicial to other proposers.	
		Provided that a proposal is substantially responsive IOM may request the proposer to submit the necessary information or documentation, within a reasonable period, to rectify nonmaterial nonconformities or omissions in the proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the proposal. Failure of the proposer to comply with the request may result in the rejection of its proposal.	
		For financial proposals that have been opened, IOM shall check and correct arithmetical errors as follows:	
		a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of IOM there is an obvious misplacement of the decimal point in the unit price; in which case, the line item total as quoted shall govern and the unit price shall be corrected;	
		b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and	
		c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.	
		If the proposer does not accept the correction of errors, its proposal shall be rejected and its proposal security may be forfeited.	
41.	Right to accept any proposal and to reject any or all proposals	IOM reserves the right to accept or reject any proposals, and to annul the proposal process and reject all proposals at any time prior to contract award, without thereby incurring any liability to the affected proposer or proposers or any obligation to inform the affected proposer or proposers of the grounds for IOM.'s action. IOM shall not be obliged to award the contract to the lowest-priced offer.	



	ON PIGRATION
AWARD OF CONTRACT	
42. Award criteria	Prior to expiration of the proposal validity, IOM shall award the Contract to the qualified proposer based on the award criteria indicated in Section 3: Data Sheet.
43. Right to vary requirement at time of award	At the time the contract is awarded, IOM reserves the right to increase or decrease the quantity of services originally specified in Section 5: Terms of Reference, provided this does not exceed the percentages specified in Section 3 Data Sheet, and without any change in the unit prices or other terms and conditions of the proposal and the solicitation document.
44. Notification of award	Prior to the expiration of the period of proposal validity, IOM will notify the successful proposer in writing by email, fax or post, that its proposal has been accepted. Please note that the proposer, if not already registered at the appropriate level in UNGM, will be required to complete the vendor registration process on the UNGM prior to the signature and finalization of the contract.
45. Debriefing	In the event that a proposer is unsuccessful, the proposer may request a debriefing from IOM. The purpose of the debriefing is to discuss the strengths and weaknesses of the proposer's submission, in order to assist the proposer in improving its future proposals for IOM procurement opportunities. The content of other proposals and how they compare to the proposer's submission shall not be discussed.
46. Performance security	The successful Proposer, if so specified in Section 3: Data Sheet shall furnish a Performance Security in the amount and form specified therein, within the specified number of days after receipt of the Contract from IOM. Banks issuing performance securities must be acceptable to the IOM comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. IOM shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).
	Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposed security. In that event IOM may award the contract to the next lowest ranked proposer.
47. Bank guarantee for advance payment	Except when the interests of IOM so require, it is IOM's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment. Banks issuing bank guarantees must be acceptable to the IOM comptroller, i.e., banks certified by the central bank of the country to operate as a commercial bank.
48. Liquidated Damages	If specified in Section 3: Data Sheet, IOM shall apply Liquidated Damages for the damages and/or risks caused to Click or tap here to enter text. resulting from the Contractor's delays or breach of its obligations as per the Contract. The payment or deduction of such liquidated damages shall not relieve the Contractor from any of its other obligations or liabilities pursuant to any current contract or purchase order.
49. Proposal protest	Any proposer that believes to have been unjustly treated in connection with this proposal process or any contract that may be awarded as a result of such proposal process may submit a complaint to mscu@iom.int



SECTION 3: DATA SHEET

The following specific data shall complement, supplement or amend the provisions in Section 2: Instructions to Proposers. In case there is a conflict, the provisions herein shall prevail over those in Section 2: Instructions to Proposers.

Ref. Article in Section 2		Specific Instructions / Requirements
1.	Scope	The reference number of this Request for Proposal (RFP) is MZ10_2023_180.
		The services include the Conducting Post Project Sustainability Assessment in Mozambique. as further described in Section 5 of this RFP.
4.	Eligible proposers	Bidders from all countries are elegible to bid.
7.	Clarification of	Contact details for clarification of solicitation documents:
	solicitation documents	Focal Person: JEYANDRAKUMAR Vinotharajh
	documents	E-mail address: vjeyandrakum@iom.int
		ATTENTION: PROPOSALS SHALL NOT BE SUBMITTED TO THE ABOVE ADDRESS BUT TO THE ADDRESS FOR PROPOSAL SUBMISSION AS SET OUT BELOW (see Data Sheet Article 26).
		Deadline for submitting requests for clarifications / questions:
		23.59 hrs (Central Africa Time (CAT+02:00)) on 04 September 2023
		Manner of disseminating supplemental information to the RFP and responses / clarifications to queries:
		Direct communication to prospective proposers by email.
10.	Language	All proposals, information, documents and correspondence exchanged between IOM and the proposers in relation to this solicitation process shall be in English
	Partial proposals	Submitting proposals for parts or sub-parts of the TOR is:
		Not allowed
14.	Currencies	Prices shall be quoted in United States Dollars (USD).
15.	Duties and taxes	All prices shall:
		Be exclusive of VAT and other applicable indirect taxes.
16.	Proposal validity period	90 days
17.	Proposal security	Not Required
20.	Alternative proposals	Shall not be considered.
21.	Pre-proposal	Will be conducted
	conference	Time and time zone: 13.00 hrs, Central Africa Time (CAT+02:00).
		Date: 05-Sep-23



		Venue : Click here to join the meeting
		The focal point for the arrangement is: Name: JEYANDRAKUMAR Vinotharajh E-mail: vjeyandrakum@iom.int
22.	Site inspection	The pre-proposal conference is not mandatory Minutes of the pre-proposal conference will be disseminated by Direct communication to prospective proposers by email. A site inspection will not be held.
26.	Instructions fo	
20.	proposal submission	□ Email SUBMISSION BY EMAIL:
		The Technical Proposal shall be sent in a separate email with the mandatory subject line: MZ10_2023_196 - Technical Proposal
		The Financial Proposal shall be sent in a separate email with the mandatory subject line: MZ10_2023_196 - Financial Proposal
		Distinct, separate emails for the technical and financial proposals are requested in order to be able to evaluate them separately. Non-compliance with this instruction shall result in rejection of the proposal received.
		Proposal submission address: RFPMOZ@iom.int . PLEASE DO NOT SEND THE EMAILS WITH YOUR PROPOSAL TO ANY OTHER EMAIL ADDRESS (NOT EVEN AS CC. or BCC).
		File Format: PDF
		• File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard.
		All files must be free of viruses and not corrupted.
		Max. File Size per transmission: 15MB (system imitation)
		 Mandatory subject of email: MZ10_2023_196 If the Proposal consists of large files, it is recommended that these files be sent
		in separate emails prior to the submission deadline.
		 Multiple emails must be clearly identified by indicating in the subject line "email no. X of Y", and the final "email no. Y of Y.
		 Documents which are required in original (e.g. Proposal Security) should be sent to the below address with a PDF copy submitted as part of the electronic submission: <u>RFPMOZ@iom.int</u>
		 It is recommended that the entire Proposal be consolidated into as few attachments as possible.
		The proposer should receive an email acknowledging email receipt.
27.	Deadline fo proposal	Time: 23.59 Hrs
	submission	



		Time zone: Central Africa Time (CAT+02:00)
30.	Proposal Opening	Public proposal opening will not be held
36.	Evaluation of technical and financial proposals	Evaluation will be based on: Combined scoring method using a distribution of 70%-30% Technical proposal - financial proposal.
43.	Right to vary requirement at time of award	The maximum percentage by which quantities may be increased: N/A The maximum percentage by which quantities may be decreased: N/A
	Contract award to one or more proposer	IOM will award a contract to: One Bidder Only
	Type of contract to be awarded	Service Agreement See Section 6: for sample contract.
	Expected date for commencement of contract	02-Oct-23
	Conditions of contract to apply	See Section 6
47.	Performance Security	Not required
48.	Advance payment	Not allowed
49.	Liquidated damages	Will not be imposed
	Other information related to the RFP	N/A



SECTION 4: EVALUATION CRITERIA

Preliminary Examination Criteria

All criteria will be evaluated on a Pass/Fail basis and checked during Preliminary Examination.

Criteria	Documents to establish compliance
Completeness of the Proposal	All documents requested in Section 2: Instruction to Proposers have been provided and are complete.
Proposer accepts IOM General Conditions of Contract as specified in Section 6.	Form C: Technical Proposal Submission
Proposal Validity	Form C

Minimum Eligibility and Qualification Criteria

Minimum eligibility and qualification criteria will be evaluated on a Pass/Fail basis.

If the Proposal is submitted as a Joint Venture, Consortium or Association, each member should meet the minimum criteria, unless otherwise specified.

Eligibility Criteria	Documents to establish compliance
Proposer is a legally registered entity	Form D: Proposer Information
Proposer belongs to a diverse supplier group, including micro, small or medium sized enterprise, women or youth owned business or other.	Form D: Proposer Information
Vendor is not suspended, nor otherwise identified as ineligible by any UN Organization, the World Bank Group or any other International Organisation in accordance with Section 2 Article 4.	Form C: Technical Proposal Submission
No conflicts of interest in accordance with Section 2 Article 4.	Form C: Technical Proposal Submission
The Proposer has not declared bankruptcy, in not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future	Form C: Technical Proposal Submission

Qualification Criteria	Documents to establish compliance
History of non-performing contracts: Non-performance of a contract did not occur as a result of contractor default within the last 3 years.	Form F: Eligibility and Qualification
Litigation History: No consistent history of court/arbitral award decisions against the Proposer for the last 3 years.	Form F: Eligibility and Qualification



Previous Experience:	
Minimum Five (05) years of relevant experience.	Form F: Eligibility and Qualification
Minimum Five (05) contracts of similar value, nature and complexity implemented over the last Five (05) years.	Form F: Eligibility and Qualification
Financial Standing:	
Liquidity: the ratio Average current assets / Current liabilities over the last 3 years must be equal or greater than 1. Proposers must include in their Proposal audited balance sheets cover the last two years	Copy of audited financial statements for the last three years. / Form F: Eligibility and Qualification

Technical Evaluation Criteria

Sumi	Summary of technical proposal evaluation sections	
1.	Proposer's specific experience relevant to the assignment	10
2.	Proposed methodology, approach and work plan	40
3.	3. Key technical staff qualifications and competence for the assignment	
	Total	100

Section	Section 1. Proposer's specific experience relevant to the assignment	
1.1	1.1 Information about previous work similar to the assignment engaged as company early stating the activities involved. At least 3 relevant assignments/funds are assessed	
Total Section 1		10

Section 2. Proposed methodology, approach and work plan		Points obtainable
2.1	Technical approach and methodology : The consultant understand and articulates the objectives of assignment, defines an approach and a methodology tailor-made to the objectives of the assignment obtaining the expected output and the degree of detail of such output.	30
2.2	Workplan : Work plan showing detail sampling methods, project implementation plan in line with the project including technical approach and methodology and the work plan	5
2.3	Organization and staffing : Understanding of the consultancy firm organizational and management structure that is able to deliver on the assignment	5



Total Section 2	40

Section 2 Varytophysical stoff muslifications and accordance for the accident			Points
Section	n 3. Key technical staff qualifications and competence for the assignment		obtainable
	Relevant experience and qualifications of the proposed team for the		
	assignment. Structure and composition of the proposed team, main disciplines of the assignment and key expert responsible and support staff and level of effort for each staff		
	Qualifications of key personnel proposed		
3.1	Team Leader		30
	General experience	5	
	Specific experience relevant to the assignment	15	
	Regional / international experience	5	
	Language qualifications (Portuguese)	5	
3.2 a	Senior Expert		10
	General experience	5	
	Specific experience relevant to the assignment	5	
3.2 b	Junior Expert		10
	General experience	5	
	Specific experience relevant to the assignment	5	
Total S	ection 3		50



SECTION 5: TERMS OF REFERENCE

Terms of Reference

Post Project Sustainability Assessment

Post Project Sustainability Assessment of the project: "Enter Energy: Sustainable Energy for Displaced Communities, Mozambique."

Commissioned by: IOM Mozambique Country Office

1. POST PROJECT SUSTAINABILITY ASSESSMENT CONTEXT

1.1 Background about IOM

Established in 1951, the International Organization for Migration (IOM) is the UN Migration Agency. IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM is increasingly called upon by States to assist in addressing complex border management challenges and act with its partners in the international community to assist in meeting the growing operational challenges of migration management.

1.2 Project Summary: Sustainable Energy for Displaced Communities, Mozambique (October 2021-March 2023)

IOM Mozambique partnered with Shell to develop sustainable ways of delivering energy access for displaced people and host communities by collaborating with humanitarian and private sector partnersto deliver energy access in displacement settings. IOM and Shell implemented: "Enter Energy Sustainable Energy for Displaced communities project ". The objective of the project was to strengthen the self-reliance of the resettled IDPs, and host community members affected by cyclones Idai through improved access to energy solutions with the specific objectives of the Project being:

- Improve sustainable, clean, energy access for the IDPs in the resettlement sites and host community for household uses.
- Improve the financial capacity and literacy of IDP households and pave the way to improved bankability.

In addition, the project acted as a pilot project to test energy delivery models and develop a sustainable market-based model to provide access to energy in displacement settings that is scalable and replicable to other locations and settings.

The Project was implemented in seven resettlement sites in Central region of Mozambique i.e., Mutua in Sofala province and Muawa, Maquina, Bairo de Unidade, Magaro, Macocoe & Thusene Shoma in Manica province.

IOM has employed a multi- pronged approach working with both the displaced communities, development sector and the private sector to accelerate adoption of clean energy technologies in the resettlement sites. The project was also to act a s pilot to test an energy delivery model to inform future upscaling and replication.

To achieve the project's objective, IOM implemented the following workstreams:

 Awareness Creation for increased knowledge and access to information on clean energy technologies, productive use of energy and saving and the lending groups.

IOM employed a peer-to-peer communications approach, for which 9 energy field assistants were recruited, herein referred to as Energy Ambassadors-EAs, trained and deployed to the target resettlement sites. The EAs engaged with the displaced communities educating them on clean energy technologies and



benefits to the households, community and the environment. The EAs were also responsible for coordination of all energy related activities in the resettlement sites i.e manning the established Energy desks which were one stop point for any queries related to energy project, community mobilization and engagement for saving and lending groups and solar companies activities.

ii. Establishment of Saving and Lending groups

To improve the financial capacity of the displaced communities to procure solar home systems, IOM through our partner GAPI Sociedade de Investimentos (GAPI-SI), established saving and lending groups in the target resettlement sites. IOM through the EAs, mobilized the community for voluntary registration into the groups where the activities were coordinated with GAPI and the community leaders. A total of 32 Energy saving and lendinggroups were estblished, trained and mentored during the project implmentation. The groups were trained and on financial managament, governace and the elections held to elect the groups officials. The saving groups created a platform for the displaced communities too save and pay for the initial deposit of the solar home systems and subsequent monthly payments under the pay as go model or in cash.

iii. Partneship with off-grid Solar Company

Presence of a solar company in the resettlment sites is important as it brings the products and the after sale services closer to the communities. IOM supported ENGIE Energy Access¹ a solar company in Mozambiqie with a grant to establish presence in the resettlement sites and and set up a faciliattion centre near the sites. ENGIE also recruited and trained sales agents distributed in the sites to engage the communities showcasing the various solar products, payment modalities and the benefits. ENGIE established a faciliattion shop in Dombe which acts as centre for coordination and offer after sales services.

IOM Mozambique also established working relationship with the BRILHO² energy market development programme. IOM continues to engage BRIHO on various fronts and provided guidance and support to the project implementation.

2. POST PROJECT SUSTAINABILITY ASSESSMENT PURPOSE

The main objective of the PPSA is to assess whether the project interventions continuously produce outputs, services and outcomes beyond the official project closure and the continuation of the interventions established under Enter Energy-SE4DC project both by the community and the project partners to ascertain elements of energy market creation and sustainability of the interventions i.e., did Enter Energy SE4DC lead to lasting improvements on energy access, improved financial literacy and capacity by IDP communities and development of energy markets in the resettlement sites? The PPSA assessment is intended for programme management and donor. The main objective is to assess the continuation of the interventions.

The aim is to assess the continuation of the saving groups and active participation and saving by the members, success rate and functionality and contribution towards procurement of clean energy systems. Assess the continuation of the activities of the off-grid solar company-ENGIE in the resettlement sites by assessing sales and if other solar companies have presence in the resettlement sites, market activations, the number of households that have acquired solar home systems, provision of after sale services to customer, continuous payments for monthly instalments by IDP households, , improvements of delivery models by the off-grid solar companies to serve this market segment and also if Partners SNV-BRILHO programme continue to provide extra subsidies to companies selling SHS in resettlement sites and if there has been an increase in sales and if other off-grid companies have been attracted to work in the sites.

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¹ https://engie-energyaccess.com/pt/countries/mozambique-pt

² https://brilhomoz.com/



3. PPS Assessment Scope

The assessment will take place in the target (7) resettlement sites under the Enter Energy -SE4DC project namely Muawa 1&2, Maquina, Bairro de Unidade, Magaro, Macocoe, Thusene Shoma in Manica province and Mutua in Sofala province, and coordinated by IOM Energy team from the Beira Sub-office, Mozambique.³

4. PPSA Key Questions

- i. To what extent did the benefits generated, and systems set by Enter Energy -SE4DC project continued after conclusion of the project timelines?
- ii. What were the major factors which influenced the achievement or non-achievement of sustainability Enter Energy -SE4DC project with a focus on implementing organization (IOM), project partners, project beneficiaries, government etc?
- iii. What were the major risks to sustainability identified during implementation, and how were they mitigated?
- iv. What are the implications for Enter Energy -SE4DC project's approach to ensuring project sustainability to achieve maximum development effectiveness from its interventions?
- v. What and how Enter Energy -SE4DC project could have done differently to ensure postproject sustainability and development effectiveness of its interventions?

IOM is interested in all conclusions that can be reached by the PPS assessment exercise on the above questions, but the conclusions and recommendations should give particular focus, if possible, to assessing the extent to which the pilot energy delivery model is proved to be viable and effective in improving energy access in displacement settings. This should include, to the extent possible, the identification of viable workstreams/interventions that are sustainable in the long-term and other external factors that might or may have contributed to the sustainability of the interventions.

5. Sustainability Methodology

The methodology will involve a combination of desk review and in-depth interviews to gather and triangulate data from beneficiary and partner perceptions with project data (secondary quantitative data). Specifically, the following methodology is proposed, to be revised as needed during the inception phase:

- Review of project documents (project proposal, Results Matrix reports, work plans, monitoring data, , risk register, financial report.); relevant IOM strategies and guidance.
- Key in-depth informant interviews with project partners i.e., GAPI, ENGIE, Energy Ambassadors.
- Interviews and Focus group discussions with the Project beneficiaries.
- Surveys to gather any quantitative data to support the outcome of the assignment

The monitoring data to be provided to the Consulting Firm will include information on baselines and progress reports and reports from partners involved in project implementation on the extent to which the project met expectations and enhanced their work.

The Consulting Firm will execute the PPS assessment with the support and oversight of the IOM Mozambique Project Manager, to support and oversee the assessment process. The Project Manager will coordinate with IOM Mozambique staff to support the Consulting Firm to provide country specific information, relevant documents, and information on follow up actions that illustrate achievements of the project. IOM Mozambique will also support with administrative arrangements, including helping to organize meetings, as needed.

The Consulting Firm will be responsible for preparing for and carrying out data collection and analysis and producing the assessment deliverables outlined below. The Consulting Firm should provide periodic feedback as needed to the Project Manager on progress and any challenges faced. The Project Manager

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³ IOM Mozambique energy assessment report 2020



will be responsible for managing the process including feedback and comments to the inception report and draft assessment report and helping to address any issues or challenges flagged by the Consulting Firm.

Project Manager will support to the Consulting Firm including but not limited to making appointments for interviews or FGDs identified by Consulting Firm, coordinating review or feedback from relevant stakeholders internally in IOM or externally.

The Consulting Firm will create an Inception Report that will provide more details on the methodologies to be used, to include an assessment matrix, initial drafts of interview guides, and agenda for interviews and field visit (to be coordinated with IOM Mozambique). The assessment data should be disaggregated to the extent possible by gender.

Finally, the Consulting Firm must follow the IOM Data Protection Principles, UNEG norms and standards for assessments, and relevant ethical guidelines.

6. Assessment team

Under the overall supervision of the IOM project manager and under the guidance of the IOM Chief of Mission, the assessment will be carried out by an independent third-party provider.

7. PPS Assessment deliverables

The deliverables expected from the Consulting Firm include the following:

- An inception report will be prepared by the Consulting Firm and shared with IOM Mozambique.
 The report should include an Assessment matrix and a draft interview guide, along with any other
 needed data collection tools. The PPS Assessment Matrix will demonstrate the Consulting Firms'
 understanding of the ToR and outline data collection and analysis plans, to be completed and
 reviewed with the Project Manager prior to the field visit.
- Following the field visit, the Consulting Firm will prepare a short presentation of the initial key
 findings and tentative conclusions and recommendations. This will be used to debrief the IOM
 Managers and other relevant parties, to identify and address any misinterpretations or gaps.
- Building on the debrief and initial feedback received, the Consulting Firm will produce a **Draft PPS** Assessment Report that will be shared with the IOM Project Manager for review. The Project Manager will solicit and consolidate feedback and present it to the Consulting Firm. Feedback should focus on technical aspects, and not on the conclusions or findings, unless those are based on inaccurate or incomplete information, in which case corrected or supplemental information should be provided.
- Once feedback is provided by the Project Manager, the Consulting Firm will prepare the Final PPS
 Assessment Report. The report will follow the same presentation logic and include, at a minimum,
 executive summary, list of acronyms, introduction, PPS assessment context and purpose, PPS
 assessment framework and methodology, findings, conclusions, and recommendations. Annexes
 should include the TOR, inception report, list of documents reviewed, list of persons interviewed
 or consulted and data collection instruments. The minimum report content requirement is as
 follows:
 - Cover page, list of acronyms
 - Table of contents
 - Executive summary
 - Methodology
 - Findings
 - Conclusions
 - Recommendations in order of priority



- Annexes (itinerary, list of assessment participants, data collection tools, etc.)
- The Consulting Firm will prepare a final presentation/workshop of the PPS Assessment that will provide an overview of the key elements of the assessment with a strong focus on the findings, conclusions, and recommendations.

All deliverables are to be written in English and meet good language standards.

8. PPS Assessment Work plan

Based on the TOR, the Consulting Firm will carry out a review of documents provided by the Project Manager and draft the Inception Report for review by the Project Manager. The Project Manager will arrange an initial management meeting (Microsoft teams call) to ensure a common understanding of the assessment process, to confirm final logistics, and review and give inputs into data collection plans as outlined in the Inception Report.

An informal debrief should be included at the end of the field visit, with summary debrief presentation provided. The presentation on the initial findings following conclusion of the data collection and preliminary analysis will allow for any obvious oversights, misinterpretations, or information gaps to be identified and addressed before the Consulting Firm begins drafting the full report. A draft report will then be proposed and then finalized based on comments from the Project Manager along with brief.

The Assessment will take place between September-November 2023. A precise timeline will be established with the selected Consulting Firm, and will consist of the following stages (dates are tentative and can be adjusted):

1. Planning and Desk Research Phase:

In the desk research Phase, the relevant project documents should be reviewed: The Project proposal, budget, the relevant guidelines, the progress/semestrial and final reports with the annexes.

Deliverable: The Consulting Firm will prepare a detailed assessment matrix with an indicative list of people to be interviewed, and the methodological tools to be used.

2. Field Phase:

The Consulting Firm will carry out the assessment (10 working days field assessment). The data will be collected according to the following methods and the Assessment sheet will serve to compile the data:

- ✓ **Briefing meetings** with project management staff at the beginning and the end of the Field Phase.
- ✓ **In-depth interview** with the key project partners ENGIE & GAPI and SNV-BRILHO as primary targets for the interviews as secondary targets (face to face and/or via telephone/teams).
- ✓ Key informant interviews and Focus group discussion with project beneficiaries,

Deliverable: Following the field visit, the Consulting Firm will prepare a short **presentation** of the initial findings and tentative conclusions and recommendations, delivering it over a de-briefing meeting at the end of the field phase.

3. <u>Synthesis Phase</u>:

This phase is devoted to the development and submission of the PPS assessment report.

Deliverable: The Consulting Firm will submit a **Draft PPS Assessment Report.** Based on comments to the draft report, the Consulting Firm will submit the **Final PPS Assessment Report** along with the **two-page summary**.



The estimated workload and responsibilities' allocation read as follows:

Activity	Responsible	Timeline
Compile and share relevant documentation	IOM/Project Manager	5 days
Review documents and prepare a detailed inception report, including the Assessment Matrix and the data collection tools	Consulting Firm	10 days
Planning of field visit (meetings, focus groups, phone calls), logistical arrangements and agenda	Consulting Firm	5 days
Field visit, including travel time (meetings, focus groups, phone calls)	Consulting Firm	15 days
Draft presentation and de-brief Project Manager on the initial findings and tentative conclusions	Consulting Firm	1 day
Synthesis of the data and development of the Draft report	Consulting Firm	15 days
Review and comment on the Draft PPS Assessment Report	IOM/Project Manager	7days
Final PPS Assessment Report and two-page brief	Consulting Firm	7 days
Presentation/Workshop on PPS Assessment key findings	Consulting Firm	1 day
Sharing of the PPS Assessment with Shell	IOM/Project Manager	1 day

9. Consulting Firm Qualifications

- Valid proof of registration from a relevant authority: Accreditation and registration documents must be attached to the proposal.
- Similar experience of conducting post project assessments and evaluations and targeting displaced communities At least 3 (1 specific in Mozambique) relevant assignments
- Demonstrate the capacity to deploy staff in the target sites within a short period of time
- Demonstrate measures/guidelines/tools for quality assurance
- Required skills Thorough understanding of design, management and executing evaluations and assessments; at least 5 years' experience conducting or supporting assessments and evaluation process in an international organisation.
- Desired knowledge Understanding of energy access projects; Knowledge of energy market systems; Previous experience working in displacement settings in Southern Africa preferable; knowledge on behaviour change communication and community engagement
- Knowledge of Portuguese and Local Languages is an advantage.



SECTION 6: CONDITIONS OF CONTRACT AND CONTRACT FORMS

6.1 Contract Form with General Conditions of Contract

SERVICE AGREEMENT

between the

International Organization for Migration

and

[Name of the Service Provider]

on

[Type of Services]

This Service Agreement is entered into by the **International Organization for Migration**, a related organization of the United Nations, acting through its [insert office name, e.g., Mission in XXX], [Address of the Office], represented by [Name, Title of Director, CoM, HoO], hereinafter referred to as "**IOM**," and [**Name of the Service Provider**], [Address], represented by [Name, Title of the representative of the Service Provider], hereinafter referred to as the "**Service Provider**." IOM and the Service Provider are also referred to individually as a "**Party**" and collectively as the "**Parties**."

1. Introduction and Integral Documents

- 1.1 The Service Provider agrees to provide IOM with [insert brief description of services] in accordance with the terms and conditions of this Agreement and its Annexes, if any.
- 1.2 The following documents form an integral part of this Agreement: [add or delete as required]
 - (a) Annex A Bid/Quotation Form
 - (b) Annex B Price Schedule
 - (c) Annex C Delivery Schedule and Terms of Reference
 - (d) Annex D Accepted Notice of Award (NOA)
 - (e) Annex E IOM Terms and Conditions for European Union Funded Service Type Agreements

In the event of conflict between the provisions of any Annex and the terms of the main body of the Agreement, the latter shall prevail.

2. Services

2.1 The Service Provider agrees to provide to the IOM the following services (the "Services"):

[Outline services to be provided. Where relevant, include location and how frequently etc. services are to be provided. List all the deliverables and their date of submission, if applicable.



Description needs to be as detailed as possible to provide for a reliable yardstick to measure compliance. It may be necessary to attach a description of the Services as an Annex.]

- 2.2 The Service Provider shall commence the provision of Services from **[date]** and fully and satisfactorily complete them by **[date]**.
- 2.3 The Service Provider agrees to provide the Services required under this Agreement in strict accordance with the specifications of this Article and any attached Annexes.

[Optional for Piggybacking for other UN agencies (please delete if not applicable)]

2.4 If any United Nations ("UN") entity wishes to avail of services which are of the same type as the Services through their own contracting formats, the Service Provider shall extend such services to them at prices and on terms no less favourable than those provided in this Agreement for the Services. For this purpose, IOM shall be entitled to disclose information related to this Agreement to any other UN entity.

3. The Service Fee

- 3.1 In full consideration for the complete performance of the Services in accordance with the terms of the Agreement, the all-inclusive total price for the Services under this Agreement shall be [currency code] [amount in numbers] ([amount in words]) (the "Service Fee").
- 3.2 The Service Provider shall invoice IOM upon completion of all the Services. The invoice shall include: [services provided, hourly rate, number of hours billed, any travel and out of pocket expenses, (add/delete as necessary)]
- 3.3 The Service Fee shall become due [insert number of days in numbers] ([write figure in words]) days after IOM's receipt and approval of the invoice.
- 3.4 Payment shall be made in [Currency code] by [bank transfer] to the following bank account:

Bank Name:

Bank Branch:

Bank Account Name:

Bank Account Number:

Swift Code:

IBAN Number:

3.5 The Service Provider shall be responsible for the payment of all taxes, duties, levies and charges assessed on the Service Provider in connection with this Agreement.



3.6 IOM shall be entitled, without prejudice to any other rights or remedies it may have, to withhold payment of part or all of the Service Fee until the Service Provider has completed to the satisfaction of IOM the Services to which those payments relate.

4. Warranties

4.1 The Service Provider warrants that:

- (a) It is a company financially sound and duly licensed, with adequate human resources, equipment, competence, expertise and skills necessary to provide fully and satisfactorily, within the stipulated completion period, all the Services in accordance with this Agreement;
- (b) It shall comply with all applicable laws, ordinances, rules and regulations when performing its obligations under this Agreement;
- (c) In all circumstances it shall act in the best interests of IOM;
- (d) No official of IOM or any third party has received from, will be offered by, or will receive from the Service Provider any direct or indirect benefit arising from the Agreement or award thereof;
- (e) It has not misrepresented or concealed any material facts in the procurement of this Agreement;
- (f) The Service Provider, its staff or shareholders have not previously been declared by IOM ineligible to be awarded agreements by IOM;
- (g) It has or shall take out relevant insurance coverage for the period the Services are provided under this Agreement;
- (h) The Price specified in this Agreement shall constitute the sole remuneration in connection with this Agreement. The Service Provider shall not accept for its own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Agreement or the discharge of its obligations thereunder. The Service Provider shall ensure that any subcontractors, as well as the personnel and agents of either of them, similarly, shall not receive any such additional remuneration;
- (i) It shall respect the legal status, privileges and immunities of IOM as an intergovernmental organization, such as inviolability of documents and archive wherever it is located, exemption from taxation, immunity from legal process or national jurisdiction. In the event that the Service Provider becomes aware of any situation where IOM's legal status, privileges or immunities are not fully respected, it shall immediately inform IOM;
- (j) It is not included in the most recent Consolidated United Nations Security Council Sanctions List nor is it the subject of any sanctions or other temporary suspension. The Service Provider will disclose to IOM if it becomes subject to any sanction or temporary suspension during the term of this Agreement;
- (k) It must not employ, provide resources to, support, contract or otherwise deal with any person, entity or other group associated with terrorism as per the most recent Consolidated United Nations Security Council Sanctions List and all other applicable terrorism legislation. If, during the term of this Agreement, the Service Provider determines there are credible allegations that funds transferred to it in accordance with this Agreement have been used to provide support or assistance to individuals or entities associated with terrorism, it will inform IOM immediately who in consultation with the donors as appropriate, shall determine an appropriate response. The Service Provider shall ensure that this requirement is included in all subcontracts.



- 4.2 The Service Provider warrants that it shall abide by the highest ethical standards in the performance of this Agreement, which includes not engaging in any fraudulent, corrupt, discriminatory or exploitative practice or practice inconsistent with the rights set forth in the Convention on the Rights of the Child. The Service Provider shall immediately inform IOM of any suspicion that the following practice may have occurred or exist:
 - a corrupt practice, defined as the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the action of IOM in the procurement process or in contract execution;
 - (b) a fraudulent practice, defined as any act or omission, including a misrepresentation or concealment, that knowingly or recklessly misleads, or attempts to mislead, IOM in the procurement process or the execution of a contract, to obtain a financial gain or other benefit or to avoid an obligation or in such a way as to cause a detriment to IOM;
 - a collusive practice, defined as an undisclosed arrangement between two or more bidders
 designed to artificially alter the results of the tender process to obtain a financial gain or
 other benefit;
 - a coercive practice, defined as impairing or harming, or threatening to impair or harm, directly or indirectly, any participant in the tender process to influence improperly its activities, or affect the execution of a contract;
 - (e) an obstructive practice, defined as (i) deliberately destroying, falsifying, altering or concealing of evidence material to IOM investigations, or making false statements to IOM investigators in order to materially impede a duly authorized investigation into allegations of fraudulent, corrupt, collusive, coercive or unethical practices; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or (ii) acts intended to materially impede the exercise of IOM's contractual rights of access to information;
 - (f) any other unethical practice contrary to the principles of efficiency and economy, equal opportunity and open competition, transparency in the process and adequate documentation, highest ethical standards in all procurement activities.
- 4.3 The Service Provider further warrants that it shall:
 - (a) Take all appropriate measures to prohibit and prevent actual, attempted and threatened sexual exploitation and abuse ("SEA") by its employees or any other persons engaged and controlled by it to perform activities under this Agreement ("other personnel"). For the purpose of this Agreement, SEA shall include:
 - 1. Exchanging any money, goods, services, preferential treatment, job opportunities or other advantages for sexual favours or activities, including humiliating or degrading treatment of a sexual nature; abusing a position of vulnerability, differential power or trust for sexual purposes, and physical intrusion of a sexual nature whether by force or under unequal or coercive conditions;
 - 2. Engaging in sexual activity with a person under the age of 18 ("child"), except if the child is legally married to the concerned employee or other personnel and <u>is over the age of majority or consent both in the child's country of citizenship and in the country of citizenship of the concerned employee or other personnel;</u>
 - (b) Strongly discourage its employees or other personnel having sexual relationships with IOM beneficiaries;
 - (c) Report timely to IOM any allegations or suspicions of SEA, and investigate and take appropriate corrective measures, including imposing disciplinary measures on the person who has committed SEA;
 - (d) Ensure that the SEA provisions are included in all subcontracts;
 - (e) Adhere to above commitments at all times.



The Service Provider expressly acknowledges and agrees that breach by the Service Provider, or by any of the Service Provider's employees, contractors, subcontractors or agents, of any provision contained in Articles 4.1, 4.2 or 4.3 of this Agreement constitutes a material breach of this Agreement and shall entitle IOM to terminate this Agreement immediately on written notice without liability. In the event that IOM determines, whether through an investigation or otherwise, that such a breach has occurred then, in addition to its right to terminate the Agreement, IOM shall be entitled to recover from the Service Provider all losses suffered by IOM in connection with such breach.

5. Assignment and Subcontracting

- 5.1 The Service Provider shall not assign or subcontract the activities under this Agreement in whole or in part, unless agreed in writing in advance by IOM. Any subcontract entered into by the Service Provider without approval in writing by IOM may be cause for termination of the Agreement.
- 5.2 Notwithstanding such written approval from IOM, the Service Provider shall not be relieved of any liability or obligation under this Agreement nor shall it create any contractual relation between any subcontractor and IOM. The Service Provider shall include in an agreement with a subcontractor all provisions in this Agreement that are applicable to a subcontractor, including relevant Warranties and Special Provisions. The Service Provider remains liable as a primary obligor under this Agreement, and it shall be directly responsible to IOM for any faulty performance under any subcontract. The subcontractor shall have no cause of action against IOM for any breach of the subcontract.

6. Delays, Defaults and Force Majeure

- Time is of the essence in the performance of this Agreement. If the Service Provider fails to provide the Services within the times agreed to in the Agreement, IOM shall, without prejudice to other remedies under this Agreement, be entitled to deduct liquidated damages for delay. The amount of such liquidated damages shall be 0.1% of the value of the total Service Fee per day or part thereof up to a maximum of 10% of the Service Fee. IOM shall have the right to deduct such amount from the Service Provider's outstanding invoices, if any. Such liquidated damages shall only be applied when delay is caused solely by the default of the Service Provider. Acceptance of Services delivered late shall not be deemed a waiver of IOM's rights to hold the Service Provider liable for any loss and/or damage resulting therefrom, nor shall it act as a modification of the Service provider's obligation to perform further Services in accordance with the Agreement.
- In case of failure by the Service Provider materially to perform under the terms and conditions of this Agreement, IOM may, after giving the Service Provider 30 days' written notice to perform and without prejudice to any other rights or remedies, terminate the Agreement with immediate effect without liability.
- 6.3 Neither Party will be liable for any delay in performing or failure to perform any of its obligations under this Agreement if such delay or failure is caused by force majeure, which means any unforeseeable and irresistible act of nature, any act of war (whether declared or not), invasion, revolution, insurrection, terrorism, blockade or embargo, strikes, Governmental or state



restrictions, natural disaster, epidemic, public health crisis, and any other circumstances which are not caused by nor within the control of the affected Party.

- As soon as possible after the occurrence of a force majeure event which impacts the ability of the affected Party to comply with its obligations under this Agreement, the affected Party will give notice and full details in writing to the other Party of the existence of the force majeure event and the likelihood of delay. On receipt of such notice, the unaffected Party shall take such action as it reasonably considers appropriate or necessary in the circumstances, including granting to the affected Party a reasonable extension of time in which to perform its obligations. During the period of force majeure, the affected Party shall take all reasonable steps to minimize damages and resume performance.
- 6.5 IOM shall be entitled without liability to suspend or terminate the Agreement if the Service Provider is unable to perform its obligations under the Agreement by reason of force majeure. In the event of such suspension or termination, the provisions of Article 17 (Termination) shall apply.

7. Independent Contractor

The Service Provider, its employees and other personnel as well as its subcontractors and their personnel, if any, shall perform all Services under this Agreement as an independent contractor and not as an employee or agent of IOM.

8. Audit

The Service Provider agrees to maintain financial records, supporting documents, statistical records and all other records relevant to the Services in accordance with generally accepted accounting principles to sufficiently substantiate all direct and indirect costs of whatever nature involving transactions related to the provision of Services under this Agreement. The Service Provider shall make all such records available to IOM or IOM's designated representative at all reasonable times until the expiration of 7 (seven) years from the date of final payment, for inspection, audit, or reproduction. On request, employees of the Service Provider shall be available for interview.

9. Confidentiality

- 9.1 All information which comes into the Service Provider's possession or knowledge in connection with this Agreement is to be treated as strictly confidential. The Service Provider shall not communicate such information to any third party without the prior written approval of IOM. The Service Provider shall comply with IOM Data Protection Principles in the event that it collects, receives, uses, transfers, stores or otherwise processes any personal data in the performance of this Agreement. These obligations shall survive the expiration or termination of this Agreement.
- 9.2 Notwithstanding the previous paragraph, IOM may disclose information related to this Agreement, such as the name of the Service Provider and the value of the Agreement, the title of the contract/project, nature and purpose of the contract/project, name and locality/address of the Service Provider and the amount of the contract/project to the extent as required by IOM's donors or in relation to IOM's commitment to any initiative for transparency and accountability of funding received by IOM in accordance with the policies, instructions and regulations of IOM.



10. Intellectual Property

All intellectual property and other proprietary rights including, but not limited to, patents, copyrights, trademarks, and ownership of data resulting from the performance of the Services shall be vested in IOM, including, without any limitation, the rights to use, reproduce, adapt, publish and distribute any item or part thereof.

11. Notices

Any notice given pursuant to this Agreement will be sufficiently given if it is in writing and received by the other Party at the following address:

International Organization for Migration (IOM)

Attn: [Name and title/position of IOM contact person]

[IOM's address]

Email: [IOM's email address]

[Full name of the Service Provider]

Attn: [Name and title/position of the Service Provider's contact person]

[Service Provider's address]

Email: [Service Provider's email address]

12. Dispute Resolution

- 12.1. Any dispute, controversy or claim arising out of or in relation to this Agreement, or the breach, termination or invalidity thereof, shall be settled amicably by negotiation between the Parties.
- 12.2 In the event that the dispute, controversy or claim has not been resolved by negotiation within 3 (three) months of receipt of the notice from one party of the existence of such dispute, controversy or claim, either Party may request that the dispute, controversy or claim is resolved by conciliation by one conciliator in accordance with the UNCITRAL Conciliation Rules of 1980. Article 16 of the UNCITRAL Conciliation Rules does not apply.
- 12.3 In the event that such conciliation is unsuccessful, either Party may submit the dispute, controversy or claim to arbitration no later than 3 (three) months following the date of termination of conciliation proceedings as per Article 15 of the UNCITRAL Conciliation Rules. The arbitration will be carried out in accordance with the 2010 UNCITRAL arbitration rules as adopted in 2013. The number of arbitrators shall be one and the language of arbitral proceedings shall be English, unless otherwise agreed by the Parties in writing. The arbitral tribunal shall have no authority to award punitive damages. The arbitral award will be final and binding.



12.4 The present Agreement as well as the arbitration agreement above shall be governed by the terms of the present Agreement and supplemented by internationally accepted general principles of law for the issues not covered by the Agreement, to the exclusion of any single national system of law that would defer the Agreement to the laws of any given jurisdiction. Internationally accepted general principles of law shall be deemed to include the UNIDROIT Principles of International Commercial Contracts. Dispute resolution shall be pursued confidentially by both Parties. This Article survives the expiration or termination of the present Agreement.

13. Use of IOM Name, Abbreviation and Emblem

The Service Provider shall not be entitled to use the name, abbreviation or emblem of IOM without IOM's prior written authorisation. The Service Provider acknowledges that use of the IOM name, abbreviation and emblem is strictly reserved for the official purposes of IOM and protected from unauthorized use by Article 6ter of the Paris Convention for the Protection of Industrial Property, revised in Stockholm in 1967 (828 UNTS 305 (1972)).

14. Status of IOM

Nothing in or relating to the Agreement shall be deemed a waiver, express or implied, of any of the privileges and immunities of the International Organization for Migration as an intergovernmental organization.

15. Indemnity

The Service Provider shall at all times defend, indemnify, and hold harmless IOM, its officers, employees, and agents from and against all losses, costs, damages and expenses (including legal fees and costs), claims, suits, proceedings, demands and liabilities of any kind or nature to the extent arising out of or resulting from acts or omissions of the Service Provider or its employees, officers, agents or subcontractors, in the performance of this Agreement. IOM shall promptly notify the Service Provider of any written claim, loss, or demand for which the Service Provider is responsible under this clause. This indemnity shall survive the expiration or termination of this Agreement.

16. Waiver

Failure by either Party to insist in any one or more instances on a strict performance of any of the provisions of this Agreement shall not constitute a waiver or relinquishment of the right to enforce the provisions of this Agreement in future instances, but this right shall continue and remain in full force and effect.

17. Termination

17.1 IOM may at any time suspend or terminate this Agreement, in whole or in part, with immediate effect, by providing written notice to the Service Provider, in any case where the mandate of IOM applicable to the performance of the Agreement or the funding of IOM applicable to the



Agreement is reduced or terminated. In addition, IOM may suspend or terminate the Agreement upon thirty (30) days' written notice without having to provide any justification.

- 17.2 In the event of termination of this Agreement, IOM will only pay for the Services completed in accordance with this Agreement, unless otherwise agreed in writing by the Parties. The Service Provider shall return to IOM any amounts paid in advance within 7 (seven) days from the notice of termination.
- 17.3 In the event of any termination of the Agreement, upon receipt of notice of termination, the Service Provider shall take immediate steps to bring the performance of any obligations under the Agreement to a close in a prompt and orderly manner, and in doing so, reduce expenses to a minimum, place no further subcontracts or orders for materials, services, or facilities, and terminate all subcontracts or orders to the extent they relate to the portion of the Agreement. Upon termination, the Service Provider shall waive any claims for damages including loss of anticipated profits on account thereof.
- 17.4 In the event of suspension of this Agreement, IOM will specify the scope of activities and/or deliverables that shall be suspended in writing. All other rights and obligations of this Agreement shall remain applicable during the period of suspension. IOM will notify the Service Provider in writing when the suspension is lifted and may modify the completion date. The Service Provider shall not be entitled to claim or receive any Service Fee or costs incurred during the period of suspension of this Agreement.

18. Severability

If any part of this Agreement is found to be invalid or unenforceable, that part will be severed from this Agreement and the remainder of the Agreement shall remain in full force.

19. Entire Agreement

This Agreement embodies the entire agreement between the Parties and supersedes all prior agreements and understandings, if any, relating to the subject matter of this Agreement.

20. Final Clauses

- 20.1 This Agreement will enter into force upon signature by both Parties. It will remain in force until completion of all obligations of the Parties under this Agreement unless terminated earlier in accordance with Article 17.
- 20.2 Amendments may be made by mutual agreement in writing between the Parties-

21. Special Provisions (Optional)



Due to the requirements of the donor financing the project, the Service Provider shall agree and accept the following provisions:

[Insert all donor requirements which must be flown down to IOM's Service Providers and subcontractors. In case of any doubt, please contact LEGContracts@iom.int]

Signed in duplicate in English, on the dates and at the places indicated below.						
For and on behalf of The International Migration	Organization	for	For and on behalf of [Name of Service Provider]			
Signature			Signature			
Name: Name:						
Position:			Position:			
Date:			Date:			
Place:			Place:			



SECTION 7: PROPOSAL FORMS

Form A: Proposal Confirmation

Form B: Checklist

Form C: Technical Proposal Submission

Form D: Proposer Information

Form E: Joint Venture/Consortium/Association Information

Form F: Eligibility and Qualification

Form G: Format for Technical Proposal

Form H: Format for CV of proposed key personnel

Form I: Statement of Exclusivity and Availability

Form J: Financial Proposal Submission

Form K: Format for Financial Proposal



FORM A: PROPOSAL CONFIRMATION

Please acknowledge receipt of this RFP by completing this form and returning it by email to the address, and by the date specified, in the Letter of Invitation.

To: Insert name of contact person Email: Insert contact person's email - do not enter

secure proposal email address

From: Insert name of proposer

Subject RFP reference Click or tap here to enter text.

Check the appropriate box	Description
	YES, we intend to submit a proposal.
	NO . We are unable to submit a competitive proposal for the requested services at the moment

If you selected NO above, please state the reason(s) below:

Check applicable	Description
	The requested services are not within our range of supply
	We are unable to submit a competitive proposal for the requested services at the moment
	The requested services are not available at the moment
	We cannot meet the requested terms of reference
	The information provided for proposal purposes is insufficient
	Your RFP is too complicated
	Insufficient time is allowed to prepare a proposal
	We cannot meet the delivery requirements
	We cannot adhere to your terms and conditions e.g. payment terms, request for
	performance security, etc Please provide details below.
	Sustainability criteria/requirements are too stringent (if applicable)
	We do not export
	We do not sell to the UN
	Your requirement is too small
	Our capacity is currently full
	We are closed during the holiday season
	We had to give priority to other clients' requests
	The person handling proposals is away from the office
	Other (please provide reasons below):
Further information: Click or tap here to enter text.	
	We would like to receive future RFPs for this type of services
	We don't want to receive RFPs for this type of services

Questions to the Supplier concerning the reasons for no proposal should be addressed to Click or tap here to enter text. phone Click or tap here to enter number., email Click or tap here to enter text..



FORM B: CHECKLIST

This form serves as a checklist for preparation of your Proposal. Please complete the returnable Proposal Forms in accordance with the instructions and return them as part of your Proposal submission: No alteration to the format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the instructions in Section 2: Instructions to Proposers and Section 3: Data Sheet.

Technical Proposal:

Have you duly completed all the Returnable Proposal Forms?	
Form C: Technical Proposal Submission	
Form D: Proposer information	
Form E: Joint Venture/Consortium/Association Information	
Form F: Eligibility and Qualification	
Form G: Technical Proposal	
Form H: CVs of proposed key personnel	
Form I: Statements of exclusivity and availability for key personnel	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	
Have you provided the required documents in support of Form D: Proposer Information?	
Financial Proposal:	
Form J: Financial Proposal Submission	
Form K: Financial Proposal	



FORM C: TECHNICAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.		Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

We, the undersigned, offer to supply the services required for Click or tap here to enter text. in accordance with your Request for Proposals No. Click or tap here to enter text. We hereby submit our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.



BIDDER'S DECLARATION OF CONFORMITY⁴

Yes	No	
		On behalf of the Supplier, I hereby represent and warrant that neither the Supplier, nor any person having powers of representation, decision-making or control over it or any member of its administrative, management or supervisory body, has been the subject of a final judgement or final administrative decision for one of the following reasons: bankruptcy, insolvency or winding-up procedures; breach of obligations relating to the payment of taxes or social security contributions; grave professional misconduct, including misrepresentation, fraud; corruption; conduct related to a criminal organisation; money laundering or terrorist financing; terrorist offences or offences linked to terrorist activities; child labour and other trafficking in human beings, any discriminatory or exploitative practice, or any practice that is inconsistent with the rights set forth in the Convention on the Rights of the Child or other prohibited practices; irregularity; creating or being a shell company.
		On behalf of the Supplier, I further represent and warrant that the Supplier is financially sound and duly licensed.
		On behalf of the Supplier, I further represent and warrant that the Supplier has adequate human resources, equipment, competence, expertise and skills necessary to complete the contract fully and satisfactorily, within the stipulated completion period and in accordance with the relevant terms and conditions.
		On behalf of the Supplier, I further represent and warrant that the Supplier complies with all applicable laws, ordinances, rules and regulations.
		On behalf of the Supplier, I further represent and warrant that the Supplier will in all circumstances act in the best interests of IOM.
		On behalf of the Supplier, I further represent and warrant that no official of IOM or any third party has received from, will be offered by, or will receive from the Supplier any direct or indirect benefit arising from the contract.
		On behalf of the Supplier, I further represent and warrant that the Supplier has not misrepresented or concealed any material facts during the contracting process.
		On behalf of the Supplier, I further represent and warrant that the Supplier will respect the legal status, privileges and immunities of IOM as an intergovernmental organization.
		On behalf of the Supplier, I further represent and warrant that neither the Supplier nor any persons having powers of representation, decision-making or control over the Supplier or any member of its administrative, management or supervisory body are included in the most recent Consolidated United Nations Security Council Sanctions List (the "UN Sanctions List") or are the subject of any sanctions or other temporary suspension. The Supplier will immediately disclose to IOM if it or they become subject to any sanction or temporary suspension.
		On behalf of the Supplier, I further represent and warrant that the Supplier does not employ, provide resources to, support, contract or otherwise deal with any person, entity or other group associated with terrorism as per the UN Sanctions List and any other applicable anti-terrorism legislation.
		On behalf of the Supplier, I further represent and warrant that, the Supplier will apply the highest ethical standards, the principles of efficiency and economy, equal opportunity, open competition and transparency, and will avoid any conflict of interest.
		On behalf of the Supplier, I further represent and warrant that the Supplier undertakes to comply with the Code of Conduct, available at https://www.ungm.org/Public/CodeOfConduct .

⁴ This form is mandatory to fill in and sign by every vendor who submits quotation



Yes	No	
		It is the responsibility of the Supplier to inform IOM immediately of any change to the information provided in this Declaration.
		On behalf of the Supplier I certify that I am duly authorized to sign this Declaration and on behalf of the Supplier I agree to abide by the terms of this Declaration for the duration of any contract entered into between the Supplier and IOM.
		IOM reserves the right to terminate any contract between IOM and the Supplier, with immediate effect and without liability, in the event of any misrepresentation made by the Supplier in this Declaration.
	Signa	ture:

Signature:	
Name:	Click or tap here to enter text.
Title:	Click or tap here to enter text.
Date:	Click or tap to enter a date.



FORM D: PROPOSER INFORMATION

Please see attached Vendor Information Sheet.



FORM E: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION

Name of Proposer: Click or tap here to enter text.					Date:	Click or tap t	o enter a date.	
RFP re	eference:	Click or tap here to	enter text.					
To be co	ompleted and ret	urned with your Pro	posal if the Pro	posal is	submitted as	a Joint \	/enture/Conso	rtium/Association
No Name of Partner and contact infor telephone numbers, fax numbers, e-ma				ddress,			on of responsi be performed	bilities (in %) and
Click or tap here to enter text.					Click or ta	p here to	enter text.	
2	Click or tap here	e to enter text.			Click or ta	p here to	enter text.	
3	Click or tap here	e to enter text.			Click or ta	p here to	enter text.	
					1			
(with		ter defection of the JV, Consortium of the event a Contraction		_	Click or tap	here to	enter text.	
structu	re of and the con	py of the below ref firmation of joint an m a joint venture	d severable lia	bility of		rs of the	said joint vent	
	•	if the contract is awa ick or tap here to en	•	fulfilm				-
Name ———		of 	partner:	Name ———		0	f 	partner: —
Signat	ure:			Signat	ure:			
Date:				Date:				
Name		of	partner:	Name		0	f	partner:
Signat	ure:			Signat	ure:			
Date:				Date:				



FORM F: ELIGIBILITY AND QUALIFICATION

Name of Proposer: Click or tap here to enter text.					Click or tap to e	enter a date.
RFP referen	ce:	Click or ta	p here to enter text.			
If JV/Consort	ium/Associ	iation, to be	e completed by each partner.			
History of No	on- Perform	ning Contrac	cts			
□No non-p	erforming o	contracts du	uring the last 3 years			
☐ Contract((s) not perf	ormed in th	e last 3 years			
Year	Year Non- performed Contract Identification portion of contract				Total Contract (current value in	
	Name of Client: Address of Client: Reason(s) for non-performance:					
Litigation His	t ory (includ	ding pendin	g litigation)			
☐ No litigat	ion history	for the last	3 years			
☐ Litigation	History as	indicated b	elow			
Year of dispute	Amount i	rency)	Contract Identification		Total Contract (state currency)	: Amount
			Name of Client: Address of Client: Matter in dispute:			

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.

Status of dispute:

List only those assignments for which the Proposer was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Proposer's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Proposer, or that of the Proposer's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Proposer should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested.

Party who initiated the dispute:

Party awarded if resolved:

Project name	&	Client &	Contract	Period of	
Country	of	Reference	Value	activity and	role (Contractor, sub-contractor or
Assignment		Contact Details		status	consortium member)



Proposers may also attach their own Project Data Sheets with more details for assignments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

Financial Standing

Annual Turnover for the last 3 years	Year	Currency	Amount
	Year	Currency	Amount
	Year	Currency	Amount
Latest Credit Rating (if any), indicate the source and date.			

Financial information	Historic	information	for	the	last	3	years
(state currency)							
	Year 1		Year 2		Year 3		
	Information f	rom Balance S	Sheet				
Total Assets (TA)							
Total Liabilities (TL)							
Current Assets (CA)							
Current Liabilities (CL)							
	Information f	rom Income S	tatement				
Total / Gross Revenue (TR)							
Profits Before Taxes (PBT)							
Net Profit							
Current Ratio (current assets/current liabilities)							

□ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Proposer or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.



FORM G: FORMAT FOR TECHNICAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.		Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

The proposer's proposal must be organised to follow the format of this Technical Proposal Form. Where the proposer is presented with a requirement or asked to use a specific approach, the proposer must not only state its acceptance, but also describe, where appropriate, how it intends to comply. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

Section 1: Proposer's qualification, capacity and expertise

- 1.1 Brief description of the organisation, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialised knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

Section 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the proposer's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Proposer will achieve or exceed the requirements of the Terms of Reference, keeping in mind the appropriateness to local conditions and project environment. Detail how the different service elements shall be organised, controlled and delivered.
- 2.2 Provide comments and suggestions on the Terms of Reference: have the important aspects of the task been addressed in sufficient detail? Are the different components of the project adequately weighted relative to one another? Include additional services that will be rendered beyond the requirements of the ToR, if any.
- 2.2 The methodology shall also include details of the Proposer's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2-5 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- 2.5 Implementation plan including a Gantt chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.



2.7 Any other comments or information regarding the project approach and methodology that will be adopted.

Section 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include details of key personnel including their name and nationality, the Position they will assume and their role as per the ToR. Include an organisation chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 For each of the key personnel provide: the CV using the format in Form H and the statement of exclusivity and availability using the format in Form I.



FORM H: FORMAT FOR CV OF PROPOSED KEY PERSONNEL

Name of Proposer:	Click or tap here to enter text.		Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

Position (as per ToR)		
Personnel Information	Name:	
	Nationality:	Date of birth:
	Language Proficiency:	
Present Employment	Name of employer:	Contact: (manager or HR)
	Address of employer:	
	Telephone:	Email:
	Job title:	Years with present employer:
Education / Qualifications	Summarise college/university and other special giving names of schools, dates attended, and deg	
Professional Certifications	Provide details of professional certifications relename of institution and date of certification.	vant to the scope of services including
References:	Provide names, addresses, phone and email conto	act information for two (2) references.

Summarise professional experience over the last 20 years in reverse chronological order. Indicate particular technical and managerial experience relevant to the project.

From	То	Company / Project / Position / Relevant technical and management experience



FORM I: STATEMENT OF EXCLUSIVITY AND AVAILABLITY

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

I, the undersigned, hereby declare that I agree to participate exclusively with the Proposer Click or tap here to enter text.in the above referenced RFP. I further declare that I am able and willing to work for the period(s) foreseen for the position for which my CV has been included in the event that this proposal is successful, namely:

From	То
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.

I confirm that I am not engaged in other projects in a position for which my services are required during the periods where my services are required under this RFP.

By making this declaration, I understand that I am not allowed to present myself as a candidate to any other proposer submitting a proposal for this RFP. I am fully aware that if I do so, I will be excluded from this RFP, the proposals may be rejected, and I may also be subject to exclusion from other Click or tap here to enter text. solicitation procedures and contracts.

Furthermore, should this proposal be successful, I am fully aware that if I am not available at the expected start date of my services for reasons other than ill-health or *force majeure*, I may be subject to exclusion from other Click or tap here to enter text. solicitation procedures and contracts and that the notification of award of contract to the Proposer may be rendered null and void.

Name:		
Title:		
Date:		
Signature:		



FORM J: FINANCIAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

We, the undersigned, offer to provide the services for Click or tap here to enter text. in accordance with your Request for Proposal No. Click or tap here to enter text. and our Proposal. We are hereby submitting our Proposal, which includes the Technical Proposal and this Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of Click or tap here to enter text..

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Data Sheet.

We understand that you are not bound to accept any Proposal that you receive.

Name	:
Title	
Title	·
Date	:
Signature	:
_	[Stamp with official stamp of the Proposer]



FORM K: FORMAT FOR FINANCIAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

The proposer is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Proposers. The inclusion of any financial information in the Technical Proposal shall lead to disqualification of the Proposer. The Financial Proposal should align with the requirements of the Terms of Reference and the proposer's Technical Proposal.

Currency of the proposal: Click or tap here to enter text.

Table 1: Summary of Overall Prices

	Amount
Professional Fees (from Table 2)	
Other Costs (from Table 3)	
Total Amount of Financial Proposal	

Table 2: Breakdown of Professional Fees

Name Position		Fee Rate	No. of day months / ho		Total Amount
		Α	В		C=A+B
In-Country					
Home Based					
Subtotal Professional Fees:					

Table 3: Breakdown of Other Costs

Description	Unit of Measure	Quantity	Unit Price	Total Amount
International flights	Return trip			
Subsistence allowance	Day			
Local transportation costs	Lump sum			
Out-of-pocket expenses				



Other costs (specify)						
Subtotal Other Costs:						

Table 4: Breakdown of Price per Deliverable / Activity

Deliverable / Activity description	Time (person days)	Professional Fees	Other Costs	Total
Deliverable 1				
Deliverable 2				
Deliverable 3				
Etc.				