About CCCM
The mission of Camp Coordination and Camp Management (CCCM) is to ensure equitable access to assistance, protection, and services for internally displaced persons (IDPs) living in displacement sites, to improve their quality of life and dignity during displacement while seeking and advocating for durable solutions. Under the Cluster Approach established in 2005, the International Organization for Migration (IOM) and the United Nations High Commissioner for Refugees (UNHCR) globally co-lead the CCCM Cluster for natural disaster and conflict-induced IDP situations respectively.

Traditionally, the CCCM Cluster strives to achieve an effective and efficient coordinated humanitarian response in situations where displaced populations are forced to seek refuge in camps or camp-like situations. Recognizing that many IDPs also seek refuge outside camps and with host families, the cluster is increasing its attention to urban and outside camp displacement. IOM as part of the Global CCCM Cluster continues to develop standards, policies and tools in close consultation with various partners at field level. Through capacity building efforts, IOM seeks to strengthen the preparedness of national authorities and humanitarian partners to respond to displacement. The Displacement Tracking Matrix (DTM) is a key information management system, composed of a variety of tools, operations, and processes designed and developed to track and monitor population displacement during crises and inform the response of CCCM and other humanitarian actors.

IOM’s CCCM activities, in line with Global CCCM Cluster priorities, seek to improve field response in displacement sites and links with host communities, widen the understanding and adoption of the CCCM approach, prepare national authorities as well as cluster members and partners for improved humanitarian responses, contribute to disaster risk reduction, and strive for holistic community support. At the core of these activities stands IOM’s commitment to raise accountability to affected populations.

IOM CCCM Field Presence
IOM is currently cluster lead in Bolivia, Colombia, the Dominican Republic, El Salvador, Haiti, Iran, Philippines; cluster co-lead in the Central African Republic, Chad, DR Congo, Nepal, Nigeria, South Sudan; and has CCCM activities in Angola, Botswana, Indonesia, Iraq, Lebanon, Malawi, Mozambique, Namibia, Pakistan, the Republic of Korea, Sudan, Syria, Thailand, and Zambia.
Highlights of 2013

New tools and publications

The Comprehensive Guide for Planning Mass Evacuations in Natural Disasters (MEND Guide) was published in its pilot version. Throughout 2014, the MEND Guide will be disseminated and the CCCM Cluster will continue to engage in consultations with Guide users and the Steering Committee to further refine the document.

12 CCCM Case Studies were compiled, featuring best practices and experiences from CCCM operations around the world. The publication features examples from natural disaster and conflict-induced IDP situations alike.

IOM has developed an online training platform in order to systematize and standardize data collected on CCCM capacity building initiatives. This central database will enable Missions to easily upload their capacity building data, creating a registry of CCCM trainings, trainers and participants, which can then be comprehensively searched.

The newly developed Guidance Note on Working with National Authorities and associated training materials seek to help CCCM project staff to undertake capacity building programmes for national authorities, primarily in natural disaster contexts.

Capacity building

In 2013, three capacity building for national authorities training of trainer (ToT) events were organised in Indonesia, Colombia, and Senegal, training 70 people. ToTs have had a visible impact, as many participants have already conducted national-level trainings. Overall, 5,532 people from 19 countries were trained in 2013, including national authority representatives from Thailand, Colombia, Peru, El Salvador, Dominican Republic, Ecuador, Mozambique, Sierra Leone, Liberia, Mali, Zimbabwe, and Senegal.

Collaborations

- IOM and UNHCR are collaborating as co-leads of the Global CCCM Cluster. The two organisations have recently worked on providing more guidance and tools to assist practitioners in the field.
- IOM is also working closely with the Internal Displacement monitoring Centre (IDMC) to contribute DTM data to the annual “Global estimates: People Displaced by Disasters” report. Furthermore, IOM and IDMC jointly published “The Evolving Picture of Displacement in the Wake of Typhoon Haiyan”, a report which provides an overview of displacement dynamics six months after the typhoon.

Since December 2013, IOM has partnered with the global professional services firm, Deloitte, on a new Humanitarian Innovation Programme to find solutions to improve the way international aid organizations communicate, coordinate, and deliver help on the ground during crises.

Plans for 2014

In line with its objective to protect and assist the most vulnerable populations displaced by natural disasters by delivering effective and efficient CCCM preparedness and response programmes, IOM will

→ Continue to improve global and country-level coordination mechanisms with OCHA, UNHCR and other clusters;
→ Advocate for a wider uptake of CCCM’s advanced data-gathering and information management tools in multisectoral needs assessments and response plans;
→ Invest in partnerships to develop innovative methods for managing displacement at site level;
→ Increase coordination with protection actors on the ground to strengthen the protection of children and vulnerable groups and to address gender-based violence (GBV);

→ Continue to build the capacities of national authorities to prepare for and respond to internal displacement;
→ Improve CCCM capacity to respond to the needs of populations displaced outside camps and in urban environments;
→ Establish systematic monitoring and evaluation of capacity building initiatives which seek to build CCCM principles and technical skills into national responses to emergencies.

In its programme implementation, IOM is committed to be accountable to affected populations, donors and national authorities alike, in order to strengthen the rights and dignity of affected populations.

Contact

Nuno Nunes (CCCM Global Cluster Coordinator)
Email: nnunes@iom.int

CCCM Support Team
Email: cccmsupport@iom.int