




IOM's Intercessional dialogue (IDM) "Societies and Identities: The Multifaceted Impact of Migration" Geneva, 19th and 20th July 2010


Migrant Resource Centres (MRC)



Elizabeth Warn
Labour and Facilitated Migration Division, IOM
Headquarters



Introduction

1. Defining Migrant Resource Centres
 2. MRC: Serving Key Policy objectives
 3. Good Practice: Services Empowering Migrants for *Development*
 4. Good Practice: Services Empowering Migrants for *Protection*
 5. Good Practices in Set-Up
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1. Defining Migrant Resource Centres

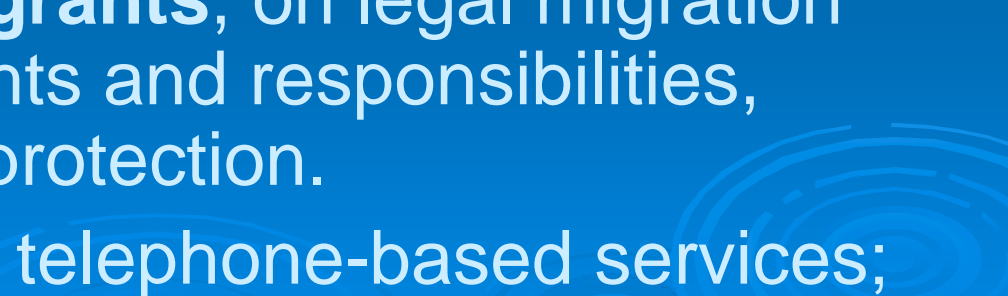
“physical structures which provide services directly to migrants to facilitate and promote their recourse to legal, voluntary, orderly and protected migration”

IOM (f2009) *Migrant Resource Centres: An Initial Assessment* (also presented at the Athens GFMD, 2009)



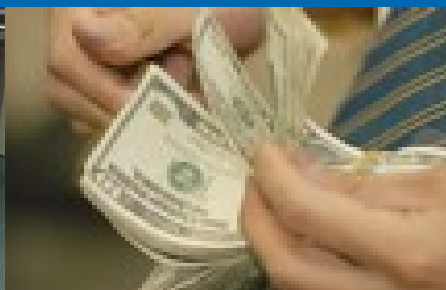


1. Defining Migrant Resource Centres

- Little research into the functioning of MRCs or evaluation of their performance,
 - No commonly-agreed definition of a Migrant Resource Centre/ Migrant Service Centre.
 - **MRC physical structures** which provide independent and impartial **services to male and female migrants**, on legal migration procedures, rights and responsibilities, information on protection.
 - Include web- or telephone-based services;
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2. MRC: Serving Key Policy objectives

- Prevention of irregular migration;
- Facilitation of legal migration;
- Protection of regular and irregular; migrants;
- Promotion of sustainable, voluntary return;
- Integration of migrants into the destination country;
- Promoting links between migration and development.



3. Good Practice: Services *Empowering* Migrants for Development


- Remittances and investment
- Employment related Assistance
- Building Diaspora Capacities and Creating Links





3. Services Empowering Migrants for Development

a) Remittances and investment

- i) Information gathering, provision and dissemination on Transfer costs
 - ii) Partnerships for remittance facilitation
 - iii) Information on investment opportunities
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3. Services Empowering Migrants for Development

B Employment related assistance

- i) Job Matching
- ii) Training
- iii) Recognition of qualifications



3. Services Empowering Migrants for Development

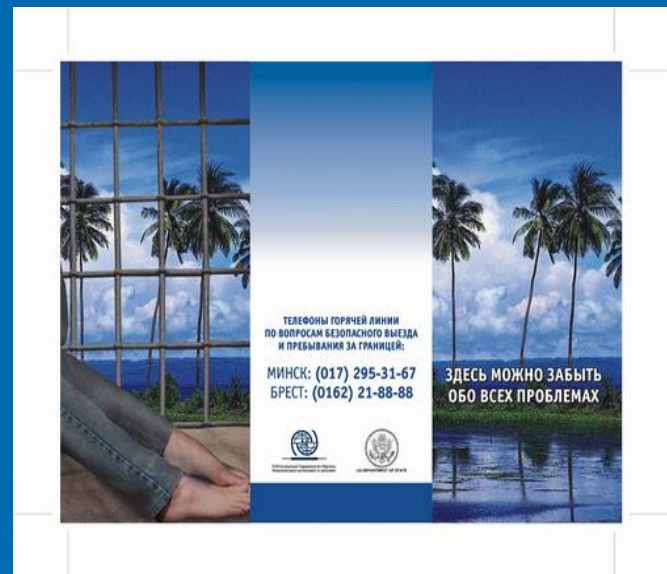
C Building Diaspora Capacities and Creating Links

- i) Promoting Involvement in Migration for Development Projects
- ii) Indirectly Building Diaspora Capacities



4. Good Practice: Services Empowering Migrants for Protection

- a. Information-gathering on migration issues
- b. Outreach and information dissemination
- c. Provision of individualized counselling and support services

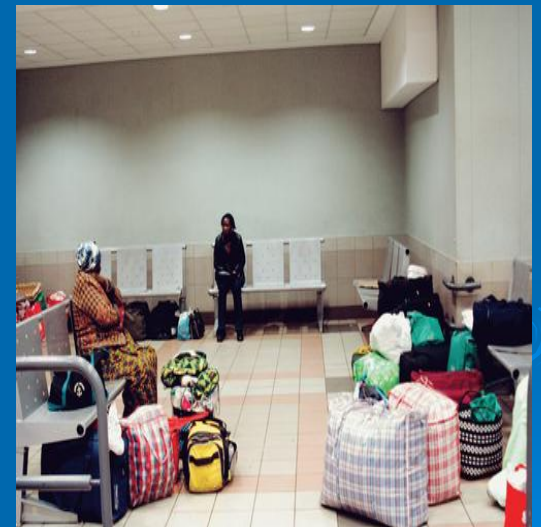


4. Services Empowering Migrants for Protection

A. Information-gathering on migration issues

B) Outreach and information dissemination

- i) Use of media
- ii) Physical outreach and local contact
- iii) Location
- iv) Service accessibility through telephone hotlines, websites and extended working hours



4. Services Empowering Migrants for Protection

- c. Provision of individualized counselling and support services
 - i) Individualized counseling
 - ii) Direct provision of relevant services





Thank you!

Elizabeth Warn
Labour and Facilitated Migration Division
Migration Management Services

ewarn@iom.int
+41 22 717 9398

