### Number of Beneficiaries & Key Sectors of Assistance

<table>
<thead>
<tr>
<th>Sector</th>
<th>Direct &amp; Indirect Beneficiaries</th>
<th>Direct &amp; Indirect Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education</td>
<td>17,962</td>
<td>31,776</td>
</tr>
<tr>
<td>Health</td>
<td>7,710</td>
<td>149</td>
</tr>
<tr>
<td>Livelihood</td>
<td>211</td>
<td></td>
</tr>
<tr>
<td>Logistic</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Multi-sector</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non-food items</td>
<td>141</td>
<td></td>
</tr>
<tr>
<td>Protection</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shelter</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Social cohesion</td>
<td></td>
<td></td>
</tr>
<tr>
<td>WASH</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Overall total for HRP is not the sum of the sector sub-totals, as some beneficiaries access multiple sectors of assistance.*

### Funding

- **USD 23 M**
  - Funding received of USD 198 M required
  - 12% overall funding received

- **733,084**
  - Assisted individuals of 2.3 M targeted

### IOM Presence

- **596 staff**
  - Turkey: 394
  - Egypt: 2
  - Lebanon: 112
  - Jordan: 48
  - Iraq: 48

### Reporting Period

- January - March

### Images

- A girl and her younger brother play in front of their tent in a camp established by IOM partners in northwest Syria.
SITUATION OVERVIEW

Inside Syria
In the first quarter of 2021, more than 6.6 million people remained displaced inside Syria. Out of these, 2.7 million individuals are in the country’s northwest region, where armed hostilities, economic collapse, limited humanitarian access, and the spread of COVID-19 have driven humanitarian needs to catastrophic levels.

Despite an overall decrease in large-scale military operations since a March 2020 ceasefire, in March 2021, airstrikes and hostilities again increased. Attacks claimed civilian lives, including women, children, and humanitarian personnel, and damaged essential humanitarian infrastructure such as a hospital and supply depot. As violence continues, the reported increase in targeting of civilian and humanitarian infrastructure is extremely concerning and indicative of the deteriorating environment in northwest Syria (NWS).

Early 2021 also saw abnormally heavy rainfall and flooding across Aleppo and Idleb governorates, where over 1.6 million internally displaced persons (IDPs) live in last resort camps, informal settlements, reception centers (RCs) and collective centers - the majority in Idleb.

The storms damaged over 400 IDP sites, affecting more than 150,000 people. Over 7,700 tents were either damaged or destroyed due to flooding, leaving IDPs even more vulnerable. Affected populations require immediate humanitarian assistance including tents and non-food items, as well as interventions like infrastructural improvements on drainage systems that reduce the risk of recurring flooding in sites.

Floods can also hinder humanitarian access to sites, limiting the provision of emergency support when needed most. Following heavy rainfall, stagnant water poses a health and sanitation hazard in IDP sites. Overcrowding and poor sanitary hygiene conditions in IDP sites increases health risks for IDPs, including susceptibility to COVID-19 spread.

While figures of COVID-19 spread in northwest Syria (NWS) are incomplete due to severely limited testing capacity, the situation is dire especially for displaced communities who often live in overcrowded conditions and lack access to basic protective resources. Surveillance, isolation, and health services in NWS are limited, as are stocks of essential protective equipment and disinfectants.

COVID-19: Across the Region
As the spread of COVID-19 continues to severely impact the region, lives and livelihoods are at stake. IOM works to ensure refugee, migrant, and host communities in Syria’s neighboring countries are supported to meet their basic needs and mitigate the risks of COVID-19 transmission. International support and commitment is urgently needed to ensure vulnerable communities have the resources to remain resilient.

In response to the COVID-19 pandemic, IOM in Turkey has provided hygiene kits to 6,000 individuals in Hatay province and baby hygiene kits to 1,000 families in Şanlıurfa province. IOM has also provided personal protective equipment (PPE) to five local municipality institutions in Gaziantep, Hatay, Izmir, and Kilis provinces which serve more than 300,000 beneficiaries.

In Jordan, IOM continued its support of the Ministry of Health and the Royal Medical Services response to COVID-19. IOM delivered capacity building sessions targeting 89 doctors and medical staff from the two institutions, focused on COVID-19 surveillance methods as well as methods for other communicable diseases. This exercise was part of a broader initiative to work with Jordanian authorities to improve humanitarian border management and ensure access to health for those in Jordan.

In Iraq, IOM continued to engage refugee communities in camp and non-camp settings to ensure awareness about the risks of COVID-19 and methods to mitigate the spread of the disease. IOM also worked with communities impacted by the economic hardship of the pandemic to increase access to livelihoods and develop local business.

In Lebanon, IOM continued to support local health institutions through facilities support as well as outreach activities in refugee, migrant, and host communities.

IOM’S REGIONAL RESPONSE TO THE SYRIA CRISIS IN 2021 IS SUPPORTED BY:
The IOM WHOLE OF SYRIA RESPONSE (HRP) - AT A GLANCE

Between January and March of 2021, IOM supported the following activities inside Syria.

**CCCM: IOM partners provided multi-sectoral services and life-saving assistance to 4,013 individuals in the IOM-supported Reception Centers (RCs) and 28,649 individuals across 11 planned camps (PCs).**

**IDP - Internally Displaced Persons**

**HRP - Humanitarian Response Plan**

**MHPSS - Mental Health and Psychosocial Support**

**ER&L - Early Recovery and Livelihoods**

**SNFI - Shelter and Non-Food Items**

**IDP - Internally Displaced Persons**

**RRP - Regional Refugee Response Plan**

**WASH - Water, Sanitation and Hygiene**

**CP - Camp Coordination and Camp Management**

**PSEA - Protection from Sexual Exploitation and Abuse**

**HRP - Humanitarian Response Plan**

**PB - Public Health**

**SMI - Space, Movement, and Information**

**AAP - Accountability to Affected Populations**

**M&E - Monitoring and Evaluation**

**NGO - Non-Governmental Organization**

**MSP - Market Support Program**

**HRP - Humanitarian Response Plan**

**REACH - Referral, Evaluation, Assessment, and Coordinating Hub**

**SNFI - Shelter and Non-Food Items**

**MHPSS - Mental Health and Psychosocial Support**

**ER&L - Early Recovery and Livelihoods**

**SNFI - Shelter and Non-Food Items**

To protect against winter conditions, IOM distributed 1,000 NFI kits for partners.

IOM also provided over 30,000 hygiene kits, 12,750 kitchen sets, 13,000 new arrival kits and 1,000 NFI kits for partners.

**NFI and Cash: IOM partners supported over 144,000 people across NWS with emergency shelter and NFIs.**

This included distributing 6,132 family tents, 9,866 NFI kits, 11,226 tarpaulins, 20,000 blankets and 10,764 winter cash payments to families in need. IOM also finalized its winterization efforts for 2020-2021, which supported vulnerable households through both in-kind and cash programming.

Additionally, IOM supported humanitarian partners in Syria by procuring and shipping emergency shelter and NFIs to help protect against winter conditions, fuel, heaters, and tent insulation materials were distributed in the camps.

**SHELTER: IOM also supported site management committees in 41 informal IDP sites with 21 training sessions on CCCM, Sphere standards, Disaster Risk Reduction, Fire Safety and First Aid. IOM partners reached 698 IDP sites with data collection and assessment activities and assessed 119 IDP vulnerable households through both CCCM and one-off cash assistance for 2,618 individuals.

**Protection: IOM expanded the provision of specialized protection services through its partners in planned camps, reception centers, and in 23 communities via mobile teams.**

More than 16,000 individuals were supported across NWS with services including individual protection assistance, child care management, psychosocial support, protection monitoring, and legal counselling.

**Protection from Sexual Exploitation and Abuse (PSEA): The Protection Against Sexual Exploitation (PSEA) Network, with more than 140 member organizations across the three hubs, continues to operate the inter-agency call center, and provide technical and operational support to members to prevent and respond to SEA incidents. In the first quarter of 2021, the PSEA program trained 236 humanitarian workers on PSEA, including specialized training for facilitators of protection awareness sessions in NWS.

The program also distributed 23,880 awareness posters and 294 roll-up banners to member organizations, continued its community mobilization projects and piloted its first project targeted at sensitizing local authorities on PSEA actors such as local authorities and community leaders.

**Capacity Building: IOM published Accountability to Affected Population (AAP) videos to help humanitarian workers in NWS adopt accountability mechanisms in line with COVID-19 mitigation measures. Six humanitarian clusters have been reached through these videos.**

IOM also published an NFI Distribution Guidance Booklet in English and Arabic which provides guidance to humanitarian partners. Furthermore, IOM held a workshop with over 50 SNFI Cluster members and published an e-learning course in Arabic. IOM also supported five partner NGOs with human resources coaching sessions.

**Food Security**

The program also distributed 23,880 awareness posters and 294 roll-up banners to member organizations, continued its community mobilization projects and piloted its first project targeted at sensitizing local authorities on PSEA actors such as local authorities and community leaders.

**Security:**

IOM facilitated a multipurpose cash grant distribution to 9,725 individuals in NWS. An additional 96 individuals were supported with small and medium size enterprise business grants. IOM also continued its support of Cash for Food distributions for 11,778 individuals. The cash was distributed along with bars of soap, to help mitigate the risks of COVID-19 spread in local communities.

**NFI and Cash: IOM partners supported over 144,000 people across NWS with emergency shelter and NFIs.**

This included distributing 6,132 family tents, 9,866 NFI kits, 11,226 tarpaulins, 20,000 blankets and 10,764 winter cash payments to families in need. IOM also finalized its winterization efforts for 2020-2021, which supported vulnerable households through both in-kind and cash programming.

Additionally, IOM supported humanitarian partners in Syria by procuring and shipping over 30,000 hygiene kits, 12,750 kitchen sets, 13,000 new arrival kits and 1,000 NFI kits for partners.

**Shelter:**

Between 14 January and 3 March 2021, more than 152,700 IDPs were affected by large-scale flooding in NWS. In response, IOM’s partners reached 44,854 individuals with camp infrastructure upgrades in informal IDP sites, including flood mitigation activities.

IOM also supported 7,293 IDPs with one year of rent-free accommodation through the repair of damaged buildings and rehabilitation of unfinished buildings. This initiative supported the most vulnerable IDPs with life-sustaining shelter in Idlib governorate.

**Transition, Recovery, and Food Security:** IOM facilitated a multipurpose cash grant distribution to 9,725 individuals in NWS. An additional 96 individuals were supported with small and medium size enterprise business grants. IOM also continued its support of Cash for Food distributions for 11,778 individuals. The cash was distributed along with bars of soap, to help mitigate the risks of COVID-19 spread in local communities.

IOM partners also began distributing Ready-to-Eat-Rations for 2,147 individuals and one-off cash assistance for 2,618 individuals.

**Protection:** IOM expanded the provision of specialized protection services through its partners in planned camps, reception centers, and in 23 communities via mobile teams. More than 16,000 individuals were supported across NWS with services including individual protection assistance, child care management, psychosocial support, protection monitoring, and legal counselling.

IOM also supported 7,293 IDPs with one year of rent-free accommodation through the repair of damaged buildings and rehabilitation of unfinished buildings. This initiative supported the most vulnerable IDPs with life-sustaining shelter in Idlib governorate.

The program also distributed 23,880 awareness posters and 294 roll-up banners to member organizations, continued its community mobilization projects and piloted its first project targeted at sensitizing local authorities on PSEA actors such as local authorities and community leaders.

**Capacity Building:** IOM published Accountability to Affected Population (AAP) videos to help humanitarian workers in NWS adopt accountability mechanisms in line with COVID-19 mitigation measures. Six humanitarian clusters have been reached through these videos.

**Food Security:**

The program also distributed 23,880 awareness posters and 294 roll-up banners to member organizations, continued its community mobilization projects and piloted its first project targeted at sensitizing local authorities on PSEA actors such as local authorities and community leaders.

**Security:**

IOM facilitated a multipurpose cash grant distribution to 9,725 individuals in NWS. An additional 96 individuals were supported with small and medium size enterprise business grants. IOM also continued its support of Cash for Food distributions for 11,778 individuals. The cash was distributed along with bars of soap, to help mitigate the risks of COVID-19 spread in local communities.

IOM partners also began distributing Ready-to-Eat-Rations for 2,147 individuals and one-off cash assistance for 2,618 individuals.

**Protection:** IOM expanded the provision of specialized protection services through its partners in planned camps, reception centers, and in 23 communities via mobile teams. More than 16,000 individuals were supported across NWS with services including individual protection assistance, child care management, psychosocial support, protection monitoring, and legal counselling.

IOM also supported 7,293 IDPs with one year of rent-free accommodation through the repair of damaged buildings and rehabilitation of unfinished buildings. This initiative supported the most vulnerable IDPs with life-sustaining shelter in Idlib governorate.

The program also distributed 23,880 awareness posters and 294 roll-up banners to member organizations, continued its community mobilization projects and piloted its first project targeted at sensitizing local authorities on PSEA actors such as local authorities and community leaders.

**Capacity Building:** IOM published Accountability to Affected Population (AAP) videos to help humanitarian workers in NWS adopt accountability mechanisms in line with COVID-19 mitigation measures. Six humanitarian clusters have been reached through these videos.
Due to the increasing economic deterioration following the impact of COVID-19, IOM is supporting job creation and livelihood opportunities in Iraq. These initiatives help refugee, migrant and host community households secure income streams in order to better meet their needs.

IOM supports small and medium sized enterprises through the Enterprise Development Fund (EDF) to increase their employment opportunities. At the same time, IOM works with refugee and host community households to build their employable skills and start micro-businesses.

In the first quarter of 2021, IOM completed the selection of 375 individuals who will participate in the Individual Livelihoods Assistance (ILA) programme. This initiative gives training and resources to help individuals launch their own businesses or secure employment through a vocational trade.

IOM also launched an outreach campaign to introduce the EDF to targeted communities and ensure they are aware of upcoming application processes. School transportation services remained paused, as schools continue to be closed due to COVID-19 restrictions.

In Lebanon, IOM continues to work with UN agencies, local partners, and government counterparts to ensure the needs and perspectives of Syrian refugees and migrant communities are voiced and included in assistance measures.

Lebanon is facing a multifaceted crisis in which host communities are also increasingly in need of support. IOM and its partners continue to deliver services which target both host, refugee, and migrant populations, in order to promote social cohesion and shared progress while addressing individual needs such as health, and income generation, as well as community needs, such as improved local infrastructure in areas facing tensions.

In the first quarter of 2021 IOM has worked closely with interagency partners and the donor community to mobilize resources and increase the reach of services in the coming months.

Upcoming programs will contribute to bridging the humanitarian-development nexus by addressing urgent needs while supporting long-term resilience and growth.