



Family Assistance Programme
Familienunterstützungsprogramm

Funded by



Federal Foreign Office



IOM FAMILY ASSISTANCE PROGRAMME

The IOM Family Assistance Programme (FAP) is funded by the German Federal Foreign Office to facilitate the reunification of vulnerable migrant families fleeing from regions struck by violence and conflict, with a person with protection status in Germany. The programme started in 2016 with the operation of five service centres in Turkey, Lebanon and Iraq, where Syrian and Iraqi nationals could apply for family reunification visas. After successfully enhancing and managing this regular migration pathway to Germany over the past two years, the programme has now been expanded to support beneficiaries from various nationalities through a network of service centres across ten countries.

The Family Assistance Programme is a complementary pathway for migrants in vulnerable situations.



PROTECT

Dissuading families in vulnerable situations from seeking unsafe, irregular and life-threatening journeys to reach Germany.

Protecting beneficiaries from misinformation and exploitation by unscrupulous visa brokers and smugglers.



PREPARE

Empowering families with information and visa-related services in their native language including Arabic, Kurdish, Tigrinya, Amharic, Somali, Dari and Pashto.

SDG - GOAL 10.7

“Facilitate orderly, safe, regular and responsible migration and mobility of people, including through the implementation of planned and well-managed migration policies.”



REUNITE

Upholding the basic right of family unity and processing visa requests within reasonable time-frames, thereby reuniting families sooner.

112,500

Beneficiaries received by service centres

70,000+

E-mails exchanged with beneficiaries.

105,000

Beneficiaries assisted remotely

43,000+

Followers on Facebook updated with programme information and answers to their questions

BENEFICIARY PROFILE

Family Size



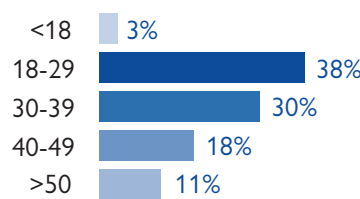
In addition to the recognized refugee in Germany

Gender

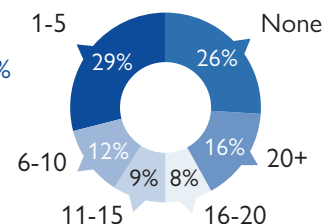


Principal Applicant

Age



Years of Work Experience



HOW FAP ASSISTS VULNERABLE MIGRANTS

FAP provides both in-person and remote assistance to a high volume of vulnerable families in a safe, empowering and migrant-friendly environment by informing them about the visa requirements, checking their applications for completeness and fast tracking complete applications.

FAP CENTRES

- Conduct completeness checks, provide information, assist in preparing visa applications and facilitate visa appointment scheduling.
- Conveniently located and accessible for beneficiaries with physical disabilities, as well as offering child-friendly facilities.
- Staffed with native speakers trained to attend to the specific needs of beneficiaries, whether they are elderly, women or girls at risk, unaccompanied or separated children, LGBTI or others.
- Collect visa applications on behalf of German Consulates additionally, capturing biometrics, returning visa decisions and fast-tracking medical cases and unaccompanied minors.
- Equipped with information materials about the corresponding visa process and integration in Germany with a tailored handbook prepared by IOM for family reunification cases.

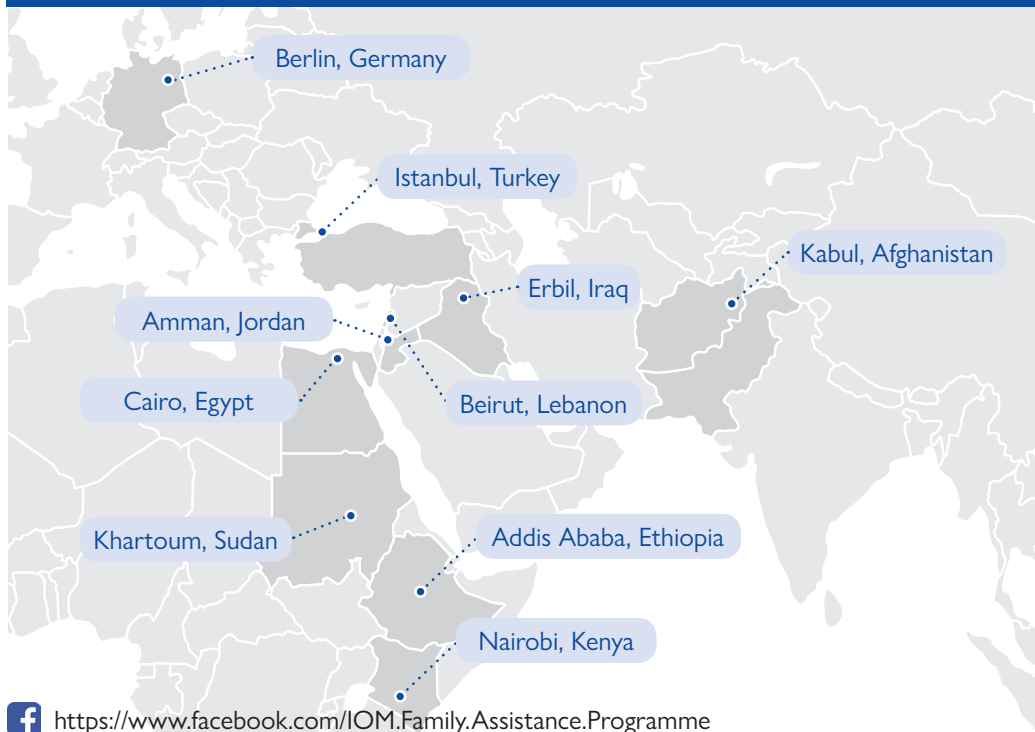
218,000+

Beneficiaries assisted since June 2016

INTEGRATION HANDBOOK

FAP developed an integration handbook to better facilitate the integration of migrant families into German society. This handbook is available and free for interested beneficiaries in all FAP centres. The handbook provides detailed information and focuses on the family reunification process in Germany and all necessary steps to complete a successful application. Additional topics covered in the handbook include; living in Germany, integration into the German society, access to the labour market, rights and responsibilities, living costs and practical advice.

WHERE WE OPERATE



Germany

Tel. +49 151 17660442
Email: info.fap.de@iom.int

Turkey

Tel: +90 (212) 4010250
Email: info.fap.tr@iom.int

Jordan

Tel: +962 791024777
+962 791024888
Email: info.fap.jd@iom.int

Lebanon

Tel: +961 4929 111
Email: info.fap.lb@iom.int

Iraq

Tel: +964 66 211 1500
Email: info.fap.iq@iom.int

<https://www.facebook.com/IOM.Family.Assistance.Programme>

