



REPORTING PERIOD | September 2016

## Highlights

Vulnerable families in hard-to-reach areas in Al-Hassakeh governorate receive essential Non-Food items.

(Photo: © IOM Syria 2016)

● **Syria:** During the reporting period, IOM established a Primary Health Care Centre (PHCC) in Rural Damascus expected to offer health services to 4,800 individuals in the coming months. Furthermore, IOM's hub in Turkey shipped and transported sets of NFIs and tents for vulnerable households in Aleppo and Idlib governorates.

● **Lebanon:** IOM continued the implementation of its social stability community support projects in the North. During the reporting period, 100 displaced Syrians and affected Lebanese youths repaired and rehabilitated public schools in Wadi Khaled, and 40 beneficiaries conducted rehabilitation works in Tebbene area in Tripoli.

● **Iraq:** IOM continues to support Syrian refugees and Iraqi returnees fleeing from Syria. Since the beginning of the crisis, IOM has provided transportation to over 100,000 refugees, NFIs to over a quarter million beneficiaries, and livelihood support for over 5,000 beneficiaries.

● **Jordan:** In September, 24 Jordanian border guards attended a five-day Humanitarian Border Management, and Counter Trafficking training. Since January 2016, a total of 350 border guards have participated in these training sessions.

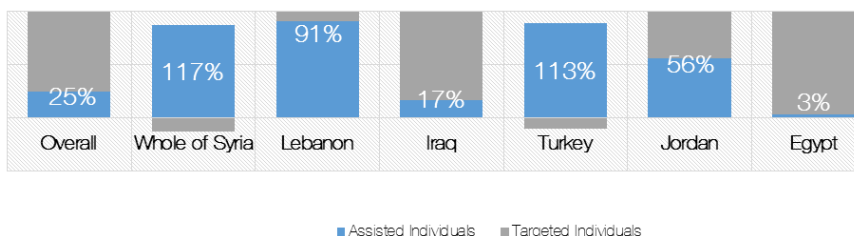
● **Turkey:** At the request of the Turkey Prime Ministry of Disaster and Emergency Management Presidency, IOM provided 14,914 refugees with inter-camp transportation to move them and their belongings to temporary shelters, while their old tents were being replaced in preparation for the winter months.

## IOM PRESENCE

6 Countries  
45 Locations

755 Staff  
65 International  
690 National

Number of Assisted Individuals (2016)



**5.75 million**

Targeted individuals

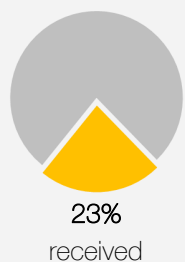
**5,773,253**

Assisted individuals

4,866,641 inside Syria

## FUNDING Overview 2016

USD **254 million**  
total requirements



USD **58.9 million**  
funding received

## Key Sectors of Assistance in 2016

### NFI Distributions

**592,904**  
Total individuals assisted  
4,723,499 since the beginning of the crisis

### Health

**351,654**  
Total individuals assisted  
1,401,675 since the beginning of the crisis

### Transportation Assistance

**4,385,061**  
Total individuals assisted  
8,539,747 since the beginning of the crisis

### Shelter

**76,885**  
Total individuals assisted  
297,907 since the beginning of the crisis

### Psychosocial Support

**23,678**  
Total individuals assisted  
284,057 since the beginning of the crisis

### Livelihood

**16,617**  
Total individuals assisted  
38,587 since the beginning of the crisis

## CONTACTS

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## ● WHOLE OF SYRIA OPERATIONS

*Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.*

6.1 million IDPs • 13.5 million Persons in Need  
in Syria as of September 2016

**4,866,641\*** Assisted | Targeted 4,154,820



\* figures include indirect beneficiaries

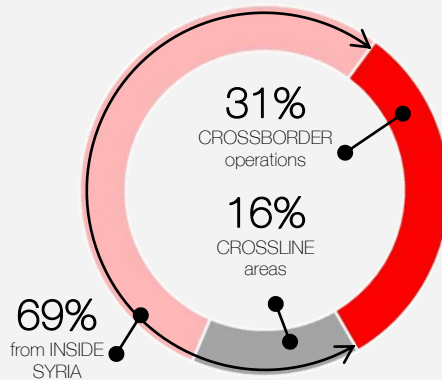
### IOM PRESENCE

**15** Locations  
13 Governorates of Syria  
2 Amman & Gaziantep

**229** Inside Syria Staff  
5 International  
224 National

**30** Cross Border Staff  
13 International  
17 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - September 2016)



IOM Funding Requested ██████████ USD 149,712,608  
Funding Received ■■■ USD 36,886,679

Figures reported below are from activities in 2016

(↑) indicates progress made in the reporting period

\*\* revised/adjusted figures from last reporting period based on retroactive database consolidation

#### NFI NFI DISTRIBUTION

421,623 (32,935↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

#### SHELTER SUPPORTS & REHABILITATIONS

62,463 (5,037↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

#### HEALTH ASSISTANCE

48,781 (5,088↑)\*\* Targeting IDPs and affected individuals; assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

#### MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)

Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

#### LIVELIHOOD ASSISTANCE

2,698 (420↑)\*\* beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

#### CAPACITY BUILDING

45 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

#### COMMON TRANSPORT SERVICES

4,324,777 (916,161↑) direct and indirect beneficiaries. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria.

#### TCN EVACUATED

158 third country nationals have been repatriated.

511,375 Individuals received NFI distributions in **hard to reach** areas (July 2014 - September 2016)

74% of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - September 2016)



### Shelter and NFI Assistance

During the reporting period, IOM distributed NFIs (hygiene kits, jerry cans, baby and adult diapers, blankets, house cleaning kits, clothing kits, and mattresses) to 6,801 beneficiaries in hard-to-reach areas in Al-Hassakeh governorate, as well as to 850 beneficiaries recently displaced from Daraya to Kisweh "Harjal" in Rural Damascus. In addition, to improve sheltering conditions, IOM distributed and installed 147 sealing-off kits (SOKs) benefiting 847 beneficiaries in Aleppo city.

In addition, IOM's hub in Turkey transported 1,362 sets of NFIs (including blankets, carpets, hygiene kits, jerry cans, kitchen sets, mattresses, plastic sheets, solar lamps and diapers) and 450 tents for vulnerable households in Aleppo and Idleb governorates. Due to the airstrike attacks to a UN convoy in Aleppo, all cross-border activities were suspended for few days during the reporting period. Despite the attacks, IOM's implementing partners managed to distribute items to 1,812 vulnerable households (10,647 individuals) in the two governorates.

### Medical Assistance

In September, IOM established a Primary Health Care Centre (PHCC) in Al-Herjal, Rural Damascus. The PHCC is expected to reach around 4,800 individuals during the first six months of its operational period. Since the beginning of the crisis, IOM has established 28 PHCCs in nine governorates (Damascus, Rural Damascus, Homs, Hama, Tartous, Lattakia, Idleb, Aleppo, and As-Suwayda). The PHCCs offer a variety of essential health services, among them maternal and child healthcare, prevention and control of locally endemic diseases, treatment of common diseases and injuries, and provision of essential drugs. Furthermore, during the reporting period, 288 vulnerable individuals in Rural Damascus, Hama, and As-Suwayda governorates received wheelchairs and diabetic measurement devices.



### Through Their Eyes

64-year-old Anas was living with his wife, and children in their house in Al-Sahleen neighbourhood in Aleppo. Before the eruption of the armed conflict, Anas used to sell mutton and barbecue sandwiches beside the citadel of Aleppo. The fighting reached Anas' area, displacing him and his family to a school where they stayed for six months. Later, a mortar hit the school's yard which killed two people, wounded others, and badly damaged Anas' hearing.

Anas and his family were displaced again to south west of Aleppo, however the recent fighting in Aleppo forced Anas and his family to sleep in the streets for a couple of nights before they went to Tishreen Kindergarten Shelter where they were provided accommodation together with another 100 families. "I am a poor man now, without a job, deaf, and no one wants to hire me", Anas sadly said after five years of displacement. On 5 September, IOM distributed and installed SOKs in Tishreen Kindergarten to provide better sheltering for the families accommodated there – giving them more privacy.



## LEBANON

1.03 million refugees  
in Lebanon as of 30 June 2016

**326,729** Assisted | Targeted 360,440



IOM Funding Requested ██████████ USD 45,057,000  
Funding Received ■ USD 1,900,000

### IOM PRESENCE

7 Locations

139 Staff

17 International  
122 National

Figures reported below are from activities in 2016  
(↑ indicates progress made in the reporting period)

-  **HEALTH ASSISTANCE**  
33,331 beneficiaries
-  **PSYCHOSOCIAL SUPPORT**  
9,385 (528↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**  
1,329 beneficiaries
-  **TCN EVACUATED**  
116 (13↑) individuals
-  **PROTECTION**  
Transit Assistance  
554 (111↑) beneficiaries
-  **NFI DISTRIBUTION**  
4,415 (650↑) beneficiaries
-  **SHELTER SUPPORTS & REHABILITATIONS**  
14,422 beneficiaries
-  **SOCIAL STABILIZATION**  
4,022 (4,022↑) beneficiaries

### Social Stability Community Support Projects

In August 2016, IOM started the implementation of two social stability community support projects in the north:

The first project aimed at repairing and rehabilitating five public schools in Wadi Khaled in North Lebanon, an underserved and densely refugee-populated community next to borders with Syria. In partnership with a local NGO and in coordination with local governing authorities, the project provided 100 displaced Syrians and affected Lebanese youths with short-term employment. The schools repair likewise ameliorated the education and provided a healthy studying environment of 2482 students from Wadi Khaled.

The second project implemented in Tebbene area in Tripoli was about providing Syrian refugee and Lebanese youth, aged 18-25 years with the opportunity of generating income in the highly marginalized Hara Barranieh, while rehabilitating their neighbourhood and igniting a sense of belonging. The rehabilitation works would target seven buildings in the Hara Barranieh area where Syrian refugees reside in significant numbers as well. Works included plastering, patching cracks and holes, painting, replacing old worn-out external pipes with new ones, painting sidewalks and performing beautifying graffiti drawings, and cleaning campaign for a nearby dump, planting it with trees and installing public benches. This project provided 40 displaced Syrians and affected Lebanese youths with short-term employment while the buildings repairs upgraded the image of the neighbourhood and the living conditions of 840 Syrian and Lebanese residents.

By engaging youth in these projects, IOM presented a constructive alternative to negative coping strategies that can accompany unemployment, including crime and radicalization, and allowed local authorities to meet community needs.

### NFI Distribution and Mental Health and Psychosocial Support

On 22 September, an NFI distribution took place in the upper gate of the Zahrani campsite benefiting 155 households (around 650 individuals). NFI items (such as baby kits, mattresses, blankets, pipes, stoves, kitchen, dignity, and sealing-off kits) were unloaded from the trucks by beneficiaries of IOM's community support project who also supported IOM's field team in the distribution of the items.

Moreover, IOM's psychosocial team came to the distribution site and implemented psychosocial activities (such as recreational activities, art based activities, musical and dancing activities) and did some focus group discussions for the children

IOM's community support project beneficiaries assisting NFI.  
(Photo: © IOM Lebanon 2016)



Syrian and Lebanese workers rehabilitating a school in Wadi Khaled.  
(Photo: © IOM Lebanon 2016)



Recreational activity with children. (Photo: © IOM Lebanon 2016)

● **IRAQ**

225,455 refugees

in Iraq as of 30 September 2016

52,788 Assisted | Targeted 313,553



IOM Funding Requested	■■■■■■■■■■	USD	20,434,591
Funding Received	■■■■■	USD	10,700,000

**IOM PRESENCE**

7 Locations

88 Staff

7 International  
81 National

Figures reported below are from activities in 2016

(↑) indicates progress made in the reporting period

**TRANSPORTATION SERVICES**  
219 beneficiaries

 **NFI DISTRIBUTION**  
28,621 beneficiaries

 **HEALTH ASSISTANCE**  
1,759 (37↑) beneficiaries
**Health Awareness-raising Sessions for Syrian Refugees**

IOM's emergency health team is providing Syrian refugees in camps with awareness sessions on health topics including general personal hygiene, and symptoms, modes of transmission, treatment and preventive measures of communicable diseases. As part of the sessions, community leaders and focal points were also selected to transfer the key health messages to camp population. During the reporting period, 37 individuals (22 females and 15 males) in Dohuk (Sharya camp) and Ninewa (Akre camp) attended the sessions.



(Photos: © IOM Iraq 2016)

● **JORDAN**

656,400 refugees

in Jordan as of 18 September 2016

259,169 Assisted | Targeted 464,454



IOM FUNDING REQUESTED	■■■■■■■■■■	USD	7,518,000
Funding Received	■■■	USD	1,900,000

**IOM PRESENCE**

6 Locations

181 Staff

9 International  
172 National

Figures reported below are from activities in 2016

(↑) indicates progress made in the reporting period

\* revised/adjusted figures from last reporting period based on retroactive database consolidation

**TRANSPORTATION SERVICES**  
26,936 (103↑) beneficiaries

 **HEALTH ASSISTANCE**  
231,883 (23,867↑) beneficiaries

 **CAPACITY BUILDING**  
350 (24↑) beneficiaries
**Humanitarian Border Management (HBM)**

A five-day training on HBM and counter-trafficking (CT) was held between 4 and 8 September, in Shwa'er Training Centre for 24 border guards. The objective of the training was to increase the knowledge of border guards on HBM and CT. The first two days focused on the international legal framework including: the Universal Declaration of Human Rights and conventions related to the status and protection of refugees. The third day was delivered by UNICEF and focused on child protection. The fourth day was left for three border guards who received a previous training of trainers (ToT) with IOM, enabling them to deliver on HBM, focusing on humanitarian assistance provided to Syrian refugees and humanitarian principles during interactions with Syrian refugees.

The last day of the training was delivered by four CT trainers. The trainers focused on: the definition of human trafficking and its elements, the different types of exploitation and the difference between trafficking and smuggling.



## TURKEY

2.7<sup>million</sup> refugees

in Turkey as of 26 September 2016

**261,409** Assisted | Targeted 230,450



IOM Funding Requested ██████████ USD 28,060,000

Funding Received ■■■ USD 7,099,478

### IOM PRESENCE

**8** Locations

**82** Staff

13 International  
69 National

### Prevention and Response to Gender-based Violence

From 22 to 23 September, IOM convened a training on the Prevention and Response to Gender-based Violence (GBV) in Istanbul in collaboration with the United Nations Population Fund (UNFPA). The training aimed at building capacities of IOM's project staff and implementing partners to adequately prevent and



respond to cases of GBV as well as provide assistance to survivors of GBV, including psychosocial support. The training was co-facilitated by a Gender Programme Coordinator of UNFPA and a freelance GBV specialist, covering a range of both theoretical and technical topics including the correlation between gender and society, causes and outcomes of GBV, active listening and communication skills, interview with violence victims, and referral mechanisms. Twelve staff (9 women and 3 men) from IOM, Doctors Worldwide Turkey (DWWT), International Blue Crescent (IBC), and Syrian Social Gathering (SSG) participated in the training.

### Transportation Assistance

To provide a better shelter solution for refugees in preparation for the cold winter, the Turkey Prime Ministry of Disaster and Emergency Management Presidency (AFAD) started to replace old tents in camps in Mardin and Osmaniye with container houses. On the request from AFAD, IOM provided 14,914 refugees with inter-camp transportation to move them and their belongings to temporary shelters where they will stay until the container houses are built. IOM continued to provide transportation to 221 refugees in Sanliurfa to assist them to attend interviews for resettlement at the Provincial Directorate General of Migration Management (DGMM) offices in Sanliurfa city centre and Gaziantep. Additionally, 576 refugees in Adiyaman camp were assisted with transportation to markets. In September, a total number of 15,711 refugees benefited from IOM's ad-hoc camp transportation assistance.

Figures reported below are from activities in 2016  
(↑) indicates progress made in the reporting period

	<b>NFI DISTRIBUTION</b> 136,038 (11,323↑) urban refugees
	<b>TRANSPORTATION SERVICES</b> 33,129 (16,537↑) urban refugees
	<b>SCHOOL TRANSPORTATION</b> 8,497 urban refugees
	<b>FOOD ASSISTANCE</b> 6,000 Syrian refugees
	<b>CAPACITY BUILDING</b> 159 beneficiaries
	<b>HEALTH ASSISTANCE</b> 33,527 (2,840↑) beneficiaries
	<b>PSYCHOSOCIAL SUPPORT</b> 14,054 (2,050↑) beneficiaries
	<b>LEGAL ASSISTANCE</b> 1,251 (313↑) beneficiaries
	<b>CASE MANAGEMENT</b> 2,312 (454↑) cases
	<b>LIVELIHOOD ASSISTANCE</b> 11,661 (2,219↑) beneficiaries
	<b>EDUCATION</b> 2,300 beneficiaries
	<b>WASH</b> 5,634 beneficiaries
	<b>VOUCHER PROGRAMME</b> 6,847 (2,179↑) beneficiaries

### Through Their Eyes

When IOM's field team first met Roza, she exclaimed in frustration, "nine people living in just one room! I pay TRY 250 (around USD 82) per month to rent this one bedroom house and we don't even have any basic household items. We can never be happy." Roza, a 44 year old widow, lives with her seven children and one grandchild in Kirikhan village. Her eldest son (18 years old) cannot work as he is suffering from a lung disease, and her younger children (aged between 4 and 12) are still in need of Roza's constant care and attention. The responsibility of supporting her family is solely on her shoulders.

Bursting into tears, Roza told IOM about her and her family's rough journey to Turkey. She used to have a happy life with her family in a large, beautiful house in Aleppo. But when the fighting broke out, they had to flee leaving everything behind. As the prospect of war loomed in the area to which they first fled, they fled to Khirbat el-Juz in the northern province of Idlib bordering Turkey. After a number of repetitive displacements, Roza was widowed four months ago during the fighting and she brought her family to Turkey in late August in search of safety. As they spent all their money on the way to reach Turkey, their new life in Turkey is not easy. When their one bedroom house was filled with NFIs provided by IOM, Roza's face brightened. New comers like Roza's family often face difficulties in adapting to new life in the country of refuge due to language barriers and lack of information, and therefore are in need of attentive support and assistance.

IOM Regional Response to the Syria Crisis is funded and supported by:

